



## DEPARTMENT OF PUBLIC HEALTH AND WELLNESS

# Directory of Programs and Services

The Louisville Metro Department of Public Health and Wellness has been serving our community for more than 135 years.

This directory will help you to find services that we provide. Services are listed alphabetically and are in large type for easier reading.

Lists of other health, emergency, and metro government phone numbers are included for your convenience.

You can also find helpful information on other city services at our website [www.louisvilleky.gov](http://www.louisvilleky.gov).

The Louisville Metro Department of Health and Wellness is dedicated to making its services easily accessible to all the citizens of our community.



# Phone Listings

Administration	574-6530	Flu Shots	574-5380
Advertising	574-6525	Food Establishment Permits	574-6650
Animal Bites	574-6640	Food Safety Course	574-6650
Bed Bugs	574-6650	Food Stamps	855-306-8959
Billing Office	574-6626	Food Trucks	574-6650
Birth Certificates	574-6596	Foreign Travel Vaccines	813-6500
Birth Control		HANDS	893-3900 Ext. 211
Family Health Centers, Inc.	Refer to site listing, page 4	Hazardous Materials / Toxic Spills	574-6650
Planned Parenthood	584-2473	Healing Futures Fellowship	574-6616
Breastfeeding	574-6511	Health Director	574-6530
Brown Bag Program	574-5274	Health Education	574-6585
Building Construction Review	574-6598	Health Fairs / Presenters	574-6585
Camp Inspections	574-6650	Healthy Babies Louisville	574-8661
Center for Health Equity	574-6616	Healthy Louisville 2020	<a href="http://www.healthylouisvillemetro.org">www.healthylouisvillemetro.org</a>
Center for Women and Families	581-7200	Healthy Start	574-6661
Childhood Lead Poisoning and Prevention	574-6644	Hepatitis C Testing	574-6570
Communicable Disease Reporting	574-6677	HIV Prevention Services & Testing	574-5600
Complaint about Child Day Care	1 (502) 564-7962	Hotel / Motel Inspections	574-6650
Complaint about a Medical Practice	429-7280	Human Resources (Metro)	574-8100
Complaint about a Dental Practice	1 (502) 429-7280	Immunizations	574-5380
Complaint about a Nail Salon	1 (502) 564-4262	KYNECT (Get Health Insurance)	855-459-6328
Complaint about a Nursing Home	1 (502) 564-2888	L & N WIC Clinic	595-3121
Data and Reports	574-8270	Laboratory	574-6540
Daycare Inspections (Food/Kitchen only)	574-6650	Lice	Call your family physician or pediatrician
Death Certificates	574-6596	Lifeguard / Pool Attendant Certification	574-6650
Diabetes Education	574-5284	Mayor's Healthy Hometown Movement	574-8661
Dixie Health Center (WIC)	574-7975	Mental Health Services (Seven Counties)	589-1100
Dog Bites	574-6640	Metro Call	311 or 574-5000
Emergency and Public Health Preparedness	574-6648	Metro Employee Wellness Center	574-2273
Emergency Contraception	Refer to clinic site listing, page 6	Mobile Home / RV Park Inspections	574-6650
Employment Verification	574-6530	Mold	574-6650
Environmental Health Division	574-6650	MORE Center (Methadone)	574-6414

Mosquito Control	574-6650
Newburg Health Center (WIC)	574-5978
News Media Inquiries	574-6525
Paternity Affidavit	574-6596
Perinatal Infant Health Network	574-8661
Plan Review Engineer	574-6656
Planned Parenthood	584-2471
Pregnancy Testing	Refer to clinic site listing, page 6
Prescription Drug Disposal	574-5400
Public Information	574-6525
Quit Smoking	574-7867
Rabies (Animal)	574-6640
Rabies (Medical)	574-6677
Rats	311 or 574-5000
Restaurant / Grocery Inspections	574-6650
School Inspection	574-6650
Septic Tank Questions	574-6655
Sewage Problems	574-6650
Sexually Transmitted Infections	574-6699
Smoking Ban Enforcement	574-6650
Stop Smoking Classes	574-7867
Swimming Pool Inspections	574-6650
Syringe Exchange Program	574-6545
TB (Tuberculosis) Services	574-6617
Tobacco Prevention and Cessation	574-7867
Toxic Spills	574-6650

Travel Vaccines (out of U.S.)	562-2822
Vaccines (in the U.S.)	574-5380
Vital Statistics	574-6596
WIC (Women, Infants and Children Nutrition)	574-6676

## Syringe Exchange Program

The Louisville Metro Department of Public Health and Wellness is authorized to operate a syringe exchange program. This program provides clean hypodermic needles and syringes to injection drug users to stop the spread of HIV/AIDS and other blood borne diseases and connects people to the health services they need.



DEPARTMENT OF  
**PUBLIC HEALTH  
AND WELLNESS**

*KRS 218A.500  
Louisville Metro Ordinance 058*

## Mobile Van Exchange Site

400 E. Gray St.  
(corner of Gray and Jackson St.)

### Hours of Operation

Monday, Friday 11a.m. - 4p.m.  
Tuesday, Wednesday 1p.m. - 6p.m.  
Thursday 3p.m. - 6p.m.  
Saturday 11a.m. - 2p.m.

Phone: 502-574-6520

## Burning Building 911, Burning Question 311

In an emergency, call 911 immediately from any wired or wireless phone.

For all other non-emergency issues, call 311.

## Dental Services

U of L School of Dentistry	852-5096
Family Health Centers, Inc.	772-8160
Park DuValle Community Health Center	774-4401

## Need a Doctor?

Find a medical home - a health provider who will be with you through all the ages and stages of life and not just for crisis medical care.

**Baptist Health Louisville** 896-5000  
[www.bhsi.com](http://www.bhsi.com)  
 4000 Kresge Way, 40207

**Family FREE Community Clinic** 384-8444  
[www.famcomclinic.org](http://www.famcomclinic.org)  
 1406 E. Washington St., 40206

**Family Health Centers, Inc.**  
[www.fhclouisville.org](http://www.fhclouisville.org)

**Family Health Center - Portland** 774-8631  
 2215 Portland Ave., 40212

**Family Health Center – East Broadway** 583-1981  
 914 E Broadway, 40204

**Family Health Center – Fairdale** 361-2381  
 1000 Neighborhood Place, Fairdale, 40118

**Family Health Center – Americana** 772-8860  
 4805 Southside Dr., 40214

**Family Health Center – Iroquois** 366-4747  
 4100 Taylor Blvd., 40215

**Family Health Center - Southwest** 995-5051  
 Medical Office Building 1, Suite 220,  
 9702 Stonestreet Rd., 40272

**Family Health Center - Phoenix** 568-6972  
 Health Care for the Homeless  
 712 E. Muhammad Ali Blvd., 40202

**Harambee Health Center** 568-4647  
**Smoketown Urgent Care Clinic**  
 800 S. Preston St., 40203  
 Hours: Monday - Thursday 3 p.m. - 7 p.m.

**KentuckyOne Health** 587-4912  
[www.kentuckyonehealth.com](http://www.kentuckyonehealth.com)

**Norton Healthcare** 629-1234  
[www.nortonhealthcare.com](http://www.nortonhealthcare.com)

**Park DuValle Community Health Center** 774-4401  
[www.pdchc.org](http://www.pdchc.org)  
 3015 Wilson Ave., 40211

**Park DuValle at City View** 584-2992  
 1015 Chestnut St., 40203

**Park DuValle at Newburg** 479-8930  
 2237 Hikes Ln., 40218

**Shawnee Christian Healthcare Center** 778-0001  
[www.shawneechristianhealth.org](http://www.shawneechristianhealth.org)  
 234 Amy Ave., 40212

**University of Louisville Physicians** 588-6000  
[www.UofLphysicians.com](http://www.UofLphysicians.com)

# Women, Infants and Children (WIC) Program

WIC provides services to pregnant, postpartum and breastfeeding women, as well as children under the age of 5. Services are free to those who qualify. Appointments required.



## Motherhood is one big job. WIC can help!



- Need help stretching your food budget?
- A family of four making less than \$44,863 a year qualifies for WIC. Call 574-6676 to learn more.
- WIC helps the whole family

### Get WIC Nutrition Benefits at these Locations:

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**L & N**

(502) 595-3121  
908 W. Broadway  
Louisville, KY 40202

**Dixie Health Center**

(502) 574-7975  
7219 Dixie Highway  
Louisville, KY 40258

**Newburg Health Center**

(502) 574-5978  
4810 Exeter Avenue  
Louisville, KY 40218

**Westport TAPP**

*For JCPS TAPP Students Only*  
(502) 485-8347  
8800 Westport Road  
Louisville, KY 40242

**South Park TAPP**

*For JCPS TAPP Students Only*  
(502) 485-8748  
1010 Neighborhood Place  
Fairdale, KY 40118

Remember you can check your WIC balance, see where WIC approved foods are sold, and get helpful nutrition information at <http://www.louisvillewic.org>

This institution is an equal opportunity provider.

# Public Health and Wellness Health Centers

**Locations:** *All clinics, except the Specialty Clinic and Syringe Exchange Program, operate by appointment only.*

## **Dixie Health Center**

7219 Dixie Highway  
(502) 574-7975

**Hours:** Monday, Wednesday, Thursday, Friday, 8 a.m. – 5 p.m.  
Tuesday, 10 a.m. – 7 p.m.

**Services:** WIC and free confidential HIV testing provided daily with results in 20 minutes. Immunizations offered on Thursdays.

## **L & N Clinic**

908 W. Broadway  
(502) 595-3121

**Hours:** Monday, Tuesday, Wednesday, Friday, 8 a.m. - 5 p.m.  
Thursday 10 a.m. - 7 p.m.

**Services:** WIC and free confidential HIV testing with results in 20 minutes.

## **MORE Center**

1448 S. 15<sup>th</sup> Street  
(502) 574-6414

**Hours:** Monday, Wednesday, Thursday, Friday, 6:15 a.m. – 1 p.m.  
Tuesday, Saturday, Sunday, 6:15 a.m. – 10:45 a.m.

**Services:** Medication Assisted Therapy (Methadone).

## **Newburg Health Center**

4810 Exeter Avenue  
(502) 574-5978

**Hours:** Tuesday, Wednesday, Thursday, Friday, 8 a.m. – 5 p.m.  
Monday, 10 a.m. – 7 p.m.

**Services:** WIC and free confidential HIV testing with results in 20 minutes. Immunizations offered on Tuesdays only.

## **Specialty Clinic (Sexually Transmitted Infections)**

7201 Outer Loop, Suite 232  
(502) 574-6699

**Hours:** Monday, 10 a.m. – 6:30 p.m., Tuesday - Friday 8 a.m. - 4:30 p.m.

***This is a walk in clinic. First come - first served.***

**Services:** Free confidential HIV testing with results in 20 minutes. Confidential Hepatitis C testing also available with results in 20 minutes. Diagnose, test and treat syphilis, gonorrhea, chlamydia, genital warts, trichomoniasis, bacteria vaginosis.

## **Syringe Exchange Program**

Louisville Metro Public Health & Wellness Mobile Van, 400 E. Gray Street  
(corner of Gray and Jackson Streets)  
(502) 574-6520

**Hours:** Monday 11 a.m. - 4 p.m., Tuesday and Wednesday 1 p.m. - 6 p.m.,  
Thursday 3 p.m. - 6 p.m., Friday 11 a.m. - 4 p.m., Saturday 11 a.m. - 2  
p.m., Sunday closed.

**Services:** Free confidential HIV and Hepatitis C testing with results in 20 minutes.

## **Community Syringe Exchange Sites**

4603 Cane Run Rd., at the Lake Dreamland Fire Station

**Hours:** Thursdays, 11 a.m. - 2 p.m.

1455 Bicknell Ave., corner of Bicknell and Taylor

**Hours:** Wednesdays, 11 a.m. - 2 p.m.

## **Tuberculosis (TB) Clinic**

400 East Gray Street  
(502) 574-6617

**Hours:** Monday, Tuesday, Wednesday, Friday, 8 a.m. - 12 p.m. and  
1 p.m. - 5 p.m., Thursday 10 a.m. - 12 p.m. and 1 p.m. - 5 p.m.

**Services:** Tuberculosis Testing, Diagnosis and Treatment. Free confidential HIV and Hepatitis C with results in 20 minutes. Flu and whooping cough immunizations offered Monday through Friday, 8 a.m. to 5 p.m. on a walk-in basis.

