



LMPD Delivery Drivers Crime Prevention Tips

EMPLOYERS:

- Utilize caller ID, or request a call back number, and get the first and last name of the customer. Don't accept orders from blocked numbers. Call back unfamiliar customers. Verify the delivery address before sending out the driver.
- If your delivery vehicles are marked, i.e. with a car topper, ensure that they also have a placard in the window that states "Drivers carry limited or no cash".
- Share information on delivery robberies with the local delivery community. Robbers have been known to call in the same vacant or fake address to multiple businesses.

DRIVERS:

- Know the neighborhood where you work. Before departing the store, familiarize yourself with your travel route.
- Do not carry any more money than absolutely necessary to conduct business. Leave your tips, credit cards, ATM card and other personal items at the store. Carry only your driver's license.
- Always lock your car doors and be alert to vehicles that may be following you. Note vehicle and driver descriptions and do not exit your vehicle if they follow you to the delivery location.
- Never deliver to a house or apartment that looks vacant. No lights and an unkempt yard are just a few of the signs of vacancy. Have your employer do a call back and request that they turn on a light.
- Park as close as possible to the delivery location in a well-lit area and be alert to people loitering nearby.
- If something doesn't seem right when you arrive at the destination (subjects loitering nearby, dark house, occupied vehicles) don't deliver, drive away. Notify the store and ask that they contact the customer.

IF A ROBBERY OCCURS:

- Stay calm. Don't resist and comply with the robbers demands.
- Focus on remembering the details of the robbery and the suspect's descriptions.
- CALL 911 AS SOON AS POSSIBLE. If it is safe to do so, remain nearby and stay on the phone until police arrive, then call the store. DO NOT go to your next order or return to the store.
- Do not talk about the robbery with anyone until the police arrive. If there are any witnesses, ask them to remain at the scene until police arrive.
- Do not touch any evidence that they may have left behind such as clothing and report the location of any evidence to the police.

