

Louisville Metro's Strategic Plan - Compassion

Compassion Goal Table

Compassion	#	Goal
	7.1	By 2020, achieve 750,000 acts of compassion annually by increasing compassionate activities among Louisvillians and Louisville Metro employees.
	7.2	Reduce number of unsheltered homeless individuals.
	7.3	Increase participation in the volunteer programs managed by the department of Resilience and Community Services.

Action Plan Table for Compassion

#	What (Will be done)	Why (with a Brief Description)	Who (Owns the Work)	When (Will the work be done)	Check Step (How will you check to see if the work is done?)
71	Create a Give A Day Board.	Create an official Give a Day Board. Engage every person, every business and the whole community to internalize and proactively respond to the responsibility of helping someone else reach their fullest human potential.	Brenda Frank	Give A Day 2018	An active appointed board that meets regularly and is not only supporting the work of the current Give A Day activities, but expanding its reach.
72	Increase number of volunteers in Metro Mentors	Elevate the prestige of Metro Mentors, 2) Leverage internal relationships and leadership to drive engagement; 3) Design more personal and flexible engagement opportunities beyond 1:1 mentoring, including changes to policy; 4) offer Low/No Cost supports ; 5) integrate with "Give a Day" week; and 6) create a tracking App for volunteers.	Althea Jackson	April 2018.	Increase in number of volunteers; purchase and launch of App; policy change being implemented.
73	Increase participants and amount of giving in Employee Charitable campaigns.	LMG conducts an annual employee charitable campaign. After several years of decreasing participation, a concerted effort led to an increase last year of 57 percent in dollar amount, and an increase in participation of 72%. For 2017, HR is exploring additional changes, including: Cash donations Accounting of donations given by LMG employees outside of campaign. Return to paper option.	John Hamm	After the October 2017 charitable campaign.	Increase in 2017 participation rates.
74	Improve homeless prevention	Develop a data-driven approach in collaboration with Community Ministries, Neighborhood Place	Gena Redmon	2018	Evictions and involuntary utility disconnections

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		partners and the Continuum of Care agencies to improve coordination of assistance and implement the HUD directive to incorporate prevention and diversion into coordinated entry.			
75	Enable homeless families in shelter to rapidly acquire housing	Continue the OPI-led homeless families project in collaboration with the Coalition for the Homeless and Metro United Way to improve the rate at which homeless families exit shelter, opening units for new families.	Gena Redmon	2018	Family Shelter Waiting List
76	Enable formerly homeless to retain housing	Sustain the 2017 OPI-led project that reorganized the RCS long term housing division and developed new policies to increase retention of formerly homeless tenants	Gena Redmon	2018	Housing stability and exit destination data reported to HUD
77	Increase volunteers in the Retired Senior Volunteer Program (RSVP) and Foster Grandparent Program (FGP)	Leveraging the senior advisory council, improve recruiting via social media, newsletters, and outreach projects. Coordinate with community partners to expand volunteer sites.	Gena Redmon	2018	# of RSVP and FGP Volunteers
78	Increase Volunteer Income Tax Assistance Program (VITA) volunteers	In collaboration with the Louisville Asset Building Coalition (LABC) develop and implement a plan to increase volunteer tax prep participation in the VITA program	Gena Redmon	2018	# of VITA volunteers