

What is the Senior Medicare Patrol?

The Senior Medicare Patrol (SMP) is a group of highly trained volunteers who help Medicare beneficiaries, their families and caregivers prevent, detect, and report healthcare fraud, errors and abuse through education, outreach and counseling.

SMP volunteers teach Medicare beneficiaries how to protect their personal information, identify and report errors on healthcare statements, recognize scams (like telemarketing, unnecessary medical equipment, and charging for services that were not provided) and to report suspicious activity.



Kentucky Senior Medicare Patrol



400 East Gray Street
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Office Locations

Paducah: 270-442-8993

McCracken County Senior Center

Hopkinsville: 1-800-264-0643

Pennyrile Allied Community Services

Mayfield: 1-800-294-2731

West Kentucky Allied Services

Owensboro: 270-926-4433

Green River Area Development District

Morehead: 606-783-5125, ext. 8825

Morehead State University

Newport: 859-491-8303, ext. 2340

Brighton Center

Lexington: 859-233-4600

Community Action Council



DEPARTMENT OF
**PUBLIC HEALTH
AND WELLNESS**

Kentucky Senior Medicare Patrol Presentation Menu



SMP Presentation Topics

Senior Medicare Patrol Intro:

15-minute introduction to Senior Medicare Patrol and basics of Medicare fraud, errors abuse, and scams. Explains the background and mission of the SMP, describes program activities and how seniors can prevent Medicare fraud, errors and abuse.

Medicare Fraud, Errors & Abuse

15-minute description of how Medicare are subject to fraud, errors and abuse and identifies strategies to combat fraud, errors and abuse. Provides real-life examples of fraud, errors and abuse and the consequences to perpetrators and victims of Medicare fraud.

Scams that Target Seniors

20-minute discussion about real-life examples of scams that have targeted seniors in Kentucky. Seniors are advised of red flags and what to do if they believe they have been a victim of scams.

Medicare Overview

20-minute discussion about the different components, benefits and costs of Medicare Part A, Part B, Part C (Medicare Advantage), and Part D. Describes eligibility and enrollment requirements. Explains the importance of reviewing healthcare documents and Medicare Summary Notices (MSN).

Medical Identity Theft

15-minute introduction to Medical ID theft and how it differs from other types of healthcare fraud. Describes how criminals obtain and use personal information and the implications of compromised data and information for seniors. Includes advice on how seniors can avoid ID theft.

Medicare Changes

10 to 15-minute presentation on current changes, updates, and other areas of interest related to Medicare. Topics change as new Medicare issues arise.

Schedule A Presentation

SMP gladly speaks to senior church groups, support groups, social groups, caregiver groups, or to service providers. To schedule a presentation or to learn more contact the Senior Medicare Patrol.

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Special Topics Include:

- Health Literacy
- Protecting Seniors from Healthcare Fraud in Community Settings
- Medicare's Durable Medical Equipment Competitive Bidding Program
- Recognizing Mail and Foreign Lottery Schemes
- Contact us if you have an additional education need for your senior group.



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