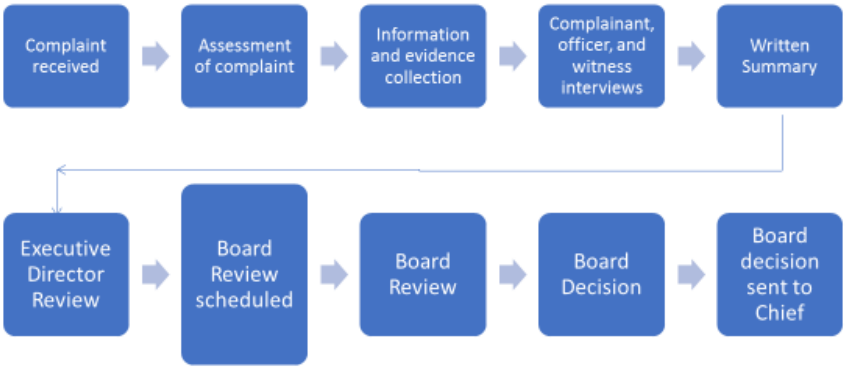ACRB Investigative Process