

PARTICIPANT BILL OF RIGHTS & RESPONSIBILITIES

Louisville Metro Syringe Exchange Program



At Louisville Metro Public Health and Wellness, we seek to provide exceptional care and the best possible experience for every participant. We want to work together with you to ensure you receive the clinical care, compassion and services you need. By understanding your rights and responsibilities, you can help us help you.

AS OUR PARTICIPANT, YOU HAVE THE RIGHT TO...

- Be treated with respect and dignity regardless of race, ethnicity, sex or gender expression, sexual orientation, national origin, religion, class, medical status, or physical or mental ability. We strive to create a safe place free from violence, threats and hateful language.
- An active role in the Louisville Metro Syringe Exchange Program (LMSEP) decision-making process through the Participant Advisory Board.
- Receive available services, supplies, information and education. We strive for prompt service and to offer as many syringes as needed to assure safer conditions.
- Be respected and have the right to privacy. You will be asked to provide a unique identifier so that services can be tracked for reporting and funding accountability.
- Be provided confidential case management upon request.
- Declare to law enforcement that you are a participant in the program and possess needles. Kentucky law states: "Prior to searching a person, a person's premises, or a person's vehicle, a peace officer may inquire as to the presence of needles or other sharp objects in the areas to be searched that may cut or puncture the officer and offer to not charge a person with possession of drug paraphernalia if the person declares to the officer the presence of the needle or other sharp object. If, in response to the offer, the person admits to the presence of the needle or other sharp object prior to the search, the person shall not be charged with or prosecuted for possession of drug paraphernalia for the needle or sharp object or for possession of a controlled substance for residual or trace drug amounts present on the needle or sharp object." KRS 218A.500 (6) (a)
- Grieve any concerns that occur during the LMSEP operating hours. Grievances are submitted through the use of a grievance form or by calling 502.574.6520 to register a complaint. Complaints and grievance forms are reviewed by a committee of staff management who collectively decide how to address them. If the decision is not satisfactory, you may submit a written appeal or speak to the LMSEP medical director. Grievance forms will be kept in the reception area.

PARTICIPANT RESPONSIBILITIES

- Be responsible for the syringes you are given and to return used syringes to LMSEP in safe disposable containers.
- Treat staff, interns, volunteers and community members with courtesy and respect without physical, sexual, verbal and/or emotional abuse, threats or intimidation.
- Keep the area safe and refrain from engaging in any drug activity that puts LMSEP at risk of closure.
- Do not buy, sell or loan money or property while on the premises.
- Protect the confidentiality of other participants encountered while participating in LMSEP.
- Take only what is needed and dispose of used materials and supplies properly.
- Clean up drug-related waste in the community and bring needles gathered off the street to LMSEP.

Louisville Metro is an equal opportunity employer that welcomes, respects and serves with dignity all people and does not discriminate, including in hiring, or employment, or admission, or access to, or treatment in its programs or activities on the basis of race, color, gender, national origin, religion, disability, handicap, age, Vietnam or other veteran status, sexual orientation or any other status protected by relevant law.