Services Guide for Aging and Disabled Citizens

Office for Aging and Disabled Citizens
2006
Guide to Information, Services, and Resources
February, 2006

Dear Friends,

The number of senior citizens is rapidly growing both nationwide and in our own community. As a result of growing older, many people acquire a disability. In addition, some people who have lived with disability all their lives may now also face the challenges that age can bring. Much attention is being focused on abuse against people who are elderly and people with disabilities. Our entire Louisville community is committed to enhancing the level of safety and care to these citizens.

In an effort to protect and respond to those vulnerable to abuse, the Louisville Metro Office for Aging and Disabled Citizens, in collaboration with the Louisville-Jefferson County Metro Elder Abuse Services Coordinating Committee, has developed this Services Guide for Aging and Disabled Citizens. The guide presents the signs and symptoms of elder abuse and sexual assault and offers contact information to aid in reporting and responding to abuse and need.

This project is funded through a grant from the Office on Violence Against Women, Office of Justice Programs, U.S. Department of Justice. The Training Grant to Stop Abuse and Sexual Assault Against Older Individuals or Individuals with Disabilities has enabled us to train law enforcement, judges, court personnel, and prosecutors in our community to better recognize, report and prosecute cases of abuse and sexual assault.

I encourage you to use this valuable guide, share it with others – and join in our effort to stop abuse and sexual assault against older individuals and individuals with disabilities.

Sincerely,

Jerry E. Abramson
Mayor
Evaluation Survey
This is an anonymous survey. Your assistance will allow the Office for Aging and Disabled Citizens to analyze its Service Guide so that we may better understand and improve the level of service for future participants. All surveys will be kept confidential.
Please return this survey to:
Office for Aging and Disabled Citizens
810 Barret Ave
Louisville, Ky 40204

Please circle your role in using the Guide:
A. Professional
B. Personal use

Please express your agreement or disagreement with each of the following statements. Circle the number that best represents your opinion. The categories are:
(1) Strongly Disagree (SD) (4) Agree
(2) Disagree (5) Strongly Agree (SA)
(3) Neither Agree nor Disagree (NA) Not Applicable

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<th>(4)</th>
<th>SA (5)</th>
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<td>5. I will recommend the Guide to others in the community.</td>
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<td>3</td>
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6. Changes I would recommend:

For corrections, please use the form at the end of the Guide.

(optional)
Name:                      Phone:

Please fold this form and return to the above address.
Office for Aging and Disabled Citizens
810 Barret Ave
Louisville, Ky 40204
The nation’s elderly population is growing at a much greater rate than any other segment. As people age they can be perceived as being more vulnerable and, therefore, are more likely to become victims.

This services guide has been compiled to help aid and protect vulnerable adults. The first pages of information outline the signs and symptoms of abuse and sexual assault against older individuals or individuals with disabilities, and the remaining pages offer contact information for a continuum of programs, resources, and services from emergencies to long-term care.

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**SIGNS AND SYMPTOMS OF ABUSE AND EXPLOITATION**

**Financial or Material Exploitation**

Financial or material exploitation is defined as the illegal or improper use of an elder's funds, property, or assets. Examples include, but are not limited to, cashing an elderly person's checks without authorization or permission; forging an older person's signature; misusing or stealing an older person's money or possessions; coercing or deceiving an older person into signing any document (e.g., contracts or will); and the improper use of conservatorship, guardianship, or power of attorney.

**Signs and symptoms of financial or material exploitation include but are not limited to:**
* Sudden changes in bank account or banking practice, including an unexplained withdrawal of large sums of money by a person accompanying the elder;
* The inclusion of additional names on an elder's bank signature card;
* Unauthorized withdrawal of the elder's funds using the elder's ATM card;
* Abrupt changes in a will or other financial documents;
* Unexplained disappearance of funds or valuable possessions;
* Substandard care being provided or bills unpaid despite the availability of adequate financial resources;
* Discovery of an elder's signature being forged for financial transactions or for the titles of his/her possessions;
* Sudden appearance of previously uninvolved relatives claiming their rights to an elder's affairs and possessions;
* Unexplained sudden transfer of assets to a family member or someone outside the family;
* The provision of services that are not necessary; and
* An elder's report of financial exploitation.
Physical Abuse

Physical abuse is defined as the use of physical force that may result in bodily injury, physical pain, or impairment. Physical abuse may include but is not limited to such acts of violence as striking (with or without an object), hitting, beating, pushing, shoving, shaking, slapping, kicking, pinching, and burning. In addition, inappropriate use of drugs and physical restraints, force-feeding, and physical punishment of any kind also are examples of physical abuse.

Signs and symptoms of physical abuse include but are not limited to:
* Bruises, black eyes, welts, lacerations, and rope marks;
* Bone fractures, broken bones, and skull fractures;
* Open wounds, cuts, punctures, and untreated injuries in various stages of healing;
* Sprains, dislocations, and internal injuries/bleeding;
* Broken eyeglasses/frames, physical signs of being subjected to punishment, and signs of being restrained;
* Laboratory findings of medication overdose or under utilization of prescribed drugs;
* An elder's report of being hit, slapped, kicked, or mistreated;
* An elder's sudden change in behavior; and
* The caregiver's refusal to allow visitors to see an elder alone.

Sexual Abuse

Sexual abuse is defined as non-consensual sexual contact of any kind with an elderly person. Sexual contact with any person incapable of giving consent is also considered sexual abuse. It includes, but is not limited to, unwanted touching, all types of sexual assault or battery, such as rape, sodomy, coerced nudity, and sexually explicit photographing.

Signs and symptoms of sexual abuse include but are not limited to:
* Bruises around the breasts or genital area;
* Unexplained venereal disease or genital infections;
* Unexplained vaginal or anal bleeding;
* Torn, stained, or bloody underclothing;
* An elder's report of being sexually assaulted or raped;
* Abrupt changes in behavior that deviates from usual behavior.

Emotional or Psychological Abuse

Emotional or psychological abuse is defined as the infliction of anguish, pain, or distress through verbal or nonverbal acts. Emotional/psychological abuse includes but is not limited to verbal assaults, insults, threats, intimidation, humiliation, and harassment. In addition, treating an older person like an infant; isolating an elderly person from his/her family, friends, or regular activities; giving an older person the "silent treatment;" and enforced social isolation are examples of emotional/psychological abuse.
Signs and symptoms of emotional/psychological abuse include but are not limited to:
* Being emotionally upset or agitated;
* Being extremely withdrawn and non communicative or non responsive;
* Unusual behavior usually attributed to dementia (e.g., sucking, biting, rocking); and
* an elder's report of being verbally or emotionally mistreated.
* an elder's report of being sexually assaulted or raped;
* abrupt changes in behavior that deviate from usual behavior.

**Neglect, Caretaker Neglect, Abandonment**

Neglect is defined as the refusal or failure to fulfill any part of a person's obligations or duties to an elder. Neglect may also include failure of a person who has fiduciary responsibilities to provide care for an elder (e.g., pay for necessary home care services) or the failure on the part of a caregiver to provide necessary care.

Neglect typically means the refusal or failure to provide an elderly person with such life necessities as food, water, clothing, shelter, personal hygiene, medicine, comfort, personal safety, and other essentials included in an implied or agreed-upon responsibility to an elder.

Abandonment is defined as the desertion of an elderly person by an individual who has assumed responsibility for providing care for an elder, or by a person with physical custody of an elder.

Signs and symptoms of neglect and abandonment include but are not limited to:
* Dehydration, malnutrition, untreated bedsores, and poor personal hygiene;
* Unattended or untreated health problems;
* Hazardous or unsafe living conditions/arrangements (e.g., improper wiring, no heat, or no running water);
* Unsanitary and unclean living conditions (e.g. dirt, fleas, lice on person, soiled bedding, fecal/urine smell, inadequate clothing);
* An elder's report of being mistreated.
* The desertion of an elder at a hospital, a nursing facility, or other similar institution;
* The desertion of an elder at a shopping center or other public location; and
* An elder's own report of being abandoned.

**Self-neglect**

Self-neglect is characterized as the behavior of an elderly person that threatens his/her own health or safety. Self-neglect generally manifests itself in an older person as a refusal or failure to provide himself/herself with adequate food, water, clothing, shelter, personal hygiene, medication (when indicated), and safety precautions.

The definition of self-neglect excludes a situation in which a mentally competent older person, who understands the consequences of his/her decisions, makes a conscious and voluntary decision to engage in acts that threaten his/her health or safety as a matter of personal choice.
Signs and symptoms of self-neglect include but are not limited to:
* Dehydration, malnutrition, untreated or improperly attended medical conditions, and poor personal hygiene;
* Hazardous or unsafe living conditions/arrangements (e.g., improper wiring, no indoor plumbing, no heat, no running water);
* Unsanitary or unclean living quarters (e.g., animal/insect infestation, no functioning toilet, fecal/urine smell);
* Inappropriate and/or inadequate clothing, lack of the necessary medical aids (e.g., eyeglasses, hearing aids, dentures); and
* grossly inadequate housing or homelessness.

National Center on Elder Abuse
1201 15th Street, N.W., Suite 350 Washington, DC 20005-2842
(202) 898-2586 · Fax: (202) 898-2583 Email: ncea@nasua.org
http://www.elderabusecenter.org

There is a duty to report when an adult is being abused, neglected or exploited. If you suspect someone is being victimized, contact police or call the Adult Abuse Hotline at 1-800-752-6200
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ACUTE CARE AND REHABILITATION HOSPITALS

Baptist Hospital East
4000 Kresge Way, 40207
Hospital, rehabilitation services.
CALL: 897-8100

St. Mary & Elizabeth Hospital
A Service of Jewish Hospital and Sts. Mary and Elizabeth Healthcare
1850 Bluegrass Avenue, 40215-1199
Diabetes Center, Magnetic Resonance Imaging, Mammography Services.
CALL: 361-6000

Frazier Rehabilitation Institute
220 Abraham Flexner Way, 40202
Comprehensive inpatient rehabilitation services for stroke, spinal cord injury, head injury, amputations, burns and other orthopedic and neurological disorders.
CALL: 582-7400
4812 U.S. 42, 40222
East Satellite Outpatient Location
CALL: 429-8640
Fern Valley
100 High Rise Drive, 40213
Satellite Outpatient Location
CALL: 966-4466
4604 Greenwood Road, 40258
Southwest Satellite Outpatient Location
CALL: 937-8640

Gateway Rehab Hospital
315 E. Broadway, 40202
CALL: 315-8300

James Graham Brown Cancer Center
529 South Jackson Street, 40202
Services and programs for the diagnosis and treatment of cancer and cancer-related diseases. Basic and clinical research, education and support.
www.kycancerprogram.org
CALL: 562-4369

Jewish Hospital
200 Abraham Flexner Way, 40202
Hand and Microsurgery, Heart and Lung Institute, Neuroscience Center, Occupational Medicine (UniComp), Organ Transplantation, Outpatient Care Center, Plastic and Aesthetic Surgery, Primary Care, Rehab Medicine Senior Care.
CALL: 587-4011

Norton Audubon Hospital
One Audubon Plaza Drive, 40217
CALL: 636-7111

Norton Hospital
200 E. Chestnut Street, 40202
Spine Center, Brain/Neurosurgery, Oncology Unit, Magnetic Resonance Imaging, Diabetes Unit, Cardiopulmonary Rehabilitation, Psychiatric Clinic.
CALL: 629-8000

Norton Southwest Hospital
9820 Third Street Road, 40272
Cardiac Rehabilitation, Laser Eye Surgery, CHAMPUS Resource Center. Prime Time provides special services for seniors.
CALL: 933-8100

Norton Suburban Hospital
4001 Dutchman’s Lane, 40207
CALL: 893-1000

University of Louisville Hospital
550 S. Jackson Street, 40202
Level I Trauma Center, Adult Burn Unit, Heart Stat Team, Bone Marrow Transplant Program, Oncology Unit, Magnetic Resonance Imaging, Senior Friends provides social and educational groups, newsletter,
discounts and special services for hospital patients.
www.uoflhealthcare.org
CALL:  562-3000

Veterans Administration Medical Center
800 Zorn Ave., 40206
Preventative Medicine Unit, Diabetic Care Unit, Geriatric Evaluation Unit, Rehabilitation Prosthetics, Outpatient units include ophthalmology (eye), otolaryngology (Ear, Nose, and Throat), audiology (hearing), and speech pathology.
CALL: 287-4000

CARE FOR PHYSICALLY OR MENTALLY IMPAIRED ADULTS

Adult Day Care Programs Health Model
Health model programs have nurses on staff daily.

Almost Family (RI) Adult Day Center
3403 Breckenridge Lane, Suite C, 40220
Serves Jefferson County residents in home care providing personal care aides, homemakers and companies. Also provides transportation services.
www.almost-family.com
Adult day centers with transportation
M-F 8:00-5:00
CALL: 893-1661
3403 Breckenridge Lane, Suite C, 40220
CALL: 896-1444
4028 S Third St, 40214
CALL: 366-5777

Cerebral Palsy School of Louisville
Mattingly Center, Inc. Foundation
1520 Baxter Avenue, 40205
Supports for community living and/or quality day services.
CALL: 451-6200

Elderserve, Inc.
Elder Club ADHC
631 S 28th St, 40211
Health care management, assistance with aids to daily living, medication management, socialization, a concentrated individualized activity schedule and more; Age 55 and over, a need for services and a successful assessment. KIPDA, Medicaid and private pay
CALL: 776-3066

Fern Creek-Highview United Ministries
Adult Day Center
7502 Tangelo Drive, 40228
State licensed health facility that provides day program aimed at allowing individual to remain in home rather than be institutionalized - nursing services, personal care, activities, nutrition, entertainment, intergenerational, etc.
Individuals over 60 years of age who should not be home alone but not necessarily needing a nursing home.
www.fchum.org
CALL: 239-7431

GuardiaCare, Inc.
Adult Day Health Services
215 W Breckenridge St, 40203
Age 50+ with physical limitations or dementia.
www.guardiacare.org
CALL: 585-9949

Highlands Community Ministries
Adult Day Health Center
2000 Douglass Blvd., 40205
Supervised care for adults who are frail, disabled and/or elderly.
CALL: 459-4887

Kaleidoscope
Younger Adult Day Center #2
10330 Bunsen Way
Jeffersontown, KY 40299
Serving mentally or physically disabled individuals.
www.kaleidoscopeservices.org
CALL: 459-1662

**Sacred Heart Village**
Daybreak Adult Day Center
2120 Payne St, 40206
www.shvonline.org
CALL: 895-5228

**Share Care of Louisville**
Active Day Center
3795 Poplar Level Road, 40213
Specializing in mentally or developmentally disabled individuals, as well as Alzheimer’s.
CALL: 479-8802

**South Louisville Community Ministries**
Adult Day Center
4100 Southern Parkway, 40214
CALL: 368-7989

**Southwest YMCA**
Adult Day Program
2800 Fordhaven Road, 40214
www.ymca.louisville.org
CALL: 933-9622

**Adult Day Care Programs Social Model**
Social model programs do not have nurses on staff daily.

**ETA Adult Day Center**
724 S. 44th Street, 40211
CALL: 776-7656

**Ideal Care, Inc.**
Day care & In-home sitter service.

**The Corinthian**
Family care home-full time residential.
1702 Gardiner Lane, 40205
CALL: 456-0811 (for both facilities)

**Multi-Purpose**
Community Action Agency
New Beginnings Adult Day Center
PO Box 307
Shelbyville, KY 40066-0305
CALL: 1-502-633-9205

**Tri-County**
Community Action Agency
Caring Adult Day Center
1015 Dispatchers Way
LaGrange, KY 40031
CALL: 222-1349

**Wesley Manor Retirement Community**
Senior Day Center
5012 E. Manslick Rd., 40219
Also offers a program specifically designed for persons with early stage Alzheimer’s/dementia
www.wesleymanorretirement.com
CALL: 969-3277

**Day Centers For Homeless Persons**

**Jefferson Street Baptist Community at Liberty**
800 E. Liberty St., 40204
Day center for 50 persons.
CALL: 585-3787

**St. John’s Center**
700 E. Muhammad Ali Blvd, 40202
Day Center for homeless men. Must have proof of free and clear of TB disease.
www.stjohncenter.org
CALL: 568-6758

**Geriatric Care Managers**
Agencies who work with families and individuals experiencing problems in finding, accessing, and maintaining needed services, and caregiver support services.
Care Check-Geriatric Case Management
1114 Flat Rock Road, 40245
www.allaboutcare4seniors.com
CALL: 244-2273

Eldercare Planning of KY LLC
6008 Brownsboro Park, 40207
CALL: 326-5656

GuardiaCare, Inc.
GuardiaCare Care Management Services
215 W. Breckenridge St., 40203
Fee-based care management services including one-time comprehensive consultation or an on-going service plan.
CALL: 585-9949

Jewish Family & Vocational Services
3587 Dutchman’s Lane, 40205
Older adults services.
www.Jfvs.com
CALL: 452-6341

Kinnett Care
4010 Dupont Circle, Ste., 303, 40207
Nursing care, personal care, homemaking, transportation, errands.
www.horizonsmedical.com
CALL: 721-9990

Luken Associates
5110 McIntosh Ave., LaGrange, KY 40031
Helps families make informed decisions about placing a loved one in a long term care facility. Publisher of Navigating Along the Road to Recovery.
www.lukenassociates.com
CALL: 222-2065

Parker-Conte Associates
10343 Linn Station Road, 40223
CALL: 426-1811

Practical Care (Formerly CareAll Home solutions)
2120 Newburg Road, 40205
CALL: 452-9644

Wunsch
2321 Lime Kiln Lane, 40222
CALL: 423-0909

Home Health, Personal Care & Home Management Agencies

Almost Family
3403 Breckenridge Lane, Ste. C, 40220
Serves Jefferson County residents in home care providing personal care aides, homemakers and companions. Also provides transportation services.
CALL: 893-1661

Assurance Home & Convalescent Care
451 Baxter Avenue, Ste. 105, 40204
Reminders, personal care, transportation, errands, housekeeping, laundry, bathing and dressing assistance, meal preparation. Bonded, insured, screened, and trained care givers.
CALL: 540-5240

Baptist East Home Health Agency
6420 Dutchmans Pkwy, Ste 360, 40215
Medicaid Waiver provider. Nursing care, personal care, therapy, homemaking.
CALL: 454-5656 or 1-800-248-0289

Care Network
161 Chenoweth Lane, 40207
Personal and nursing care, homemaking, transportation.
www.carenetwork-evaspaid.com
CALL: 719-6600

Caring For You, Inc.
4010 Dupont Circle, Ste. 223, 40207
Personal care, homemaking, transportation.
CALL: 893-2790

Caretenders And Almost Family, Inc.
4139 Cadillac Court, Ste. 100, 40213
Medicaid Waiver Program, nursing care, therapy, personal care, and homemaking.
www.almost-family.com
CALL: 238-5150
Center for Accessible Living  
Personal Care Attendant Program  
305 W. Broadway, Ste. 200, 40202  
For adults age 18 and over who have at least two non-functional limbs and who are capable of managing the program. Also, peer support and counseling. Staff speaking American Sign Language available.  
www.calky.org  
CALL: 589-6620; 1-502-564-6930 (Office of Aging Services-long distance call)

Comfort Keepers  
4113 Oechsli, 40207  
Provides non-medical in-home care and companion services.  
CALL: 326-0020

Easy Living In-home Care  
4229 Bardstown Rd., Ste. 104, 40218  
Quality senior care, private duty personal care, homemaking, and transportation. Affordable services.  
CALL: 491-1440

Eden Terrace of Louisville  
Reminiscence Neighborhood  
901 Blankenbaker Parkway, 40243  
Respite and personal care.  
www.sunriseseniorliving.com  
CALL: 244-4244

ElderServe, Inc.  
411 E Muhammad Ali Blvd., 40202  
CALL: 587-8673  
Custom Care Home Services - Serves KIPDA HomeCare Program clients in Jefferson County. Also serves private pay clients, 7 days/wk, around the clock.  
CALL: 583-8012

Extended Care, Inc.  
PO Box 1046  
Bardstown, KY 40004  
Serving Jefferson County residents in home care providing homemakers, companions, and personal care aides.  
CALL: 348-1584 or 1-800-844-1583

Gentiva Health Care  
710 Executive Park, 40207  
Skilled services and home health aide services for clients in 8 counties.  
www.gentiva.com  
CALL: 895-4213 or 1-800-825-0945

Help Care Inc.  
P.O. Box 91740, 40202  
Therapy, personal care, homemaking, and transportation.  
CALL: 493-8009

Helping Hands Companion Care Inc.  
8011 New LaGrange Rd., Ste. 2, 40222  
Homemaking, transportation, and errands.  
CALL: 426-9783

Highlands Community Ministries  
Outreach Program for Older Adults  
1230 E. Breckinridge, 40204  
Refer sitters and companions.  
CALL: 584-3834

Housecall Home Healthcare  
512 Executive Park, 40207  
Diabetic nurse educator, full complement of rehabilitation specialists.  
CALL: 893-0356

Home Instead Senior Care  
Affordable companionship and non-medical home care, errands and shopping for the elderly. Caregivers are screened, bonded and insured. Transportation services for ambulatory elderly in Louisville and surrounding counties. One-on-one escort service for medical appointments, shopping, social events, etc.  
East: 4610 Taylorsville Rd, Ste 100, 40220  
CALL: 515-9515 or 1-866-886-6831  
South: 1512 Crums Lane, Ste 103, 40216  
CALL: 448-1511 or 1-866-311-1549

Homewatch  
10324 Amberwell Park Road, 40241  
At home living assistance.  
CALL: 327-7740
**Interim Healthcare Services, Inc**
908 Dupont Road, 40207
Nursing care, therapy personal care, homecare, errands, Medicaid Waiver.
www.interimhealthcare.com/louisvilleky
**CALL**: 897-2255

**Jewish Family and Vocational Services**
**Life Care, Inc.**
3587 Dutchmans Lane, 40205
Medicaid Waiver provider
**CALL**: 452-6341

**Kentuckiana Nursing Service**
2210 Meadow Drive, 40218
**CALL**: 540-1482

**Kentuckiana Regional Planning and Development Agency (KIPDA) - HomeCare Program**
11520 Commonwealth Dr., 40299
Determines eligibility and provides case management for HomeCare Program. For adults age 60 and over at risk of nursing home placement. Free or sliding scale fee for services based on income.
**CALL**: 266-5571 (Intake) or 266-6084

**KYANA Senior Services**
Provides assistance with estate or moving sales when a senior moves to a different home.
**CALL**: 459-1515

**Lifeline Homecare, Inc.**
300 W. Dixie Hgwy.
Elizabethtown, KY 42701
**CALL**: 1-270-360-8227

**Marie Humphries Nursing Registry**
3703 Taylorsville Rd., Ste., 118, 40220
**CALL**: 458-1709

**Maxim Health Care**
9300 Shelbyville Road, 40222
In-home non-medical care services.
**CALL**: 426-4454

**MD2U**
8902 Denington Dr, 40222
Primary care physician, nursing care – makes housecalls.
www.MD2U.net
**CALL**: 327-9100

**Practical Care Solutions (formerly CareAll Solutions)**
138 Evergreen Rd, Ste 206, 40243
Personal care, homemaking, transportation, companionship, meal preparation, case management of care needs in any living situation. Bonded and insured.
**CALL**: 244-8446
2120 Newburg Rd, 40205
**CALL**: 452-9644

**Right At Home**
3043 Breckenridge Lane, 40220
In-home care and assistance to seniors and individuals with disabilities throughout greater Louisville, surrounding counties, and Southern Indiana. Trained, insured, and bonded caregivers for a variety of caregiving needs.
www.rightathomeky@gmail.com
**CALL**: 479-9800

**SpectraCare Home Health, Inc.**
9000 Wessex Place, 40222
**CALL**: 429-5500

**Smooth Transitions**
601 Briar Hill Road, 40206
Consulting/assistance for seniors and adult children with all aspects of moving or downsizing. A step-by-step workbook for a smooth transition can be purchased for $13.
www.movingforseniors.com
**CALL**: 894-8845

**Southern Home Care**
4229 Bardstown Road, 40218
**CALL**: 499-7324
Spaid Nursing Service
1941 Bishop Lane, Ste 102, 40218
Provide companionship services and skilled nursing services to patients in the comfort of their home 24 hours a day/7 days a week. Sitters, Certified Nursing Assistants, KY Licensed Practical Nurses or Registered Nurses. Long-term care insurance and worker’s compensation insurance accepted.
www.spaidnursing.com
CALL: 637-5474 or 1-800-480-0785

Veterans Administration Medical Ctr.
800 Zorn Avenue, 40206
Home and community based services for veterans. Inpatient hospice and respite care. Inpatient and Out-patient palliative care. Support, counseling, and information for caregivers of veterans with chronic or terminal diseases.
CALL: 895-3401

Visiting Nurse Homecare
101 W. Chestnut St., 40202
Medicaid Waiver program.
CALL: 584-2456

VNA Nazareth Home Care
1850 Bluegrass Avenue, 5th flr., 40215
Provides skilled nursing, health aides, physical therapy, occupational therapy, speech therapy, medical social work, Personal care, homemaking, transportation.
CALL: 366-6055

**COMPLAINTS AND CONSUMER PROTECTION**

**Consumer Protection**

Better Business Bureau
844 S. Fourth St., 40203
Issues reports to consumers requesting information on a particular firm. Handles consumer complaints and offers arbitration program to resolve disputes. Provides information on charitable solicitations.

**Funeral and Memorial Society of Greater Louisville (Funeral Consumer Alliance)**
P.O. Box 5326, 40255-0236
Non-profit organization dedicated to protecting a consumer’s right to preplan meaningful, dignified, and affordable funeral arrangements. Minimum lifetime membership fee.
CALL: 451-3386

**Louisville Metro Office for Aging and Disabled Citizens**
810 Barret Ave., 40204
Provides information for individuals or agencies on access requirements under the Americans with Disabilities Act.
CALL: 574-6249

**Kentucky Board of Embalmers and Funeral Directors**
PO Box 324
Crestwood, KY 40014
 Licenses embalmers, funeral directors and funeral establishments. Answers consumer questions and concerns about ethical practices.
CALL: 241-3918

**Kentucky Office of Insurance**
P.O. Box 517
Frankfort, KY 40602-0517
Provides regulation, information and resources about all insurance matters.
CALL: 1-800-595-6053 or 1-800-462-2081 (TTY)

**KY Office of the Attorney General Consumer Protection Division**
8911 Shelbyville Road, 40222
1034 Capital Center Drive
Frankfort, KY 40601
Mediates disputes over most consumer products and services. Mediates billing disputes. Provides consumer protection and
assistance with fraudulent business practices. Regulates the funeral industry. Regulates cemeteries. Mediates consumer complaints. Pre-need funeral contracts must by law be registered with the Consumer Protection Division. Consumers may call to verify that their plan has been registered. CALL: 429-7134; or Shively office: 447-4160; or 1-888-432-9257

**Discrimination**

**Equal Employment Opportunity Commission (EEOC)**
600 Martin Luther King Jr. Pl., 40202
Handles complaints of employment discrimination that violates Federal Law (age, sex, race, religion, national origin, equal pay and Americans with Disabilities Act).
CALL: 582-6082 or 1-800-872-3362

**Kentucky Commission on Human Rights**
332 W. Broadway, Ste 700, 40202
Handles complaints of violations of State Civil Rights Legislation in the areas of employment, housing and public accommodations.
CALL: 595-4024; 595-4084 (TDD)

**Louisville Metro Human Relations Commission**
410 W. Chestnut St. Ste. 300A, 40202
Handles complaints of violations of city/county Civil rights legislation in areas of employment, housing and public accommodations. Coordinates relief efforts on behalf of victims of discrimination who have been abused, harassed, or suffered property loss/damage.
www.loukymetro.org
CALL: 574-3631; 574-4332 (TDD)

**National Association for the Advancement of Colored People (NAACP)**
1245 Catalpa Court, 40211
Assists persons who have been discriminated against primarily in employment. Also assists with other discrimination issues.
CALL: 776-7608

**US Department of Housing and Urban Development (HUD)**
**Kentucky State Office**
601 W. Broadway, 40202
Handles complaints of housing discrimination that violate Federal Law.
CALL: 582-5252 or 1-800-669-9777

**Legal Problems**

**Access To Justice Legal Helpline for Older Kentuckians**
400 Old Vine St. #203
Lexington, KY 40507
CALL: 1-800-200-3633

**Lawyer Referral Service**
600 W. Main St., 40202
Referrals for persons seeking a lawyer.
CALL: 583-1801

**Legal Aid Society**
425 W. Muhammad Ali Blvd., 40202
Assists low-income persons with civil matters.
CALL: 584-1254

**Louisville Bar Association**
**Call-A-Lawyer**
Offers general legal guidance to inquiries, no attorney-client relationship will be established. Ball from 6 to 8 p.m. on the third Tuesday of each month to speak anonymously to a volunteer attorney.
CALL: 583-1801 or 583-5314 (Bar Assoc.)
**Medicaid And Medicare Rights And Complaints**

See the Government And Community Programs section for information.

**Neighborhood Problems, Unsafe Housing And Safety Hazards**

**Louisville Metro – MetroCall 311 or 574-5000**
601 W. Jefferson St., 40202
To report unsafe conditions in the Louisville Metro and Jefferson County, such as unsafe housing, trash, sewage problems, traffic control signals and other safety hazards. **CALL:** 311 or 574-3333 (voice) or 574-4091 (TDD)

**Department of Neighborhoods**
400 S. 1st St., 40202
A variety of programs including assistance to residents with problem resolution in their neighborhoods. **CALL:** MetroCall 311; or 574-3380

**Nursing Home Complaints And Problem Resolution For Residents**

**Long Term Care Ombudsman**
Catholic Charities
2911 S. Fourth St., 40208
Investigates complaints and helps nursing home residents resolve problems. Operates certified volunteer program in area nursing homes to promote quality care for all residents. **CALL:** 637-9786

**Kentucky Long Term Care Ombudsman Program – CHR Bldg.**
275 E. Main Street
Frankfort, KY 40621
**CALL:** 1-800-372-2991 (Toll Free)

**Department of Community Based Services**

**Alternate Care Team**
908 West Broadway, 40203
Investigates complaints of nursing home abuse, neglect and exploitation. **CALL:** 595-4236 or 595-4803

**Kentucky Cabinet for Health Services**

**Division of Licensing and Regulation**
275 E. Main Street
Frankfort, KY 40621
Inspects, rates and regulates nursing homes. Enforces minimum standards. May transfer nursing home residents whose care needs are not met. May close facilities that fail to correct violations. **CALL:** 595-4958 or 1-502-564-2800 (Long distance call)

**COUNSELING AND MENTAL HEALTH SERVICES**

**Drug and Alcohol Dependency Treatment**

**Bluegrass Pleasant Grove Counseling Ctr.**
5330 S. 3rd St., Ste 234, 40214
Outpatient counseling center for substance abuse. **CALL:** 361-1200

**COPES - Council on Prevention and Education: Substances**
845 Barret Avenue, 40204
Alcohol and drug prevention training; referrals for alcohol and drug abuse treatment. **CALL:** 583-6820

**Jefferson Alcohol & Drug Abuse Center (JADAC)**
600 S. Preston St., 40202
Detox, residential treatment, outpatient counseling, and family education and support groups.
**CALL: 583-3951**

**The Morton Center**
1028 Barret Avenue, 40205
Outpatient treatment for substance abuse. Family involvement and support.
www.themortoncenter.org
**CALL: 451-1221**

**St. Vincent DePaul Society**
703 E. St. Catherine St., 40203
Residential program for recovering alcoholics (women)
**CALL: 589-6024 (women)**
1034 S. Jackson St., 40203
Residential program for recovering alcoholics (men)
**CALL: 584-2480 (men)**

**Talbot House**
520 W. St. Catherine St., 40203
Short-term detox and treatment for alcoholic men.
**CALL: 587-0669**

**Hospital Inpatient And Outpatient Treatment, Mental Health And Dependency**

**Baptist Hospital East Center for Behavioral Health**
4000 Kresge Way, 40207
**CALL: 896-7105**

**Our Lady of Peace A Service of Jewish Hospital and St. Mary’s Healthcare**
2020 Newburg Rd, 40205
Individual, group and family counseling; education; crisis intervention. 24-hr telephone counseling, referrals.
**CALL: 451-3333**

**Our Lady of Peace Older Adult Partial Hospital Program**
Intensive psychiatric care on an out-patient basis; help with depression, anxiety, grief, hopelessness. Holistic geriatric treatment service; supportive services for families; drug and alcohol dependency treatment. Inpatient, outpatient & partial hospital programs available.
**CALL: 451-3330**

**Central State Hospital Adult Psychiatric Treatment Unit**
10510 LaGrange Rd., 40223
Residential treatment program for persons 18 years of age or older with mental and emotional problems.
**CALL: 253-7000**

**Seven Counties Services, Inc. Crisis & Information Center**
24 hour telephone counseling; suicide prevention hot line, crisis intervention, and human services information and referrals 1-800-221-0446 (toll free for the State of Kentucky)
**CALL: 589-4313 (voice) or 589-4259 (TTD)**

**Ten Broeck Hospital**
1405 Browns Lane, 40207
Inpatient and outpatient services for treatment of alcohol and drug dependency.
**CALL: 896-0495**
8521 Old LaGrange Rd., 40242
Inpatient and outpatient services including geriatric drug counseling.
**CALL: 426-6380 Louisville 1-800-866-8876**

**University of Louisville Hospital Emergency Psychiatric Services**
545 S. Jackson St., 40202
Emergency psychiatric services. Emphasis is on evaluation, crisis intervention, and referrals.
**CALL: 562-3000 (Main Operator)**
Psychiatric Outpatient Services
550 S. Jackson St., 40202
Offers individual and group therapy.
www.uoflhealthcare.org
CALL: 852-5866

Veterans Administration
Medical Center
800 Zorn Avenue, 40206
Inpatient and outpatient psychiatric services
for veterans. Homeless Program services
chronically mentally ill, homeless.
CALL: 895-3401

Outreach And Counseling Services

American Red Cross
510 E. Chestnut St. 40202
Helps veterans age 60 and over, and widows
of veterans.
CALL: 589-4450

Baptist East Home Health Agency
Home Health Agency
6420 Dutchmans Lane, St. 360, 40205
In-home mental assessments, intervention,
counseling, and education.
CALL: 454-5656

Baptist Hospital East
Counseling Centers
4000 Kresge Way, 40207
Individual, group, family and marital
counseling. Special classes on coping with
grief, divorce and stress. Open 24 hours.
CALL: 896-7105 (24 hrs)

Bridgehaven
950 S. First St., 40203
Psychosocial rehabilitation services for
adults with mental illness with impaired
ability to work and/or manage daily
activities.
www.bridgehaven.org
CALL: 585-9444

Center for Accessible Living
305 W. Broadway, Ste. 200, 40203
Peer support and counseling for disabled
persons.
CALL: 589-6620 (Voice) or 589-6690 (TTD)

Center for Women & Families
Rape Relief Center
P.O. Box 2048, 40203
Assistance and counseling for rape and sexual
assault victims and their families. 24-Hour
Crisis Line.
CALL: 581-7273 (Voice) or 581-7267 (TTD)

Counsel on Mental Retardation
Family Friends Program
1146 South 3rd St., 40203
An intergenerational program that matches
mature volunteers (age 55 +) with families
who have a child with disabilities (age 16
and under).
www.councilonmr.org
CALL: 584-1239

ElderServe, Inc.
411 E. Muhammad Ali Blvd., 40203
Counseling and services for persons age 60
and over that live in the service area.
CALL: 587-8673

ElderServe, Inc.
Oak And Acorn Intergenerational Ctr.
631 S. 28th St., 40210
Counseling and support services for frail and
disabled persons age 60 and over in the
service area.
CALL: 778-7418

Family and Children First, Inc.
Administrative Office
2303 River Road, 2nd Floor, 40206
Family, individual and marital counseling.
Workshops and groups. In-home
assessments. Sliding fee scale.
CALL: 893-3900

Eastern Jefferson County Team
Highlands Community Ministries
Outreach Program For Older Persons (HOPOP)
1230 E. Breckinridge, 40204
Counseling for persons age 60 and over who live in the service area.
CALL: 584-3834 or 585-3824

Hospice and Palliative Care of Louisville
The Bridges Center
3532 Ephraim McDowell Drive, 40205
Provides individual and family counseling, groups, programs and related services for persons coping with loss.
CALL: 456-5451 or 1-888-345-8197

Jewish Family and Vocational Services
3587 Dutchman’s Lane, 40205
Individual, couple, family and child therapies, counseling, crisis intervention, divorce mediation, group workshops and seminars. Case management services. Sliding fee scale.
CALL: 452-6341

Kentuckiana Regional Planning and Development Agency
KIPDA Area Agency on Aging
11520 Commonwealth Dr., 40299
Family Caregiver Support Program: Refer to contractors providing counseling and support groups for family caregivers of persons aged 60 and over and grandparents aged 60 or older raising grandchildren. Benefits Counseling: Information on eligibility and requirements.
CALL: 266-6084

Kling Center
219 W. Ormsby Avenue, 40203
Counseling and services for persons age 60 and over that live in the service area.
CALL: 636-3424

Ministries United of South Central Louisville (MUSCL)
1207 Hart Avenue, 40213
Counseling and services for persons age 60 and over that live in zip codes 40213, 40217, 40219 and 40229.
CALL: 363-9087

Senior Citizens East, Inc.
4224 Shelbyville Road, 40207
Counseling and support services for frail and disabled persons age 60 and over.
CALL: 896-2316

Seven Counties Services, Inc.
Developmental Services Division
3717 Taylorsville Road, 40220
Family support services, staffed residences and adult day habilitation for persons with mental retardation or other developmental disabilities.
CALL: 459-5292

KIPDA Area Agency on Aging
4803 Southside Dr., 40214
Counseling and support services for persons age 60 & over.
CALL: 367-6445 (Office)
Southwest Community Ministries
10936 Dixie Highway, 40272
Serves zip codes 40258, 40272 and part of 40177
CALL: 935-0310

United Crescent Hill Ministries
150 S. State St., 40206
Counseling and support services for persons age 60 & over.
CALL: 893-0346

University of Louisville
Psychology Clinic
University of Louisville, 40292
Psychological testing and counseling; pain control; biofeedback program.
CALL: 852-6782

Visiting Nurse Association
101 W. Chestnut St., 40202
Counseling and nursing services for persons experiencing mental health/medical problems. In-home intervention.
CALL: 584-2456

Walnut Street Baptist Church
Lifecare Counseling Center
1143 S. Third St., 40203
Counseling and ministry for all adults.
CALL: 581-1258

Wellspring
1382 S. 3rd St., 40208
Rehabilitation and support services for persons with schizophrenia or other major mental illnesses.
www.wellspring-house.org
CALL: 637-4361

CRIME AND PERSONAL SAFETY

Adult Protective Services

Adult Protective Services
Cabinet For Health And Family Services
Dept. For Community Based Services
908 W. Broadway, 7 West, 40203
Investigates allegations of abuse, neglect or exploitation of persons age 18 & over.
Provides case management service. Works with law enforcement agencies to protect abused, neglected or exploited adults.
CALL: 595-4803 (24-hour hotline); or 1-800-752-6200

Crime And Abuse Response, And Victim Assistance

Crimes Against Seniors Squad
Louisville Metro Police Department
633 West Jefferson Street, 40202
This Unit investigates crimes against seniors 65 years of age and older. These crimes are against seniors because of their age. They have been scammed, financially exploited, abused, or neglected by a caregiver. The CASS also conducts prevention presentations to members of the community.
CALL: 574-2278

Louisville Metro Police Department
Crime Prevention Offices
For all non-emergency calls & for BlockWatch information call:
1st Division
416 N. 29th St., 40212
CALL: 574-7167
2nd Division
3419 Bohne Avenue, 40211
CALL: 574-2478
3rd Division
7219 Dixie Highway, 40258
CALL: 574-2135
4th Division
1340 S. Fourth Avenue, 40213
CALL:  574-7010

5th Division
2301 Douglass Blvd., 40205
CALL:  574-7636

6th Division
4711 Progress Road, 40218
CALL:  574-2187

7th Division
7201 Outer Loop, 40219
CALL:  574-2133

8th Division
200 Juneau Drive, 40243
CALL:  574-2258

ElderServe, Inc.
Emergency Crisis Response Team (ECRT)
Short-term emergency shelter and home care services for seniors (age 60+) who are experiencing abuse, neglect, or exploitation as a result of crime. 24-hour referral.

The Senior Crime Victim’s Advocacy Program
411 E. Muhammad Ali Blvd., 40202
Provides transportation to court and assistance to victims of violent crime, domestic violence, elder abuse, robbery, sexual assault, financial and fraud abuse.
CALL:  587-8673

Jefferson County Sheriff’s Department
531 Court Place, 40202
CALL:  574-5400
Partner 911 Cell phone program. Free cell phones (only 911 calls allowed) for those at risk. Call to get a phone or donate a phone.
CALL:  574-5195 (Cell Phone Pgm)

Office of the Commonwealth’s Attorney
30th Judicial Circuit
Victim Advocacy Unit
Commonwealth’s Attorney’s Office
514 W. Liberty, 40202
Provides information and support services at the Circuit Court level to victims of felony crimes.
CALL:  595-2340

County Attorney’s Senior Team (CAST)
Jefferson County Attorney’s Office
600 W. Jefferson St., 2nd flr., 40202
Provides advocacy to crime victims.
CALL:  574-6336

Center for Women & Families
Rape Crisis Program
P.O. Box 2048, 40248
Assistance and counseling for rape and sexual assault victims and their families. 24-hour crisis line.
CALL:  581-7273 (voice); 581-7287 (TDD)
Spouse Abuse Center
923 S. 2nd St., 40203
Sees abuse victims in the hospital, helps victims through legal system, provides child care, answers crisis phone calls.
CALL:  581-7200 or 581-7222

Emergency And Transitional Shelter
West Louisville Campus
4303 W. Broadway, 40211-3122
CALL:  775-6408

Jefferson County Sheriff’s Department
531 Court Place, 40202
CALL:  574-5400
Partner 911 Cell phone program. Free cell phones (only 911 calls allowed) for those at risk. Call to get a phone or donate a phone.
CALL:  574-5195 (Cell Phone Pgm)

American Red Cross
510 E. Chestnut St., 40202
Provides shelter to victims of disaster or home fire.
CALL:  589-4450

Center for Women & Families
Spouse Abuse Center
923 S. 2nd St., 40203
Shelter for women and their children living in abusive family situations. Sliding scale fees.
CALL:  581-7222

Choices Inc. – Transitional Shelter
800 E. Liberty St., 40204
Provides transitional beds for homeless women. Two locations in the Phoenix Hill area. Norma’s House and Maryjane Toney House choices@bluegrass.net
CALL:  585-3780
ElderShelter Network
2911 South 4th St., 40208
Transitional housing (no more than 60 days) as a part of moving to permanent safe housing for seniors aged 65+ experiencing abuse, exploitation or neglect.
CALL: 637-9786 ext 136

Genesis House
8311 Preston Highway, 40219
15 Transitional beds for homeless veterans.
CALL: 964-7147

Harmony House
15 Transitional beds for veterans and 5 transitional beds for non-veterans.
CALL: 964-7147

Haven House
129 E. Court Avenue
Jeffersonville, IN 47130
Provides short term housing.
CALL: (812) 284-3373

House of Ruth
607 E. St. Catherine, 40203
Residential program for up to 10 homeless HIV persons. Case management, drug counseling, advocacy.
www.houseofruth.net
CALL: 587-5080

Jefferson Street Baptist Center
733 E. Jefferson St., 40202
Transitional shelter and help with permanent housing for men with mental illness. Day shelter for men and women.
CALL: 584-6543

Adult Protective Services
Cabinet For Health And Family Services
908 W. Broadway, 7 West, 40203
Provides protective services including assistance with emergency placement for abused, neglected or exploited adults.
CALL: 595-4803; or 1-800-752-6200

New Beginnings for Women
1261 S. Brook St., 40202
Recovery house for women who have been incarcerated.
CALL: 634-4252

Rhonda’s Another Chance
710 S. 31st Street, 40211-1411
Transitional housing for single women.
CALL: 776-8830

Salvation Army
The Center of Hope
831 S. Brook Street, 40203
Provides shelter to men, women and families in emergencies. Small fee charged.
CALL: 625-1170

Seven Counties Services, Inc.
Crisis & Information Center
24 hour telephone counseling; suicide prevention hot line, crisis intervention, and human services information and referrals.
CALL: 589-4313 (voice) or 589-4259 (TTD); 1-800-221-0446 (toll free, 24-hrs)

St. Vincent de Paul Center
1015 S. Preston St., 40203
Provides shelter to men, women and families. Small fee charged. Six program sites.
CALL: 584-2480

The Healing Place for Men
1020 W. Market St., 40202
Accommodations for men’s transitional recovery; overnight emergency beds; and recovery programs for substance abusers. (Recovering Alcoholics)
www.thehealingplace.org
CALL: 584-6606

The Healing Place for Women
1607 W. Broadway, 40203
Provides recovery beds and transitional housing. (Recovering Alcoholics)
www.thehealingplace.org
CALL: 568-1268
Volunteers of America
Shelby Men’s Shelter
1436 S. Shelby, 40217
Shelter to men with mental illness diagnosis. 24 hr. crisis intervention, case management. Fee charged after income established.
www.voaky.org
CALL: 636-0742

Wayside Christian Mission
808 E. Market St., 40206
Provides shelter to families, single men and women age 18 & over.
www.waysidechristianmission.org
CALL: 584-3711

Wellspring
P.O. Box 1927, 40201
1382 S. 3rd St., 40208
Transitional and permanent supervised shelter and apartments for mentally ill and dual diagnosis. Sliding scale fees available.
CALL: 637-4361

YMCA of Greater Louisville
Chestnut Street Branch
930 W. Chestnut St., 40203
Provides long term shelter to men age 18 & over. Sliding fee scale.
CALL: 587-7405

Guardianship
Mental Inquest and Disability Division
Jefferson County District Court
600 W. Jefferson Street, Rm. 317, 40202
CALL: 595-3261

Guardianship Services
KY Cabinet for Families & Children
908 W. Broadway, 40203
State Guardianship service is the last resort for disabled adults needing guardianship/conservatorship.
CALL: 595-4052

GuardiaCare, Inc.
215 W. Breckinridge St., 40203
Surrogate decision-maker on behalf of the adult concerning finances, housing, medical care, or the ability to enter into contracts. For adults age 60 and over, and disabled adults.
CALL: 585-9949

EDUCATIONAL OPPORTUNITIES

Adult And Continuing Education Programs

American Red Cross
Classes in first aid, safety and health.
510 E. Chestnut St., 40202
CALL: 589-4450

Jefferson County Public Schools
Vocational, adult enrichment, and G.E.D. (high school diploma equivalency) classes.
www.ged4you.com
Ahrens Learning Center
546 S. First St., 40202
CALL: 485-8636
DuValle Learning Center
3610 Bohne Ave., 40211
CALL: 485-8735
Information CALL: 485-7400

Kentuckiana Regional Planning and Development Agency (KIPDA)
Family Caregiver Support Program
11520 Commonwealth Dr., 40299
We offer family caregiver training programs and training for employees who are also caregivers of seniors over age 60.
CALL: 266-6084

St. Augustine Learning Center
1310 W. Broadway, 40203
CALL: 584-5463
Cooperative Extension Office
UofK/Kentucky State University
810 Barret Avenue, 40204
CALL: 569-2344

Leisure Services
United Crescent Hill Ministries
150 S. State Street, 40206
Offers travel and learning opportunities for people 50 and over. Call for schedules and more information.
CALL: 893-0346

Wilkerson Learning Center
5601 Johnsontown Road, 40272
CALL: 485-8556

Books And Library Services

Audio Studio for the Reading Impaired
See Services for Blind or Visually Impaired for information.

Louisville Free Public Library
Main Library
301 York Street, 40203
Provides print and non-print materials; reference services; public programs; and Bookmobile (Call for locations where the bookmobile will stop). Provides large print books and magazines, magnifying glasses, book holders and books.
CALL: 574-1611
Books-To-You Homebound Program
Books, magazines, audiocassettes are delivered to homebound persons.
CALL: 574-1603
Talking Book Library
Taped reading materials are mailed to persons with visual, physical, or reading disabilities. Special tape players are provided. Applications require a doctor’s signature.
CALL: 574-1625

Branch Libraries - CALL: 574-1611
Bon Air
2816 Del Rio Place, 40220
Crescent Hill
2762 Frankfort Avenue, 40206
Fern Creek
5725 Bardstown Road, 40291
Highlands-Shelby Park
1250 Bardstown Road, 40204
Iroquois
601 Woodlawn Avenue, 40215
Jeffersontown
10631 E. Watterson Trail, 40299
Middletown
200 N. Juneau Drive, 40243
Okolona
7709 Preston Highway, 40219
Portland
3305 Northwestern Parkway, 40211
Shawnee
3912 W. Broadway, 40211
Shively-Newman
3920 Dixie Highway, 40216
Southwest Regional
10375 Dixie Highway, 40272
St. Matthews/Eline
3940 Grandview Avenue, 40207
Western
604 S. 10th Street, 40203
Westport Community
8100 Westport Road, 40222

Recordings for the Blind and Dyslexic
See Services for Blind section for information.

Colleges, Universities And Seminaries

Jefferson Community & Technical College
Jefferson Technical Campus
727 W. Chestnut, 40203
CALL: 231-5333
109 E. Broadway, 40202
Tuition remission program for Kentucky residents age 65 & over. Associates
degrees, diplomas & certificates in academic & technical programs.
CALL: 231-5333
South West
1000 Community College Drive, 40272
CALL: 231-5333

Bellarmine University
2001 Newburg Road, 40205
Tuition reduction for persons age 65 & over. Discount on continuing education classes.
CALL: 452-8131
Elderhostel
Educational program for students 55 and older; open to both commuters and out-of-towners.
CALL: 452-8161
Veritas
Membership program for students 55 and older; classes last 6 weeks. Fee: $65
CALL: 452-8374

Louisville Presbyterian Theological Seminary
1044 Alta Vista Road, 40205
Lectures and programs on religious topics. Credit courses on biblical and theological studies.
CALL: 895-3411

Metroversity
109 E. Broadway, 40202
Offers programs to enrich a student’s college life.
CALL: 897-3374

Southern Baptist Theological Seminary
2825 Lexington Road, 40280
Lectures, programs and music recitals. Credit courses on biblical and theological studies for lay persons.
CALL: 897-4011

University of Louisville
University of Louisville, 40292
Tuition remission for Kentucky residents age 65 & over. Continuing studies program for adults. Persons who wish to enroll in special programs should contact the Admissions Office.
CALL: 852-6525

EMERGENCY SERVICES

In addition to services listed, some community ministry programs provide assistance for needy persons in Jefferson County - you must live in the service area.

Emergency Food
Baptist Fellowship Center
1351 Catalpa St., 40211
Assistance to residents in the Parkland area. By appointment only.
CALL: 774-2734

Cathedral of the Assumption
443 S. 5th Street, 40202
CALL: 582-2971

Dare to Care Food Bank Main Office
5803 Fern Valley Road, 40228
Dare to Care, Inc. has emergency food distribution centers throughout Jefferson County, all locations are not listed here. For your area distribution center and details about the program.
CALL: 966-3821 (Main Office)
Some locations:
Bethlehem Baptist Church
5708 Preston Highway, 40219
CALL: 964-4384
Fairdale Area Community Ministries
10616 W. Manslick Rd., Fairdale KY 40118
CALL: 367-9519 or 366-2142
Highlands Community Ministries
Individual and Family Assistance Program
1140 Cherokee Road, 40204
CALL: 451-3695
Jefferson Street Baptist Center  
733 E. Jefferson St. 40202  
CALL: 584-6543

Jeffersontown Area Ministries  
10617 Taylorsville Rd., 40299  
CALL: 267-1055

Jefferson House  
201 N. 25th St. 40212  
www.nhky.org  
CALL: 774-2322

Neighborhood Visitor  
9104 Westport Road, 40242  
CALL: 426-2824

Neighborhood House  
201 N. 25th St. 40212  
www.nhky.org  
CALL: 774-2322

Neighborhood Visitor  
9104 Westport Road, 40242  
CALL: 426-2824

Franciscan Shelter House  
748 S. Preston Street, 40203  
CALL: 589-0140

Highlands Community Ministries  
German Paristown  
Senior Adult Nutrition Program  
1094 E. Kentucky St., 40204  
CALL: 635-6445

Louisville Commodities Supplemental Feeding Program  
1616 Rowan Street, 40203  
Eligibility criteria must be met to qualify for food commodities.  
CALL: 595-3031

Plymouth Community Renewal Center  
1626 W.Chestnut St. 40203  
Assistance to residents of the Russell neighborhood.  
CALL: 583-7889

Salvation Army  
The Center of Hope  
831 S. Brook St. 40203  
CALL: 625-1170

Society of St. Vincent  
Open Hand Kitchen  
1029 S. Preston, 40203  
CALL: 584-2480

Sts. Simon and Jude Church  
4335 Hazelwood Ave. 40215  
Assistance to residents of neighborhood.  
Must visit South Louisville Community Ministries first.  
CALL: 367-8888

The Healing Place  
1020 W. Market Street, 40202  
CALL: 584-6606

The Lord’s Kitchen  
2732 S. 5th Street, 40208  
CALL: 634-1665

Wayside Christian Mission  
822 E. Market Street, 40206  
Serves 3 meals a day to persons of all ages.  
CALL: 584-3711

Emergency Security Services  
These services offer 24-hour emergency response calls to police, ambulance, or family in case of emergency situations.  

ADT Security Systems  
943 S. 1st St. 40203  
CALL: 589-1239

All-In-One Security, Inc.  
ADT Companion Services  
6708 Shepherdsville R.d, Ste 2B  
Louisville, KY 40228  
www.allinonesecurity.net  
CALL: 966-3737

Jewish Family & Vocational Service  
Lifeline Personal Response Service  
CALL: 452-6341
Lifeline
Personal Response Service
CALL: 1-877-419-5565

Senior Citizens East
Lifeline Personal Response Service
CALL: 895-2805

Emergency Financial Assistance

American Red Cross
Louisville Area
510 E. Chestnut St. 40202
Disaster assistance; assistance to military and their families.
American Red Cross – Winterhelp
Provides emergency heating assistance to low-income families and families in crisis who are without heat or are in immediate danger of being without heat and have exhausted all other possible sources of help. Apply by calling American Red Cross Winterhelp.
CALL: 589-4450

Eastern Area Community Ministries
11700 Main St., Middletown, KY 40253
www.eacm@bellsouth.net
CALL: 426-2824

Fairdale Area Community Ministries
10616 W. Manslick Road, 40118
Serves zip codes 40118 and part of 40219.
CALL: 367-9519

Fern Creek-Highview United Ministries
5920 Bardstown Road, 40291
Serves zip codes 40291 and 40228.
CALL: 493-9100

Help Office
425 S. 2nd St. (Christ Church Cathedral)
Assists residents of zip codes 40203 and 40208.
CALL: 637-6441

Highlands Community Ministries
1140 Cherokee Road, 40204
Serves zip codes 40205 and part of 40204.
CALL: 451-3695

Jefferson Street Baptist Chapel
733 E. Jefferson St. 40202
CALL: 584-6543

Louisville Gas & Electric (LG&E)
P.O. Box 32010, 40232
Conducts energy audits of homes and recommends ways to improve energy efficiency. Small fee charged.
CALL: 1-800-251-7808
Assistance to pay for heating and utility bills.

LG&E Customer Service Centers:
4917 Dixie Highway
4121 Shelbyville Road
701 S. 9th Street
4424 Outer Loop
311 W. Chestnut Street

Helps customers work out payment plans for heat and utility bills they cannot afford. Open 8:00 a.m. to 5:00 p.m. Monday through Friday (except major holidays).
CALL: 589-1444
For help with termination notices, LG&E will leave your service on for 30 days when the Kentucky Department for Community Based Services certifies you as eligible.
CALL: 595-4238

Louisville Metro Human Services
Family Assessment Support Services
810 Barret Avenue, 3rd Flr., 40204
Provides emergency financial assistance for shelter expenses for eligible persons. This program provided through Neighborhood Place locations.
CALL: MetroCall 311 or 574-5000

Ministries United of South Central Louisville (MUSCL)
1207 Hart Avenue 40213
Serves zip codes 40213, 40217, 40219 and 40229.
CALL: 363-9087
Neighborhood Place
One stop locations where individuals and families may receive services that include: health services, school-related services, financial and housing assistance and child and adult welfare services. See Government and Community Programs for locations.

Salvation Army
The Center of Hope
831 S. Brook St. 40203
CALL: 625-1170

Shively Area Ministries
1867 Farnsley Road, 40216
Serves zip code 40216
CALL: 447-4330

Sister Visitor Program
22335 W. Market St. 40212
Serves zip codes 40203, 40211 and 40212.
CALL: 776-0434

Southeast Associated Ministries (SEAM)
6500 Six Mile Lane, 40218
Serves zip codes 40218, 40220.
CALL: 499-9350

South Louisville Community Ministries
4803 Southside Drive 40214
Serves zip codes 40208 south of U of L, 40209, 40214 and 40215.
CALL: 367-6445

Southwest Community Ministries
10936 Dixie Highway, 40272
Serves zip codes 40258, 40272 and part of 40177.
CALL: 935-0310

St. Matthews Area Ministries (St. MAM)
201 Biltmore Rd. 40207
Serves zip code 40207
neighborhoodlink.com/louisville/stmam
CALL: 893-0205

United Crescent Hill Ministries
150 S. State Street 40206
Serves zip code 40206
CALL: 893-0346

Walnut Street Baptist Church
220 W. St. Catherine Street, 40203
Assists residents of Old Louisville.
CALL: 589-5290

West Louisville Community Ministries
P.O.Box 2676, 40201-2676
Serves zip codes 40210, 40211, 40212 and part of 40203.
CALL: 778-2815

Emergency Repairs, Weatherization, And Assistance
The following agencies offer emergency services to correct dangerous conditions in your home.

Louisville Metro Housing & Community Development
745 W. Main, Ste., 300, 40202
Provides energy-related and house repairs. Four programs, income guidelines apply: 1) cold alleviation for people cited by The Office of Inspections, Permits, & Licenses. 2) weatherization – repair or replace furnace or hot water heater. (Renters can apply). 3) Emergency repair (furnace, AC, sewer, water, gas lines, IF health hazard. 4) Home repair (interior & exterior.) Must be resident of Jefferson County.
CALL: 574-3107

New Directions Housing Corporation
1000 E. Liberty, 40204
Performs crisis repairs and some weatherization. Must be age 55 or over, handicapped or disabled. Must be resident of Louisville. Sliding scale fee.
CALL: 589-2272
Project Warm
1252 South Shelby Street, 40203
Performs in-home energy management training, advanced air sealing for low income, elderly, handicapped or disabled persons. Provides plastic covering for interior windows for elderly & disabled, who need assistance.
CALL: 636-9276

Louisville Metro Community Action
Partnership Summer Heat Relief Program/Heater Program
1200 S. Third St., 40203
Provides emergency heating or cooling equipment. Eligibility based on medical need and income.
CALL: 574-1157

### EMPLOYMENT

**Employment Services**

**Kentuckiana Works One Stop Career Ctr.**
NIA Center, Ste., 100, 2900 W. Broadway, 40211
CALL: 574-4100

**CGM Services, Inc. (Louisville Diversified Services)**
410 W. Chestnut St., Ste., 900, 40203-2326
Provides vocational support for adults with mental retardation through vocational services & small business operations.
www.ldsinc.org
CALL: 581-0658

**Center for Women & Families**
Creative Employment Project
927 S. 2nd St.
Assistance with vocational education and financial counseling for survivors of domestic violence and sexual assault
CALL: 581-7200

**Louisville Metro Community Action Agency Foster Grandparent Program**
1200 S. 3rd St. 40203
Low-income persons age 60 & over work 20 hrs per week with special needs children. Foster grandparents receive a tax-free stipend.
CALL: 574-1157

**Kelly Services**
220 W. Main St. Ste 110 40202
Places persons age 55 and over in jobs at all skill levels.
CALL: 585-2171
9200 Shelbyville Road 40222
CALL: 425-7131

**Kentucky Cabinet for Workforce Development Branch**
600 W. Cedar St.
Provides employment services for persons 55 & older.
CALL: 595-4762

**Louisville Urban League**
1535 W. Broadway 40203
Employment search assistance, Computer training available,
CALL: 585-4622

**Salvation Army Welfare Department**
831 South Brook St. 40203
Assists shelter residents with employment search.
CALL: 625-1170

**Senior Community Service Employment Program**
AARP Foundation
600 W. Cedar St. 40202
Offers interim job training to persons age 55 & over whose income meets Dept. of Labor guidelines.
CALL: 584-0309
Employment Training

Jefferson County Public Schools Adult
and Continuing Education
546 S. 1st. St. 40202
Offers Lifelong Learning Classes in various
locations throughout Jefferson County.
CALL: 485-4300

Kentucky Office for the Blind
8412 Westport Rd. 40242
Vocational Rehabilitation Services.
Comprehensive case management services
for blind and visually impaired persons.
Vocational counseling and rehabilitation.
Related vision aids and equipment. Living
skills and personal adjustment training.
CALL: 429-4460

Seven Counties Services
Vocational Alternatives
758 S. 1st St. 40202
Assists individuals with mental illness or
emotional problems to prepare, obtain &
maintain jobs in the community.
CALL: 589-8540

Dept.of Education/Office of Vocational
Rehabilitation
401. W. Chestnut St. Ste 100 40202
Provides work evaluation, guidance,
counseling, training and other services to
persons who are vocationally handicapped
due to various disabilities. Branch office
located throughout Jefferson County.
CALL: 595-4173

Unemployment Compensation

Dept. for Employment Services
Division of Unemployment Insurance
600 W. Cedar St. 40202
CALL: 595-4762
5800 Fern Valley Rd. 40228
CALL: 595-4187

Food Stamps
Department for Community Based Services
908 W. Broadway, 40203
Income based program. Broadway office
has information about qualifying and
locations for accessing food stamps.
CALL: 595-4238

Louisville Commodities Supplemental
Feeding Program
1616 Rowan Street, 40203
Eligibility criteria must be met to qualify for
food commodities.
CALL: 595-3031

Plymouth Community Renewal Center
1626 W. Chestnut Street, 40203
CALL: 583-7889

Home Delivered Meals

Eastern Area Community Ministries
11700 Main St., Middletown, KY 40253
www.eacm@bellsouth.net
CALL: 244-6141

Highlands Community Ministries
Outreach Program for Older Adults
(HOPOP)
1230 E. Breckinridge St. 40204
Serves residents of the Highlands.
CALL: 584-3834

Louisville Metro Nutrition Services
810 Barret Ave. Room 260 40204
Call if you live in a neighborhood not served
by other agencies or if you don’t know
which agency to call. Volunteer drivers
always needed.
CALL: 574-MEAL (574-6325)
Senior Citizens East, Inc.
Dinners to Your Door
4224 Shelbyville Rd. 40207
www.srcitizenseast.org
CALL: 896-2316

South Louisville Community Ministries
4803 Southside Drive 40214
CALL: 367-6445

Southwest Community Ministries
10936 Dixie Highway 40272
Choice of noon or evening meal.
CALL: 935-0310

United Crescent Hill Ministries
150 S. State St. 40206
Serves resident of the Crescent Hill area.
CALL: 893-0346

Nutrition Sites

The Louisville Metro Nutrition Program
Promotes health through improved nutrition. Meals are catered to each center. Reservations are required one day in advance. All locations are not listed, some senior centers and adult day centers are also nutrition sites, for other locations and information:
CALL: 574-6325

Avenue Plaza
400 S. 8th Street, 40203
CALL: 574-4369

Beechmont Community Center
205 Wellington, 40214
CALL: 367-2373

Dosker Manor
413 E. Muhammad Ali Blvd., 40202
CALL: 587-8673

Fairdale Center
10616 W. Manslick Road
Fairdale, KY 40118
CALL: 361-7730

Fern Creek High School
9115 Fern Creek Road, 40291
CALL: 485-8165

HCM Senior Center
2005 Douglass Blvd., 40204
CALL: 584-3834

Hillebrand House
1235 S. Third Street, 40203
CALL: 636-1453

Jewish Community Center (Kosher)
3600 Dutchmans Lane, 40205
CALL: 459-0660

Kling Center
219 W. Ormsby Ave., 40203
CALL: 636-3424

Metro East
(Christ Lutheran Church)
9212 Taylorsville Road, 40299
CALL: 797-5767

Neighborhood House
201 N. 25th Street, 40212
CALL: 774-2322

Oak & Acorn
631 S. 28th Street, 40211
CALL: 778-7418

Okolona/Wilderness Road
8111 Blue Lick Road, 40219
CALL: 964-5151

Pleasure Ridge Park High School
5901 Greenwood Road, 40258
CALL: 485-8550

Presbyterian Community Center
701 S. Hancock, 40203
CALL: 584-0201
Shawnee Community Center  
607 S. 37th Street, 40211  
CALL:  775-5268

Shawnee High School  
4018 W. Market Street, 40212  
CALL:  776-7415

Shively Center  
3901 Wayside Drive, 40216  
CALL:  778-2361

Sun Valley  
6505 Bethany Lane, 40272  
CALL:  933-0535

UCHM Senior Center  
150 S. State St., 40206  
CALL:  963-0346

Watson-Powell  
1836 Heafer Avenue, 40223  
CALL:  244-7610

West Buechel  
3705 Bashford Avenue, 40218  
CALL:  473-7152

Zion-East Audubon  
1301 E. Burnett Avenue, 40217  
CALL:  635-5610

**RURAL COUNTIES**

Multi-Purpose Community Action Agency (Bullit, Spencer, Shelby)  
CALL:  502-633-6371

Tri-County Community Action Agency (Henry, Oldham, Trimble)  
CALL:  502-222-1349 ext. 210

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**GERIATRIC EVALUATION AND TREATMENT**

Jewish Hospital - 5 West Medical Surgery  
217 E. Chestnut St., 40202  
An inpatient hospital center providing comprehensive evaluation and a carefully planned system of care. After discharge, nursing staff monitors patient progress for six months.  
CALL:  587-4456

University of Louisville Geriatric Medicine Center  
Ambulatory Care Building  
530 S. Jackson St., 3rd Flr., 40202  
Geriatric evaluation and treatment programs. Geriatric primary care physicians.  
CALL:  852-1806

**GOVERNMENT AND COMMUNITY PROGRAMS**

Black Lung Retirement Benefits  
Department of Workers Claims  
Perimeter Park West, Bldg. C  
1270 Louisville Road  
Frankfort, KY 40601  
Federal program that provides for payment of medical expenses relating to the treatment of miner’s black lung disease if black lung benefits have been awarded. Benefits will be awarded if the agencies determine that the coal miner was disabled from working or died as a result of black lung disease.  
CALL:  1-502-564-5550 (toll call)

Neighborhood Place  
One stop locations where individuals and families may receive services that include: health services, school-related services,
financial and housing assistance and child
and adult welfare services.

First Neighborhood Place at
Thomas Jefferson Middle
4401 Rangeland Road, 40219-5496
CALL: 962-3160

Neighborhood Place at 810 Barret
810 Barret Avenue, 40204
CALL: 574-6638

Neighborhood Place Bridges of Hope
1411 Algonquin Pkwy., 40210-2305
CALL: 634-6050

Neighborhood Place Newburg Health
Center (Satellite Site)
4810 Exeter Avenue
CALL: 458-0778

Neighborhood Place Liberty High School
3307 East Indian Trail
CALL: 962-5660

Neighborhood Place Northwest at
Shawnee High School
4018 W. Market St. 40212
CALL: 485-7230

Neighborhood Place of Greater Cane Run Area
3410 Lees Lane, 40216
CALL: 485-6810

Neighborhood Place Satellite Site
908 W. Broadway, 1st Floor, 40203
CALL: 595-4575

Neighborhood Place South Central
4255 Hazelwood Avenue 40
CALL: 485-7130

Neighborhood Place Ujima at the DuValle
Education Center
3610 Bohne Avenue, 40211
CALL: 485-6710

South Jefferson Neighborhood Place
(Fairdale Site)
1000 Neighborhood Place, 40118
CALL: 363-1424

South Jefferson Neighborhood Place
(Valley High Site)
10200 Dixie Highway, 40272
CALL: 485-7310

Handicapped Parking Permits

CALL: 574-5700 (All branches)
Jefferson County Clerk:
Central Branch
7505 Outer Loop, 40228
T, W, Th, F – 8:30 a.m. – 4:30 p.m.
Monday 8:30 a.m. – 6:30 p.m.
Dixie Branch
4919-F Dixie Hwy Kmart Plaza, 40216
T, W, Th, F – 8:30 a.m. – 4:30 p.m.
Monday 8:30 a.m. – 6:30 p.m.
Downtown Branch
531 Court Place, 40202
Mon. – Friday, 8:30 a.m. – 4:30 p.m.
East Government Center
200 Juneau Drive, 40243
T, W, Th, F – 8:30 a.m. – 4:30 p.m.
Monday 8:30 a.m. – 6:30 p.m.
Jeffersontown Branch
10420 Watterson Trail, 40299
M, T, W, F – 8:30 a.m. – 4:30 p.m.
Thursday 8:30 a.m. – 6:30 p.m.
West Branch
3131 W. Broadway, Ste 100, 40211
M, W, Th, F – 8:30 a.m. – 4:30 p.m.
Tuesday 8:30 a.m. – 6:30 p.m.
Westport Plaza Branch
9455 Westport Road, 40222
M, T, W, F – 8:30 a.m. – 4:30 p.m.
Wed. 8:30 a.m. – 6:30 p.m.

For handicapped parking signs for
residences.
CALL: MetroCall 311 or 574-5000
Medicaid And Medicare

MEDICAID AND MEDICARE
For specific information contact:
Medicare  1-800-234-5772 (toll free)
Medicaid  595-4238
OR  www.medicare.gov
OR  www.cms.hhs.gov (Centers for Medicare and Medicaid Services)

Medicaid (Kentucky Medical Assistance Program)
Medical care and services program for many low-income people. For further information and to determine eligibility call:
Cabinet for Health And Family Services
Dept. for Community Based Services
908 W. Broadway, 4th Flr. West, 40203
CALL:  595-4238
For Medicaid complaints call:
595-4259 or 595-4483

Medicaid Waiver Programs
Can provide medicaid coverage for seniors to help them stay in their homes. To qualify you must meet nursing facility level of care criteria and medicaid resource eligibility. Must have a Dr’s order. Contact the local Medicaid office for information.
CALL:  595-4238

Qualified Medicare Beneficiary Benefits (QMBs)
Department for Community Based Services
908 W. Broadway, 4th Flr. West, 40203
Help with Medicare part A & B premiums.
CALL:  595-4238

Medicare
Federal health insurance program for people age 65 or older, or people of any age with permanent kidney failure and certain disabled people. Local Social Security offices take applications for Medicare and provide information of the program.

Basically, there are two parts to the Medicare program – Part A helps cover inpatient hospital care and other related inpatient services. Part B helps cover doctor visits, outpatient hospital services, homehealth and other medical services not covered under Part A. For information on other services, such as Part D prescription drug coverage, please contact Medicare:
CALL:  1-800-234-5772 (toll free) or

Main Office
601 West Broadway, 40202
CALL:  582-6690
TDD:  582-5517

East Office
10434 Shelbyville Road, 40223
CALL:  425-8629
TDD:  244-9767

West Office
3133 West Broadway, 40211
CALL:  775-5709
TDD:  582-5527

For Medicare complaints:
Complaints and appeals are reviewed by the Peer Review Organization (PRO) – a group of doctors and other health care professionals who review healthcare services for quality, appropriateness, and necessity. Kentucky residents call:
Health Care Excel – Beneficiary helpline.
1951 Bishop Lane, 40218
CALL:  1-800-288-1499 (toll free)

Social Security

Social Security:
Provides a number of benefits to eligible workers
and their families, such as retirement, disability,
 survivor’s, and dependent benefits. Apply at the
local Social Security Administration Office.

**Supplemental Security Income (SSI):**
Supplemental income for applicants who are 65 or
older, blind or disabled, and meet income and
resource guidelines. You must apply at the local
Social Security Administration office. SSI
recipients are also eligible for Medicaid benefits.
Apply for both, Social Security and SSI at one of
the Social Security District Offices:

**East Office**
10434 Shelbyville Road, 40223
CALL: 425-8629
TDD: 244-9767

**West Office**
3133 West Broadway, 40211
CALL: 775-5709
TDD: 582-5527

**Main Office**
601 W. Broadway, 40202
CALL: 582-6690
TDD: 582-5517

To set up an appointment or replace a Social
Security card call:
1-800-772-1213 (toll-free)
TDD: 1-800-325-0778

**Railroad Retirement Benefits**

**Railroad Retirement Board**
629 South 4th Avenue, 40202
Benefit program for former railroad
employees and their dependents. To apply,
contact: Railroad Retirement Board
Theatre Bldg., Room 301
CALL: 582-5208

**Veterans Benefits**

A variety of benefits for veterans and families of
veterans. Benefits include, pensions, medical care,
disability compensation for service-connected
disabilities, loans, insurance, prescriptions, drug and
alcohol dependency treatment, and burial payments.

**Veterans Administration Regional Office**
CALL: 1-800-827-1000 (toll-free)
Assistance with appeals that go before the
Veterans Administration

**Veterans of Foreign Wars (VFW)**
**State Service Office**
545 South Third Street, Rm 120, 40202
CALL: 582-5840

**Home Energy Assistance Program**

**Low Income Home Energy Assistance**
**Program - LIHEAP Subsidy Program**
Provides benefits to help families pay for heating
costs during the winter months. Available to low-
income households that meet eligibility requirements.

**LIHEAP Crisis Assistance Program**
Provides benefit vouchers for those who are within 4
days of running out of fuel; have received a
disconnect/past due notice from LG&E; or an
eviction notice if utilities are included in rent.

To apply for either program contact:
**Louisville Metro Community Action**
**Partnership (CAP)**
1200 S. Third St., 40203
CALL: 574-1157

**CAP East District**
Newburg Community Center
4810 Exeter Ave., 40218
CALL: 574-1270

**CAP South District**
Southwest Government Center
7219 Dixie Hgwy., 40258
CALL: 574-1272

**CAP West District**
3308 Chauncey Ave., 40211
CALL: 574-127
HEALTH CENTERS AND CLINICS

Louisville Metro Health Department
400 E. Gray St., 40202
Provides planning and preventive health services for well persons.
CALL:  574-6520

Locations:
Newburg Community Health Center
4810 Exeter Avenue, 40218
CALL:  458-0778
Highview Health Center
7201 Outer Loop, 40228
CALL:  231-1459
Middletown Clinic
200 Juneau Dr., 40243
CALL:  245-1074

Family Health Centers, Inc.
2215 Portland Avenue, 40212
CALL:  774-8631
Family Health Center-Dixie
7219 Dixie Highway, 40258
CALL:  995-5051
Family Health Center-East Broadway
914 E. Broadway Ste, 100, 40204
CALL:  583-1981
Family Health Center-Fairdale
1000 Neighborhood Place, 40219
CALL:  361-2381
Family Health Center-Iroquois
4100 Taylor Boulevard, 40215
CALL:  366-4747
Phoenix Health Care for the Homeless
712 E. Muhammad Ali Blvd., 40202
CALL:  568-6972

Park DuValle Community Health Center
3015 Wilson Avenue, 40211
CALL:  774-4401
Park DuValle at City View
1015 W. Chestnut, 40203
CALL:  584-2992
Park DuValle at Newburg
2237 Hikes Lane, 40218
CALL:  479-8930

Park DuValle at Spencer County
311 Reasor Avenue
Taylorsville, KY 40071
CALL:  (502) 477-2248

University of Louisville Hospital
Ambulatory Care Building – Family Medicine
550 S. Jackson Street, 40202
Outpatient hospital clinic provides service for low-income persons. Provides primary care and specialized medical care. Accepts insurance or sliding scale fee.
CALL:  562-6503

Visiting Nurse Association (VNA) clinics
CALL:  581-8755 (For schedule of clinics)

Specialty Health Clinics

Immunization Clinic Neighborhood Place
810 Barret Avenue, 40204
Flu vaccinations, foreign travel shots and vaccinations required by law.
CALL:  574-6680

Methadone Clinic
1448 S. 15th Street, 40210
Maintenance clinics for heroin and opiate addicted IV drug users.
CALL:  574-6414

Sexually Transmitted Diseases Clinic
850 Barret Avenue, Rm 301, 40204
Screening, diagnosis, treatment and counseling for sexually transmitted diseases.
CALL:  574-6699

Tuberculosis (TB) Clinic
Louisville Metro Health Department
400 E. Gray St., 40202
Screening, diagnosis and management of tuberculosis patients.
CALL:  574-6617

Veterans Administration Medical Center
Healthcare for Homeless Veterans
753 S. Shelby St., 40203
CALL: 583-3331

WINGS Clinic
550 S. Jackson St., 2nd Flr. (Ambulatory Care Bldg.), 40202
HIV/AIDS outpatient medical facility providing medical, dental, & social services for people with HIV.
CALL: 561-8844

Dental Care

Kentucky Dental Association Denture Access Program
1940 Princeton Drive, 40205
Referral to private dentists for reduced cost dentures.
CALL: 459-5373 or 1-800-292-1855

Family Health Centers-Dental Services
Family Health Center-Portland
2215 Portland Avenue, 40212
CALL: 774-8631
Family Health Center-Dixie
7219 Dixie Highway, 40258

Phoenix Health Care for the Homeless
712 E. Muhammad Ali Blvd., 40202
CALL: 568-6972

Park DuValle Community Health Center Dental Services
3015 Wilson Avenue, 40211
CALL: 774-4401

University of Louisville School of Dentistry
501 S. Preston Street, 40292
Provides dental care at reduced rates.
Provides denture access program jointly administered by the School of Dentistry and the Jefferson County Health Department.
CALL: 852-5096

WINGS Clinic
See the Specialty Health Clinics section for information.

HOME REPAIRS, MODIFICATIONS, AND RAMPS

Be careful about hiring people to work around your home. Ask for references and call the Better Business Bureau. Never pay the person before services are completed and call the police for support if you feel afraid or threatened.

General Repairs, Modifications, & Ramps

New Directions Housing Corporation
Repair Affair
1000 E. Liberty, 40204
Once a year program to repair houses for people age 60 and over, or people with disabilities. Must be a homeowner and resident of Louisville and low-income. Applications are taken in January each year.
CALL: 589-2272

AM RAMP
3501 Bridgegate Court, 40272
American Ramp Systems. Sales & rentals, free home evaluations.
www.AmericanRamp.com
CALL: 396-9586; 1-800-649-5215

Center for Accessible Living
305 W. Broadway, Ste. 200, 40202
Builds ramps and modifications for handicapped or disabled persons. Must be resident of Jefferson County.
CALL: 589-6620

Senior Citizens Network, Inc.
4229 Bardstown Rd., Ste 118, 40218
Builds ramps and installs grab bars. All types of modifications for handicapped or disabled persons. General home repairs.
HOME SERVICES

Louisville Gas & Electric (LG&E)
P.O. Box 32010, 40232
Conducts energy audits of homes and recommends ways to improve energy efficiency. $15.00 fee.
CALL: 627-2274 or 589-1444

Personal Solutions
205 Northwestern Pkwy, 40212
Errand/concierge services.
www.personalrunner.net
CALL: 772-7085

Put It Together
Assembly of furniture, and other household items.
www.putittogether.biz
CALL: 552-4658; 905-2290

Senior Valets
13400 US Hwy 42, Ste. 210
Prospect, KY 40059
Services for non-medical help in the home. Support for maintaining independence.
www.seniorvalets.com
CALL: 228-1484

Silver-Café Trading Co., LLC
7900 Ridgehurst Place, Ste. 2005, 40299
Online shopping for goods & services.
www.silver-cafe.com
CALL: 491-7267

Steve Norris
1200 Quaker Ct., 40214
Shopping and errand service. $25/2hr trip.
CALL: 363-0847

R.F. Cleaning Service Assistance For The Elderly & Disabled
7107 Rainbow Dr., 40272
Cleaning service for low-income seniors and disabled persons.
CALL: 995-5604

University of Kentucky & Kentucky State Cooperative Extension Service – Jefferson County
810 Barret Avenue, 40204
Provides free publications on home improvements to increase energy efficiency.
http://ces.ca.uky.edu/Jefferson
CALL: 569-2344

HOSPICE AND Palliative CARE

Hospice Palliative Care of Louisville
3532 Ephraim McDowell Drive, 40205
Provides skilled nursing, pain management, pastoral counseling, social work services, volunteer visitors and bereavement counseling. 24 hour on-call service.
CALL: 456-6200

HOUSING OPTIONS

There are a number of apartments, assisted living and specialized care housing choices in Jefferson County. Many offer a range of locations, rents, and amenities.

Help Finding A Place To Live

Choices Housing Guide
Not all housing options are listed here. A more comprehensive list of housing options for seniors can be obtained by calling: KIPDA (Kentuckiana Regional Planning and Development Agency) (see pg. 13)
CALL: 266-6084; 1-800-648-6056 (KY TDD) OR...
Catholic Charities
CALL: 637-9786  OR…
Christian Health Center
583-6533

Kling Center
219 W. Ormsby Avenue, 40203
Maintains referral list of available housing for seniors.
CALL:  636-3424

Senior Citizens East, Inc.
4224 Shelbyville Rd., 40207
Maintains referral list of senior citizen housing county-wide.
CALL: 895-2805

South Louisville Community Ministries
4803 Southside Dr., 40214
Maintains referral list of senior citizen housing.
CALL: 367-6445

Apartments For Senior Citizens

American Village
3700 W. Wheatmore Dr., 40215
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 368-1674

Avenue Plaza
400 S. 8th St., 40203
Apartments for persons who are elderly, disabled or handicapped. Public housing; rent is 30% of income.
CALL: 569-3780

Baptist Towers
1014 S. 2nd St., 40203
Apartments for age 62 & over, disabled or handicapped. Some units with subsidized rent.
CALL: 587-6632

Bishops Lane Plaza
4314 Bishops Ln., 40218
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 569-6626

Blairwood Apartments
9202 Linn Station Rd., 40222
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 426-0512

Brownsboro Hills Plaza
220 N. Clifton Ave., 40206
Retirement, skilled nursing/rehab. www.brownsborohilsnursing.com
CALL: 895-3154

Brownsboro Park Retirement Community
2960 Goose Creek Rd., 40241
24-hr security, transportation for Dr. apts. www.brownsboropark.net
CALL: 429-7700

California Square Apartments
1600 Garland Ave., 40210
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 589-2023

Cedar Grove Apartments
719 Cedar Grove Court, 40212-2153
CALL: 775-8149

Chapel House
945 S. 5th St., 40203
Apartments for persons age 62 & over. Subsidized rent.
CALL: 585-5656

Chenoweth Woods
14005 Old Station Rd., 40245
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 245-6811

Christ the King Senior Housing
700 S. 44th St., 40211
Subsidized rent, elderly section 8.
CALL: 774-3349

Community Towers
2526 W. Madison St., 40211
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent. Also available are low rent houses in the area for persons age 62 & over.
CALL: 772-2589

Cornell Trace
9729 Cornell Trace Rd., 40241
www.baptisthomesinc.com
CALL: 326-9838

Devex Apartments
9912 Taylorsville Rd., 40299
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 267-5151

Dosker Manor
413 E. Muhammad Ali Blvd., 40202
Apartments for persons age 62 & over, disabled or handicapped. Rent based on income.
CALL: 574-3278

Dudley Square Patio Homes
Episcopal Church Homes
7504 Westport Rd., 40222
www.echky.org
CALL: 736-7800

Eden Terrace of Louisville
901 Blankenbaker Pkwy., 40243
Independent living and personal Care.
www.sunriseseniorliving.com
CALL: 244-4244

Elliot Park Place
650 S. 29th St., 40211
79 new, 1 or 2 bedroom apartment homes.
CALL: 889-7301

Fairington Apartments
5900 Fairington Dr., 40218
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 451-6620

Farmdale Towers
6440 Outer Loop, 40228
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 964-8422

Farmdale Towers II
6502 Vandre Ave., 40228
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent elderly section 8.
CALL: 964-8422

Flaget Apartments
4410 River Park Dr., 40211
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 776-7506

Friendship House
960 S. 4th St., 40203
Apts for age 62 & over, subsidized rent.
CALL: 585-5656

Gaslight Court
3600 Good Samaritan Way, 40299
Subsidized rent elderly section 8
CALL: 261-1745

H. Temple Spears Senior Housing
1515 Cypress St., 40210-1932
Subsidized rent elderly section 8
CALL: 776-7000

Hallmark Plaza (Wilart Arms)
1797 Wilart Ave., 40210
Subsidized rent elderly section 8
CALL: 772-2249

Highland Court Apartments
1720 Richmond Dr., 40205
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
**CALL:** 454-7395

**Hillebrand House**
1235 S. 3rd St., 40203
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
**CALL:** 636-1453

**J.O. Blanton House**
850 W. Muhammad Ali Blvd. 40203
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
**CALL:** 587-1259 or 587-8023

**Knights of St. John Apartments**
2100 St. John’s Place, 40210
Subsidized rent elderly section 8
**CALL:** 776-9291

**Lions Arms Apts. I & II**
5920 Lions Arms Rd., 40216
Subsidized rent elderly section 8
**CALL:** 448-8839

**Little Sisters of the Poor (Jeanne Jugan Apts.)**
17 Audubon Place, 40217
Subsidized privately.
**CALL:** 636-2300

**Lourdes Hall**
735 Eastern Pkwy., 40217
Apartments for persons age 62 & over, disabled or handicapped. Rent based on income.
**CALL:** 574-2626

**Marion Manor**
3391 Young Ave., 40211
Subsidized rent elderly section 202
**CALL:** 772-1222

**Marion Manor II**
3325 Young Ave., 40211
Subsidized rent elderly section 202
**CALL:** 772-6748

**Masonic Home Village, Ltd.**
3701 Frankfort Ave., 40207
76 Apt/Affordable Housing Units
**CALL:** 897-4907

**Masonic Home Village II, Ltd.**
240 Masonic Home Dr., 40207
27 Apts/Affordable Housing Units
**CALL:** 897-4907

**Middletown Christian Village**
11530 Herrick Lane, 40243
Retirement facility.
**CALL:** 254-1799

**Mt. Lebanon Cedars**
2223 Magazine St., 40211
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
**CALL:** 778-6616

**Noltemeyer Wynde**
4500 Noltemeyer Wynde, 40217
Apartments for persons age 62 & over, disabled or handicapped. Rent is 30% on income.
**CALL:** 574-2626

**Oxmoor Lodge Retirement Residence**
8021 Christian Ct., 40222-9050
**CALL:** 425-2402

**Ponder Creek Estates**
620 Valley College Dr., 40272
On-site live-in manager. Meals, transportation.
www.pondercreekestates.com
**CALL:** 995-4010

**Portland Plaza Apartments**
3400 Portland Plaza, 40212
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
**CALL:** 774-3200

**Presbyterian Homes and Services**
Louisville Campus
**Westminster Terrace Retirement Centre**
2116 Buechel Bank Rd., 40218
Retirement apts, 24 hr nursing, rehab, security systems, pastoral care, transportation.
**CALL:** 499-9383

Rose Anna Hughes Presbyterian Home
2120 Buechel Bank Rd., 40218
www.phsk.org
**CALL:** 499-9383

Puritan Apartments
1244 S. 4th St., 40203
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent
**CALL:** 634-4731

Grand Avenue Apartments I
3813 River Park Dr., 40211
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent
**CALL:** 776-0060

Shively Apartments
3105 Clinton Place, 40216
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent
**CALL:** 447-1225

Russell Apartments
515 S. 18th St., 40203
**CALL:** 589-2272

Sacred Heart Village
2120 Payne St., 40206
Long-term care, skilled, adult day, personal care, rehab.
www.shvonline.org
**CALL:** 895-9425

Sacred Heart Village I
2110 Payne St., 40206
Subsidized rent 62 and older, section 202.
**CALL:** 895-6409

Sacred Heart Village II
2108 Payne St., 40206
Subsidized rent 62 and older, section 202.
**CALL:** 895-8085

Sacred Heart Village III
3101 Wayside Dr., 40216
Subsidized rent 62 and older, section 202.
**CALL:** 776-5004

St. Catherine Court
1114 S. 4th St., 40203
Apartments for persons age 62 & over, disabled or handicapped. Public housing; rent is 30% of income.
**CALL:** 574-3759

St. Matthias Unity Manor
2206 Dixie Highway, 40210
Elderly section 202, subsidized rent.
**CALL:** 778-5522

Shalom Towers
3650 Dutchman’s Ln., 40205
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent
**CALL:** 454-7795

South Crums Senior Housing
Cane Run Road, 40216
**CALL:** 619-2652

Stone Creek Lodge
9251 Stonestreet Rd., 40272
**CALL:** 935-5884

Spanish Cove
7915 Canonero Way, 40291
51 Apartments/Affordable Housing Units. Subsidized rent elderly section 8.
**CALL:** 636-0771

St. John’s Gardens
706 E. Muhammad Ali Blvd., 40202
Subsidized rent elderly section 8.
**CALL:** 589-2272

The Altenheim
936 Barret Ave., 40204
Nursing/rehab, assisted living.
www.thealtenheim.org
**CALL:** 584-7417

The Park View
2100 Millvale Rd., 40205
CALL: 451-0990

Treyton Oak Towers
211 W. Oak St., 40203
A life care community. Apartments with on-site health facility.
www.treytonoaktowers.com
CALL: 589-3211

Twinbrook Hotel Apartments
3525 Ephriam McDowell, 40205
CALL: 452-6331

Wellesley Apartments
327 W. Gaulbert, 40208
CALL: 447-1225

Woodbridge Apartments
1000 Glenridge Dr., 40242
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent
CALL: 423-1784

Yorktown Senior House
7200 National Turnpike, 40214
Subsidized rent elderly section 8.
www.yorktownseniorhouse.com
CALL: 364-0340

Alzheimer Care Facilities

Arden Courts Alzheimers Care
10451 Linn Station Rd., 40223
CALL: 423-8776

Barton House Alzheimers Care
6830 Overlook Drive, 40241
CALL: 423-7177

Christopher East Alzheimers Care
4200 Browns Lane, 40220
CALL: 459-8900

Eden Terrace Reminesence Neighborhood
901 Blankenbaker Pkwy., 40243
CALL: 244-4244

Episcopal Church Home
Memory Care Center Of Excellence
7504 Westport Rd, 40222
Personal care, nursing/rehab.
CALL: 736-7800

Harborside Rehab/Nursing Center
Dementia Unit
4604 Lowe Rd., 40220
CALL: 451-1401

Hurstbourne Care Ctr. Alzheimers Care
2200 Stony Brook Dr., 40220
CALL: 495-6240

King’s Daughters & Sons Homes
1705 Stevens Ave., 40205
Nursing/rehab.
CALL: 451-7330

Nazareth Home Alzheimers Care
2000 Newburg Rd., 40205
CALL: 459-9681

Wesley Manor (Early Stages) Alzheimers Care
5012 East Manslick Rd., 40219
CALL: 969-3277

Continuum of Care Facilities

Brookside Senior Living
200 Brookside Dr., 40243
Certified continuing care community, medicare certified nursing facility.
www.sunriseseniorliving.com
CALL: 245-3048

Christian Health Center
920 S. 4th St., 40203
CALL: 583-6533

Episcopal Church Home
7504 Westport Rd., 40222
CALL: 736-7800

Harborside Rehab/Nursing Center
4604 Lowe Rd., 40220
CALL: 451-1401
Masonic Home Village
3701 Frankfort Ave., 40207
CALL: 894-0195

Presbyterian Homes Of Louisville,
Westminster Terrace Retirement Centre
2116 Buechel Bank Rd., 40218
www.phsk.org
CALL: 499-9383

Sacred Heart Village
2120 Payne St., 40206
CALL: 895-9425

Treyton Oak Towers
211 W. Oak St., 40203
CALL: 589-3211

Wesley Manor Retirement Community
5012 E. Manslick Rd., 40219
Continuum of care services, outings, transportation, dining.
www.wesleymanorretirement.com
CALL: 964-3959 or 969-3277

Assisted Living Facilities

Atria Communities, Inc.
Elizabethtown
133 Heartland Dr.
Elizabethtown, KY 42701
CALL: 270-360-8001
Springdale
4501 Springdale Rd., 40241
CALL: 412-0222
Stony Brook
3451 S. Hurstbourne Pkwy, 40299
CALL: 499-1393
St. Matthews
120 S. Hubbards Ln., 40207
CALL: 896-1759

Beehive Homes of Smyrna Parkway
24-hr staff, 3 meals daily, handicap accommodations, furnished units.
www.beehivehomes.com
8800 Smyrna Parkway, 40228
CALL: 966-9771

Belmont Village Senior Living
Communities
4600 Bowling Blvd., 40207
Personal care, unlimited transportation.
www.BelmontVillage.com
CALL: 721-7500

Chapel House-Christian Care
Communities
945 S. 5th St., 40203
Assistance with activities of daily living. Skilled nursing, outpatient rehab, mobile MD, wellness clinic, emergency call and reminder service. Subsidized rent.

Friendship House-Christian Care
Communities
920 S. 4th St., 40203
Website and Phone for both locations:
www.ccc1884.org
CALL: 585-5656 (for both)

Franciscan Assisted Living
3625 Fern Valley Rd., 40219
Security staff, video surveillance, 3 meals daily (special diet accommodations), transportation 3 day/wk, chapel, pets welcome, other services.
www.fscsc.org
CALL: 964-6913

Ponder Creek Estates
620 Valley College Dr., 40272
CALL: 995-4010

Rose Anna Hughes Presbyterian Homes –
Presbyterian Homes of Louisville
2116 Buechel Bank Rd., 40218
www.phsk.org
CALL: 499-9383

Roy and Marguerite Karlen Assisted Living
Homes of Middletown Christian Village
11530 Herrick Lane, 40243
Private suites, Lifeline emergency response service. Clerical services.
CALL:  254-1799; 338-2326

Stone Creek Lodge
9251 Stonestreet Rd., 40272
www.emeritus.com
CALL:  935-5884

The Altenheim
936 Barret Ave., 40204
CALL:  584-7417

The Corinthian (Ideal Care)
1702 Gardiner Ln., 40207
CALL:  456-0811

The Oaks
1010 Richwood Way, LaGrange, KY  40031
CALL:  222-3552

The Park View
2100 Millvale Road, 40205
Transportation for Dr. appts., kosher meals, rehab services, furnished units.
www.jhhs.org
CALL:  451-0990

Wesley Manor Retirement Community
5012 E. Manslick Rd., 40219
24-hr staff, security, licensed nurse, licensed alzheimer’s/dementia care.
www.wesleymanorretirement.com
CALL:  969-3277

**Public Housing and Rent Subsidies**

Louisville Metro Housing Authority
420 S. 8th St., 40203
Accepts applications for public housing from persons age 62 & over, disabled or handicapped. Must have current local address.
CALL:  574-3400

**Nursing Homes**

Baptist Home East
3001 N. Hurstbourne Pkwy., 40241
Restorative & therapy services.
www.baptisthomesinc.com
CALL:  426-5531

Bashford East Health Care
3535 Bardstown Rd., 40218
CALL:  459-1400

Britthaven of Prospect
6301 Bass Rd., Prospect, KY  40059
Nursing/rehab.
CALL:  228-8359

Britthaven of South Louisville
9600 Lambourne Blvd., 40272
Nursing/rehab.
CALL:  935-7284

Brookside Senior Living
200 Brookside Dr., 40243
Retirement, personal care, nursing.
CALL:  245-3048

Brownsboro Hills Nursing Home
2141 Sycamore Ave., 40206
Nursing/rehab, short & long-term care.
CALL:  895-5417

Camelot Healthcare
1101 Lyndon Lane, 40222
Skilled nursing, LTC.
www.beverlycares.com
CALL:  425-0331

Christian Health Center
920 S. 4th St., 40203
Personal care, skilled care, intermediate care, nursing/rehab.
CALL:  583-6533

Christopher East Health Care
4200 Browns Lane, 40220
Nursing/rehab.
www.hcr-manorcare.com
CALL: 459-8900

Eastern Star Home
923 Eastern Star Court, 40204
CALL: 451-3535

Episcopal Church Home
7504 Westport Rd., 40222
Retirement, personal care, nursing,
Alzheimer’s unit.
www.echky.org
CALL: 736-7800

Four Courts Senior Center
2100 Millvale Road, 40205
Assisted living, limited transportation.
CALL: 451-0990

Franciscan Health Care Center
3625 Fern Valley Rd., 40219
Assisted living, nursing, rehab, limited transportation.
www.fscsc.org
CALL: 964-3381

Friendship Manor
7400 West Highway 146
Pewee Valley, KY 40056
CALL: (502) 241-8821

Georgetown Manor Nursing and Rehab.
900 Gagel Ave., 40216
CALL: 368-5827

Good Samaritan Center
10617 Watterson Trail, 40299
www.good-sam.com
CALL: 267-7403

Hazelwood Center
1800 Bluegrass Ave., 40214
CALL: 361-2301

Hillcreek Manor

3116 BreekinridgeLn., 40220
www.beverlycares.com
CALL: 459-9120

Hurstbourne Care and Rehabilitation Centre
2200 Stony Brook Dr., 40220
www.hurstbournecarecenter.com
CALL: 495-6240

James S. Taylor Memorial Home
1015 Magazine Street, 40203
CALL: 589-0727

Jefferson Manor
1801 Lynn Way, 40222
CALL: 426-4513

Jefferson Place
1705 Herr Lane, 40222
Retirement, personal care, skilled nursing,
rehab.
CALL: 426-5600

Kings Daughters & Sons Home
1705 Stevens Ave., 40205
CALL: 451-7330

Klondike Manor Rehab & Nursing Ctr.
3802 Klondike Lane, 40218
www.seniorcarellc.com
CALL: 452-1579

St. Joseph Home for the Aged
Little Sisters of the Poor
15 Audubon Plaza Dr., 40217
CALL: 636-2300

Marian Home
3105 Lexington Rd., 40206
CALL: 896-3924

Masonic Homes of KY, Inc.
230 Masonic Homes Drive
Masonic Home, KY 40041
www.masonichomesky.com
CALL: 897-4907
Masonic Homes of KY, Inc. – Shelbyville
711 Frankfort Road, Shelbyville, KY 40066
www.masonichomesky.com
CALL: 633-3486

Meadows East Care & Rehab Center
2529 Six Mile Lane, 40220
CALL: 491-5560

Meadows South Care & Rehab Center
1120 Christland Rd., 40214
CALL: 367-0104

Meadowview Health & Rehab Center
9701 Whipps Mill Road, 40223
Nursing/rehab.
CALL: 426-2778

Mt. Holly Nursing Center
446 Mt. Holly Ave., 40206
www.beverlycares.com
CALL: 897-1646

Nazareth Home
2000 Newburg Road, 40205
Nursing/rehab. www.nazhome.org
CALL: 459-9681

Northfield Center for Health & Rehab
6000 Hunting Rd., 40222
CALL: 426-1425

Oaklawn Rehabilitation
13914 Shelbyville Road, 40245
www.oaklawnky.com
CALL: 245-0009

Parkway Medical Center
1155 Eastern Pkwy., 40217
CALL: 636-5241

Springhurst Pines (Parr’s at Springhurst)
3101 N. Hurstbourne Pkwy., 40241-2208
Retirement, personal care, nursing.
www.baptisthomesinc.com

CALL: 412-3775

Harborside Rehab/Nursing Center
4604 Lowe Road., 40220
www.seniorcarellc.com
CALL: 451-1401

Regency Health Care Center
1550 Raydale Ave., 40219
www.seniorcarellc.com
CALL: 968-6600

Rockford Manor
4700 Quinn Dr., 40216
CALL: 448-5850

Presbyterian Homes of Louisville - Westminster Terrace
2116 Buechel Bank Rd., 40218
www.phsk.org
CALL: 499-9383

Sacred Heart Village
2120 Payne St., 40206
www.shvonline.org
CALL: 895-9425

Spradling Rest Home
Personal Care Only.
726 S. Preston St., 40202
CALL: 585-2426

St. Matthews Manor
227 Browns Ln., 40207
Nursing/rehab.
www.beverlycares.com
CALL: 893-2595

Summerfield Health & Rehab Center
1877 Farnsley Rd., 40216
CALL: 448-8622

The Altenheim
936 Barret Ave., 40204
www.thealtenheim.org
CALL: 584-7417
Treyton Oak Towers
211 W. Oak St., 40203
CALL: 589-3211

Twinbrook Nursing Home & Rehab Center
3526 Dutchmans Ln., 40205
Retirement, skilled, intermediate care.
CALL: 452-6331

Wesley Manor Retirement Community
5012 E. Manslick Rd., 40219
Retirement, assisted living, personal care, intermediate & skilled nursing, Alzheimer’s unit.
www.wesleymanorretirement.com
CALL: 964-3959

INCOME AND FINANCIAL MATTERS

Financial Assistance For Crime Victims
Kentucky Crime Victims Compensation Board
115 Myrtle Avenue
Frankfort, KY 40601
Provides financial assistance to any person, who is an innocent victim of a criminal act or who suffered bodily or psychological injury, to help pay medical expenses or lost time from work. A surviving spouse, parent or child may also file a claim if a crime resulted in death.
CALL: 1-502-564-2290 (long distance call)

Assistance Preparing Tax Returns
Tax Payer Service Office of the Internal Revenue Service.
AARP
Assists persons 60 & over, disabled or handicapped with preparation of tax returns. Service is available Feb. 1 – April 15. For locations and information call Tax Payer Service Office of the Internal Revenue Service.
CALL: 572-2278

GuardiaCare Services
215 W. Breckenridge St., 40203
Provides representative payee service (financial management) and guardianship for adults age 60 & over and for disabled adults.
CALL: 585-9949

Property Tax Reduction

Assistance To Purchase Prescription Drugs
CALL: Area community ministries - Some community ministries will assist persons living in their zip codes service area. Or, Kentuckiana Regional Planning and Development Agency – 266-6084

Financial Management Services

Consumer Credit Counseling Service
Provides no charge budget counseling and debt management; confidential, bonded and insured. Also provides educational programs on budgeting, credit and home ownership.
CALL: 1-800-355-2227

Community Support Program
Seven Counties Services, Inc.
915 S. 3rd Street., 40203
Provides representative payee service (financial management) to mentally disabled clients of the agency to enable them to live in the community.
CALL: 589-4313

Lawyer Referral Service
600 W. Main St., 40202
Referrals for persons seeking a lawyer to manage financial affairs.
CALL: 583-1801
Property Valuation Administration
504 Fiscal Court Bldg., 40202
People 65 and older, or people who are totally disabled can qualify for the Homestead Exemption. Apply for the Homestead Exemption before July 31 of the year you turn 65. Proof of age is required.
CALL: 574-6380

Insurance and Long-Term Care

State Health Insurance Assistance Program (SHIP)
Provides information, counseling and assistance to seniors and disabled individuals, their family members and caregivers.
CALL: 877-293-7447 and 1-888-642-1137 (TTY)

Kentucky Department of Insurance
215 W. Main St., PO Box 517
Frankfort, KY 40262-0517
For information on long-term care insurance.
www.doi.state.ky.us
CALL: (502) 564-3630 or 1-800-595-6053 or 1-800-462-2081 (TTY)

INFORMATION AND REFERRAL

General referral information on a variety of services.

BellSouth – Linkup & Lifeline
Both programs offer reduced rates for qualifying customers. Call for information and application.
CALL: 557-6500, option 4; 1-800-477-4459

Center for Accessible Living
305 W. Broadway, Ste. 200, 40202

Information about resources for persons with disabilities.
CALL: 589-6620 (Voice)
589-6690 (TTD)

Louisville Metro Human Services
Information and Referral Line
For assistance in Social Services 8:00 am-5:00 pm; Mon – Fri.
Call: MetroCall 311 or 574-5000

Neighborhood Place
One stop locations where individuals and families may receive services that include: health services, school-related services, financial and housing assistance and child and adult welfare services. See Government and Community Programs for locations.

Office for Aging and Disabled Citizens
810 Barret Avenue, 3rd flr., 40204
CALL: 574-5092
Office for Women
810 Barret Avenue, 2nd flr., 40204
CALL: 574-6555

Kentuckiana Regional Planning and Development Agency
KIPDA Area Agency on Aging
11520 Commonwealth Dr., 40299
Information and assistance for persons aged 60 and older and their families and caregivers. Choices guide book for senior housing.
CALL: 266-6084 or 1-800-648-6056 (KY TTD)

Metro United Way - First Call
24 hour information and referral to community services.
CALL: 566-4968 (voice) or 1-877-566-4You or 589-4259 (TTD)

Seven Counties Services, Inc.
Crisis & Information Center
24 hour telephone counseling; suicide prevention hot line, crisis intervention, and human services information and referrals 1-800-221-0446 (toll free for the State of Kentucky)
CALL: 589-4313 (voice) or 589-4259 (TTD)

Clothing
Baptist Fellowship Center  
1351 Catalpa Street, 40211  
Serves residents of Louisville. By appt. only.  
CALL: 774-2734

Disabled American Veterans Thrift Stores  
1701 Berry Blvd., 40215  
CALL: 368-6431  
2208 W. Jefferson, 40211  
Small fee charged at all locations.  
CALL: 778-7128

Fairdale Area Community Ministries  
10616 W. Manslick Road, 40272  
Serves residents of Southern Jefferson County.  
CALL: 367-9519

Fern Creek-Highview United Ministries  
Individual & Family Assistance Center  
6104 Bardstown Road, 40291  
Serves residents in areas of 40291, 40228, and 40299. Provides Goodwill vouchers.  
CALL: 762-0630

Goodwill Industries of Kentucky  
7 sites. Small fee charged at all locations.  
909 E. Broadway, 40204  
CALL: 584-8821  
4904 Brownsboro Road, 40222  
CALL: 425-1365  
9321 New LaGrange Road, 40222  
CALL: 429-6758  
4224 Shelbyville Road, 40207  
CALL: 895-7842  
12107 Shelbyville Road, 40243  
CALL: 253-9213  
4101 Taylorsville Road, 40220  
CALL: 456-4735  
6438 W. hgwvy 146, Crestwood, KY 40014  
CALL: 243-0169

Grace Lutheran Church  
452 N. 26th St., 40212  
Serves residents of Portland area.  
CALL: 778-7211

Ministries United of South Central Louisville (MUSCL)  
1207 Hart Avenue, 40213  
Serves Zip Codes 40213, 40217, 40219, and 40229; all clothes are free; must call ahead.  
CALL: 363-9087

Nearly New Shop  
1250 Bardstown Road, 40204  
Mid City Mall, small fee charged.  
CALL: 454-6633

Salvation Army  
The Center of Hope  
831 S. Brook Street, 40203  
CALL: 625-1170

Schuhmann Social Services Center  
730 E. Gray Street, 40202  
Service area includes N. to the river, W. to 13th St., S. to Hill St., & E. to Baxter, unless referred from a homeless shelter (anywhere). ID needed with current address.  
CALL: 589-6696

Shively Area Ministries  
1867 Farnsley Road, 40216  
Serves residents of Shively  
CALL: 447-4330

Sister Visitor Program  
2235 W. Market Street, 40212  
Serves residents of western Louisville.  
CALL: 776-0155 or 776-0434

St. Vincent DePaul Society-Thrift Store  
1029 S. Preston Street, 40208  
Clothes provided in emergency only.  
CALL: 589-7844

Sts. Simon & Jude Church and School  
4335 Hazelwood Avenue, 40215  
Referral only through South Louisville Community Ministries.  
CALL: 367-8888

United Crescent Hill Ministries
James Lees Presbyterian Church
1741 Frankfort Avenue, 40206
Serves residents of Crescent Hill, Clifton and Clifton Heights. Last Sunday of the month.
CALL: 896-0172

Walnut Street Baptist Church
Christian Social Ministries
1111 S. 3rd Street, 40203
CALL: 589-3454

Wayside Bargain Centers
4928 Poplar Level Road
CALL: 969-2881
9125 Galene
CALL: 267-8784

Sears Home Health Care (Special Needs Clothing)
PO Box 3123
Naperville, IL 60566
Fashionable, functional clothes for men and women.
CALL: 1-800-326-1750

Shop Well With You (Special Needs Clothing)
Clothing for cancer patients.
www.shopwellwithyou.org
CALL: 1-800-799-6790

**MEDICAL EQUIPMENT LOAN CLOSETS**

The cost of purchasing equipment ordered by your doctor may be covered by Medicare or Medicaid. (See the Government And Community Programs, Medicare/Medicaid section for contact information.) Also check with your doctor and the supplier for more details. Some medical equipment may be borrowed through community ministries loan closets. All locations may not be listed. Contact area ministries for a location near you.

Fern Creek-Highview United Ministries
7502 Tangelo Drive, 40228
Serves area residents. Call & request equipment.
CALL: 239-7431

Highlands Community Ministries
Outreach Program for Older Persons (HOPOP)
1230 E. Breckinridge, 40204
Serves residents of the Highlands who are age 60 and older.
CALL: 584-3834

Senior Citizens East, Inc.
4224 Shelbyville Rd., 40207
Serves area residents.
CALL: 896-2316

South Louisville Community Ministries
4803 Southside Dr., 40214
ORGAN DONATION

Kentucky Organ Donor Affiliates (KODA)
106 E. Broadway, 40202
KODA is an independent, non-profit organ and tissue procurement agency.
CALL: 581-9511; 1-800-525-3456

University of Louisville Health Sciences Ctr. Bequeathal Program, 40292
CALL: 852-5744

RECREATIONAL, SOCIAL AND CULTURAL ACTIVITIES

Actors Theater of Louisville
316 W. Main St., 40202
10% off regular tickets if purchased in advance or during “SENIOR RUSH” when all tickets purchased 15 minutes before any performance are $10 for persons 62 or over.
CALL: 584-1205

BACH Society
Calvary Episcopal Church
821 S. Fourth Street, 40203
$3 off regular admission price for retired persons on fixed income.
CALL: 587-6011

Department of Neighborhoods
Brightside Community Gardens
13 Community gardens throughout Louisville Metro. $5 per plot. Fee may be waived.
CALL: MetroCall 311 or 574-2613

Historic Homes Foundation
3110 Lexington Rd., 40206
$1 off regular admission price for persons age 60 & over.
CALL: 899-5079

J.B. Speed Art Museum
2035 S. 3rd Street, 40292
Free admission to museum; senior discount on special exhibits; $2 parking fee for persons age 60 & over.
CALL: 634-2700

Kentucky Center for The Arts
501 W. Main St., 40202
Call: 584-7777
Call: 562-0100 For senior discount information.
Access Center Services
Accommodations to the arts for individuals with disabilities. Arts Access Hotline
CALL: 562-0111; 562-0140 (TTY)

Kentucky Derby Festival
1001 S. 3rd Street, 40403
Contact for discount information during Derby Festival.
CALL: 584-6383

Kentucky Derby Museum
Churchill Downs
704 Central Ave., 40208
$1 off regular admission for persons age 55 and over.
CALL: 637-1111

Kentucky Opera
101 S. 8th Street, 40202
10% off tickets for groups of 10 or more. Dinner and opera packages available.
CALL: 584-4500

Louisville Art Gallery – Main Library
301 York St., 40203
Free and open to the public.
CALL: 574-1611
Louisville Bach Society
4607 Hanford Lane, 40207
CALL:  585-2224

Louisville Ballet
315 E. Main St., 40202
Seating available with 50% discount on subscriptions for persons 60 & over.
CALL:  583-3150

Louisville Metro Parks
Adapted Leisure Activities
2305 Douglass Blvd. #3
Louisville, KY  40205
CALL:  456-8148

Louisville Orchestra
311 West Main St., Ste, 100, 40202
Call for individual event discounts.
CALL:  587-8681

Louisville Visual Arts Association
3005 Upper River Rd., 40207
Workshops for senior citizens.  Exhibits of sculpture, painting and prints.
CALL:  896-2146

Louisville Zoo
1100 Trevillian Way, 40213
$2 off regular admission price for persons age 60 & over.
CALL:  451-0440

Museum of History & Science Center and IMAX Theater
7th & Main St., 40202
$1 off regular admission price for persons age 60 & over.
CALL:  561-6111

Portland Museum
2308 Portland Ave.
Showcasing the city’s river heritage.

CALL:  776-7678

Youth Performing Arts School
1517 S. 2nd St., 40208
Discount matinee performance for persons age 60 & over.
CALL:  485-8355

YMCA
Active Older Adult (AOA) Program
For independent older adults.  Offered at various YMCA locations.  Land and water cardiovascular and arthritis workouts. Contact your local branch for schedules and information.
www.ymcalouisville.org
See the Senior Centers and Community Centers section for branch numbers.
CALL:  589-4313

SENIOR CENTERS AND COMMUNITY CENTERS

East Audubon Center
1767 Belmar Dr., 40213
CALL:  458-3535

ElderServe, Inc.
411 E. Muhammad Ali Blvd., 40202
Personal care, homemaking.
CALL:  587-8673
Dosker Manor
413 E. Muhammad Ali Blvd., 40202
CALL:  587-8673

Oak and Acorn Intergeneraltional Center
631 S. 28th St., 40211
Designated focal point senior center; specialized services for grandparents raising grandchildren.
CALL:  778-7418

Fairdale-South Park Center
10104 Mitchell Hill Road
Fairdale, KY  40118
CALL:  361-7730
Family Life Center  
Louisville Central Community Center  
2301 W. Muhammad Ali Blvd., 40212  
CALL: 583-8821

Highlands Community Ministries  
Outreach Program for Older Adults (HOPOP)  
1230 E. Breckinridge, 40204  
Programs at various locations.  
CALL: 585-3824 or 584-3834

Jewish Senior Adult Center  
3600 Dutchmans Lane, 40205  
CALL: 459-9392

Kling Center  
219 W. Ormsby Ave., 40203  
CALL: 636-3424

Louisville Central Community Center  
1015 W. Chestnut St., 40203  
CALL: 583-8821

Metro Arts Center  
8360 Dixie Hgwy., 40258  
CALL: 937-2055

METRO PARKS LOCATIONS:  
Adapted Leisure Activities  
2305 Douglass Blvd. #3  
Louisville, KY 40205  
CALL: 456-8148  
Baxter Community Center  
1125 Cedar Court, 40203  
CALL: 574-2670  
Beechmont Community Center  
205 Wellington, 40214  
CALL: 361-5484  
Berrytown/Watson Powell Community Ctr.  
1338 Parkfield Dr., 40223  
CALL: 244-6187  
California Community Center I & II  
1600 W. St. Catherine St., 40210  
CALL: 574-2658  
Derby City Community Center  
4104 Cadillac Court, 40213-1591  
CALL: 456-3261  
Douglass Community Center  
2305 Douglass Blvd., 40205  
CALL: 456-8120  
Dumeyer Community Center  
1644 Squires Dr., 40215  
CALL: 366-9206  
East Louisville Community Ctr.  
622 E. Jefferson St., 40202  
CALL: 574-2674  
Flaget Community Ctr.  
4425 Greenwood Ave., 40211  
CALL: 574-2821  
Harris Recreation Center  
1729 S. 34th St., 40211  
CALL: 772-3048

Newburg Community Center  
4810 Exeter Avenue, 40218-3898  
CALL: 456-8122  
Park Hill Community Center  
1703 S. 13th St., 40210  
Mon-Thurs, 9am - 9 pm; Fri., 9am-7pm;  
Sat., 10am-7pm.  
CALL: 637-3044  
Portland Community Center  
640 N. 27th St., 40212  
CALL: 776-0913  
Presbyterian Community Center  
701 S. Hancock St., 40203  
CALL: 584-0201  
Shawnee Community Center  
607 S. 37th St., 40211  
Mon-Fri, noon-9pm; Sat. 10am-3pm.  
CALL: 775-5268  
Shelby Park Community Center  
600 E. Oak St., 40203  
CALL: 574-3206

South Louisville Community Center  
2911 Taylor Blvd., 40208-1154  
CALL: 574-3206
Southwick Community Center
3621 Southern Ave., 40211
CALL: 775-6598

Sun Valley Community Center
6505 Bethany Lane, 40272
CALL: 937-8802

Sylvania Community Center
6650 Sylvania Rd., 40258
Mon-Fri, noon-9pm; Sat, noon-5pm.
CALL: 935-2619

Neighborhood House
201 N. 25th Street, 40212
CALL: 774-2322

Okolona-Wilderness Road Center
8111 Blue Lick road, 40219
CALL: 964-5151

Plymouth Community Renewal Center
1626 W. Chestnut Street, 40203
CALL: 583-7889

Presbyterian Community Center
701 S. Hancock St., 40203
CALL: 584-0201

Prospect-Harrods Creek Center
6501 Jacob School Road
Prospect, KY 40059
CALL: 228-4365

SALVATION ARMY
The Center of Hope
831 S. Brook St., 40203
CALL: 625-1170

Portland Corps
306 N. 28th St., 40212
CALL: 778-1912

Sanders Corps
1701 Payne St., 40206
CALL: 585-4652

South Louisville Corps
1010 Beecher St., 40215
CALL: 361-2397

Senior Citizens East, Inc.
St. Matthews Center

4224 Shelbyville Rd., 40207
CALL: 896-2316

Shively Center
3901 Wayside Dr., 40216
CALL: 778-2361

St. George’s Social Service
1205 S. 26th St., 40210
CALL: 775-6232

United Crescent Hill Ministries Sr. Ctr.
150 S. State St., 40206
CALL: 893-0346

Watson-Powell Center
1836 Heafer, 40223
CALL: 244-6187

YMCA of Greater Louisville
The YMCA of Greater Louisville offers special rates for senior citizen memberships. The YMCA has five branch locations as follows:

Downtown
555 S. 2nd St., 40202
CALL: 587-6700

Chestnut Street Branch
930 W. Chestnut St., 40203
CALL: 587-7405

Northeast Family
#1 Bellevoir Circle, 40223
CALL: 425-1271

Reynolds Southwest Branch
2800 Fordhaven Rd., 40258
CALL: 933-9622

Southeast Branch
5930 Six Mile Lane, 40218
CALL: 491-9622

Middletown
12330 Shelbyville Rd., 40243
CALL: 244-9994
Audio Studio for the Reading Impaired
P.O. Box 23043
11403 Park Rd., Anchorage, KY. 40223
Records printed material for visually handicapped persons. Serves unique individual needs.
CALL: 245-5422
Kentucky Council for the Blind
148 Vernon Avenue 40206
www.kentucky-acb.org
CALL: 895-4598

Lions Eye Foundation
301 E. Muhammad Ali Blvd. 40202
Sponsors eye clinic staffed by University of Louisville Department of Ophthalmology residents. Must be low income & referred by area Lions Club.

Vision Van
Statewide mobile service offering free eye screenings to groups. Call for more information.
CALL: 583-0564

Kentucky Assistive Technology Services (KATS)
8412 Westport Road 40242
Network for individuals with any type of disability. Information referral regarding funding e.g. home & vehicle modification. Listing of state wide resource centers. Short-term loan of equipment.
www.katsnet.org
CALL: 429-4484; or 1-800-327-5287

Kentucky Office for the Blind
8412 Westport Road, 40242
State government rehabilitation agency that offers assistance to persons who are blind or visually impaired. We also provide services for employers interested in hiring or accommodating workers who have a vision loss. Opportunities for employment and independence to individuals with visual disabilities.
www.blind.ky.gov
CALL: 429-4460; or 1-800-346-2115
TTY: 502-429-7105

National Federation of the Blind of Kentucky
CALL: 495-7130 (Talking Bulletin Board)

Prevent Blindness- Kentucky Division
117 Coral Avenue 40206
Information & referral. Educational programs.
CALL: 895-8899

Recording for the Blind and Dyslexic
240 Haldeman Avenue 40206
Taped textbooks for blind persons or those who cannot hold a book.
CALL: 895-9068

BellSouth
Free local Directory Assistance for disabled persons.
CALL: 557-6253 (Voice);  557-6254 (TDD)

Talking Book Library
Louisville Free Public Library
301 W. York Street 40203
Free library service for persons with visual & physical handicaps. Special tape or record players provided.
CALL: 574-1625

Veterans Administration Medical Center
800 Zorn Avenue 40206
Comprehensive blind rehabilitation services for all legally blind veterans & in some cases, those with low vision.
CALL 895-3401

Catholic Deaf Office Archdiocese of Louisville (Maloney Center)
1200 S. Shelby St. 40203
Social & educational programs, interpreting services, computer services, telecommunication information to meet needs of Catholic deaf persons.
CALL: 636-0296 (Voice); 634-8947 (TTY)
BellSouth for Disabled Customers
Information on special communication Products.
CALL: 557-6253 (voice); 557-6254 (TDD)
Operator & Directory Assistance:
1-800-855-1155 (Voice & TDD). Accesses AT&T operator services for the deaf.

Kentucky Commission on Deaf and Hard of Hearing (KCDHH)
632 Versailles Rd., Frankfort, KY 40601
Program for free amplified phones. Call for an application.
CALL: 1-800-372-2907

Kentucky Easter Seal Society
9810 Bluegrass Parkway 40299
Speech & language evaluation, speech therapy & occupational therapy, hearing tests.
CALL: 584-9781

Veterans Administration Medical Center
800 Zorn Avenue 40206
Speech therapy, audiology testing, hearing aides to former P.O.W.’s & veterans with service-connected loss.
CALL: 895-3401

WHAS Crusade Audiology & Speech Ctr
University of Louisville-Myers Hall 40292
Speech & hearing diagnostic & training services. Hearing aid evaluations.
CALL: 852-5274

Education and support for adult children. Helps persons with alcohol problems.
www.Caritas.com
CALL: 451-3330

Adults Caring for Aging Relatives
311 Browns Lane, 40207
Support for people who are the primary caregivers of older persons.
www.harveybrowne.org
CALL: 896-1791

Al-Anon Information Service
4400 Bishop Lane, Ste 104, 40218
Help for family and friends of people with alcohol problems.
www.KYAL-ANON.org
CALL: 458-1234

Alcoholics Anonymous
332 W. Broadway, Rm 620., 40202
Helps persons with alcohol problems.
www.louisvilleAA.org
CALL: 582-1849

The ALS Association (Amyotrophic Lateral Sclerosis - ALS) (Lou Gehrig’s Disease) – Kentucky Chapter
410 W. Chestnut St., Ste. 552, 40202
Support group, counseling, education.
CALL: 585-4924

Alzheimer’s Disease & Related Disorders Association (ADRDA)
3703 Taylorsville Rd., 40220
Support information & support groups for caregivers of people with Alzheimer’s Disease. Also has Memory Impairment Registry Program, a centralized registration for memory-impaired adults using an identification bracelet. 24 hr Telephone helpline. Monthly newsletter.
www.alzinky.org
CALL: 451-4266; 1-800-272-3900

SUPPORT GROUPS AND INFORMATION

Adult Children of Alcoholics
Our Lady of Peace
A Service of Jewish Hospital and St. Mary’s Healthcare
2020 Newburg Rd., 40205
American Cancer Society
701 W. Muhammad Ali Blvd., 40203
Support groups, counseling, medical equipment loans, free wigs, breast prosthesis, mastectomy bras, and other supplies.

Library Books
Books and references available on cancer, including all aspects of cancer from its treatment to self-esteem issues.

Reach to Recovery
A one-to-one visitation program for women who have had breast cancer or breast cancer concerns. Designed to help women meet the physical, emotional and cosmetic needs related to their diagnosis.

www.cancer.org
For all programs CALL:  560-6003 (patient services); 584-6782 or 1-800-227-2345 (24-hr service)

Man to Man (American Cancer Society) at Baptist Hospital East
4000 Kresge Way, 40207
Ongoing support group for men with prostate cancer.
CALL:  897-8131

American Diabetes Association
1941 Bishop Lane, Ste 110, 40218
Education, referral service, quarterly meetings, newsletter.
www.diabetes.org
CALL:  452-6072

American Heart Association of Greater Louisville
333 Guthrie St., Ste 207, 40202
Support groups, educational programs, blood pressure checks.
www.americanheart.org
CALL:  589-3956

American Lung Association of Kentucky
4100 Churchman Ave., 40215
Support groups, educational programs and materials.
www.kylung.org
CALL:  363-2652

Arthritis Foundation, Kentucky Chapter, Ohio River Valley Branch
2908 Brownsboro Rd., 40206
Educational materials and programs, support groups, exercise programs, loan of medical equipment, referrals to specialists and other services.
CALL:  585-1866

Asthma Education Forum
Baptist Hospital East
4000 Kresge Way, 40207
Education and support for those living with asthma and their families.
www.baptist east.com
CALL:  897-8131

Breast Cancer Support Group
Floyd Memorial Hospital
1850 State St., New Albany, IN 47150
A breast cancer support group for men & women. Relatives and friends are welcome to attend.
CALL:  1-800-476-8723

Breath Of Life II COPD Support Group
Milestone Wellness Center
750 Cypress Station Dr., 40207
Support and education for those living with COPD and their families.
www.milestonewellness.com
CALL:  897-8131

Baptist Hospital East
Cancer Resource Center
4000 Kresge Way, 40207
Friend for LIFE
One on one support network for recently diagnosed cancer patients and family. Trained volunteers who have experienced cancer offer encouragement, practical information and hope.
www.friendforlifecancersupport.com
Cancer Resource Center
4007 Kresge Way, 40207 Ongoing support group for people with cancer and their families. Mon-Fri 9-5pm
CALL: 896-3009 for both programs

Bridges Center
Hospice & Palliative Care of Louisville
2120 Newburg Rd., Ste 200, 40205-1867
Information, counseling, and support programs to help people cope with loss.
Several locations.
www.hospices.org
CALL: 456-5451; or 1-888-345-8197

Brown Cancer Center (James Graham)
Kentucky Cancer Program (KCP)
529 S. Jackson St., 40202
Education, referral, publication of resource guide.
www.kycancerprogram.org
CALL: 852-6318

Center for Accessible Living
305 W. Broadway, 40202
Information, support groups and other services for persons with disabilities. Staff in American Sign Language available.
www.calky.org
CALL: 589-6620 (voice) or 589-6690 (TDD)

Compassionate Friends
For persons whose children have died.

Widowed Persons Service
Support for newly widowed persons.
Various meeting places. (Crisis & Information Center)
www.sevencounties.org
CALL: 589-4313 or 1-800-221-0446

Depressed Anonymous
Resurrection Counseling Center
4601 Poplar Level Road, 40213
Information and support for depressed persons.
CALL: 569-1989 Info hotline

Medical management, nutrition management and support for diabetes.
CALL: 895-2334

Diabetes Support Group
Baptist Hospital East
4000 Kresge Way, 40207
Support and education for those living with diabetes and their family.
www.baptisteast.com
CALL: 897-8131

Diabetes Management Program
Jewish Hospital
114 Executive Park,
Personal assessment & management for persons with diabetes.
CALL: 259-9619

Emotions Anonymous
Ten Broeck Hospital
1405 Browns Lane, 40207
CALL: 896-0495

Epilepsy Foundation of Kentuckiana
501 E. Broadway, Ste. 110, 40202
Provides support, education, advocacy & outreach to the community.
CALL: 584-8817

FOR SOURCE
A Service for Floyd Memorial Hospital.
Extensive support groups & health information.
CALL: 1-800-476-8723

Gamblers Anonymous
Our Lady of Peace, A Service of Jewish Hospital and St. Mary’s Healthcare
2020 Newburg Road, 40205
For persons who have problems with gambling. Offers support for those who wish to stop the cycle of compulsive gambling.
www.caritas.com
CALL: 896-3330
Greater Louisville Association for Diabetes Education (GLADE)  
Norton Medical Pavilion  
315 E. Broadway, 40202  
CALL: 629-2604

Head Injury Support Group  
Baptist Hospital East  
4000 Kresge Way, 40207  
www.baptisteast.com  
CALL: 897-8131

Huntington’s Disease Society of America  
Kentucky Chapter  
982 Eastern Parkway, 40217  
24-hour answering machine. Provides information and support for individuals with Huntington’s Disease, their caretakers and those at risk of Huntington’s Disease.  
CALL: 637-4372  
Also: 1-800-784-3721

Jewish Family & Vocational Services  
3587 Dutchman’s Lane, 40205  
CALL: 452-6341

Kentucky Hemophilia Foundation  
1850 Taylor Ave., Ste. 2, 40213  
Support services, educational literature, summer camps and recreational activities.  
www.kyhemo.org  
CALL: 456-3233

National Kidney Foundation of Kentucky  
250 E. Liberty St., Ste 710, 40202  
Support groups, counseling and other services.  
CALL: 585-5433

Laryngectomy Support Group  
Sts. Mary and Elizabeth Hospital  
A Service of Jewish Hospital and St. Mary’s Healthcare  
1850 Bluegrass Ave., 40215  
Support group for patients who have had their voice boxes removed and their families.  
CALL: 361-6703

Leukemia & Lymphoma Society  
Kentucky & Southern Indiana Chapter  
600 East Main St., Ste 102, 40202  
Counseling, education, referrals, financial assistance with prescription drugs.  
www.LLS.org  
CALL: 584-8490

Life After Breast Cancer  
Jewish Hospital of Shelbyville  
727 Hospital Drive, 40065  
Members share feelings and advice to help each other. Educational meetings keep members informed on medical services.  
CALL: 502-647-4186

Life After Mastectomy/L.A.M.  
1850 Bluegrass Avenue, 40215  
Support group for breast cancer patients to help them deal with the emotional and psychological needs after mastectomy.  
www.cancer.org  
CALL: 584-6782

Living Through Grief  
Hospice & Palliative Care of Louisville  
3532 Ephraim McDowell Drive, 40205  
8-week bereavement support sessions. Introduces the grief process and changes that accompany loss. Meetings held at various locations.  
CALL: 456-5451

Norton Cancer Resource Center  
Medical Towers South  
234 E. Gray St., Ste. 164, 40202  
A single session seminar designed to help cancer patients cope with unpleasant side effects of cancer treatment.  
www.nortonhealthcare.com  
CALL: 629-5500  
Materials & referral information, coping sessions.  
www.nortonhealthcare.com  
CALL: 629-5555

Kentuckiana Lost Chord Club
American Cancer Society
701 W. Muhammad Ali Blvd., 40203
Laryngectomy support groups. Family and friends welcome.
www.cancer.org
CALL: 584-6782 or 1-800-227-2345

National Alliance On Mental Illness
10510 LaGrange Rd., Bldg 103, 40223
Support groups for families of mentally ill persons.
CALL: 245-5287

Louisville Lumpectomy And Mastectomy Association
501 E. Broadway, 40202
Educational support for patients & families.
www.cancer.org
CALL: 584-6782

Lupus Foundation of Kentuckiana, Inc.
1939 Goldsmith Lane, 40218
Support groups, education, newsletter.
www.lupuskentucky.com
CALL: 456-5265
or 1-800-277-9681

Multiple Sclerosis Society-National Kentucky & South East Indiana Chapter
1170 Commonwealth Dr., Ste 500, 40299
Support groups. Social groups, counseling, medical equipment loans.
www.kynmss.org
CALL: 451-0014
or 1-800-227-2345

Muscular Dystrophy Association Inc. Greater Louisville Chapter
1941 Bishop Lane, Ste. 511, 40218
Support groups, counseling, medical equipment loans and other services.
CALL: 456-1440

Narcotics Anonymous
Support groups for persons who are drug dependent. Meetings are held in various locations.
CALL: 499-4423

Our Lady of Peace
A Service of Jewish Hospital and St. Mary’s Healthcare
2020 Newburg Road, 40205
Information and support for persons in recovery following the 12 step program.
www.CHI-Caritas.org
CALL: 451-3330

New Friends
St. Matthews Baptist Church
3515 Grandview Avenue, 40207
Social activities for seniors.
www.smbclouisville.org
CALL: 896-8882

New Leaf Resources (formerly Accord, Inc.)
1902 Campus Peace, Ste 9A, 40299
Resources, materials, & support literature related to grief & loss.
NEWLEAF-RESOURCES.COM
CALL: 458-0260

Oley Foundation
Information regarding ostomy care.
www.oley.org
CALL: 1-800-776-6539

“On With Life” & “Widows or Widowers Club” (WOW) Catholic Families Center
Archdiocese of Louisville
1200 S. Shelby St., 40203
Support groups at various parishes.
www.archlou.org
CALL: 636-0296 ext. 105

Pet Grief Group
102 Pope Street, 40206
Group support for people who have lost pets.
CALL: 585-3430

Recovery Inc. of Kentucky
Baptist Hospital East
4000 Kresge Way, 40207
Self-help and support for persons who have depression, fears, anxiety and other emotional problems.
CALL:  458-8016

Sarcoidosis Support Group
P.O. Box 5402, 40205
Support and education for those living with sarcoidosis and their families.
CALL:  897-8833

Sex Addicts Anonymous (SAA)
Baptist Hospital East
4000 Kresge Way, 40207
Support for persons recovering from sexual and/or relationship addictions. (Friday meetings)
CALL:  896-8131

St. Matthews Area Ministries
319 Browns Lane, 40207
Well Spouse Support Group
CALL:  896-6720
Widows Helping Others Live Effectively (WHOLE)
CALL:  893-0205

Stroke Support Group
Baptist Hospital East, Rehab Dept.
4000 Kresge Way, 40207
Education, support and social activities for stroke victims and their families.
CALL:  896-7441

Survivors of Suicide
St. Matthews Episcopal Church
330 N. Hubbards Lane, 40207
For persons who have lost a loved one by suicide.
CALL:  589-4313

The Mended Hearts, Inc.
9703 Boxford Way, 40242-2304
An organization for people with heart disease, their family members and other interested persons. The members visit with pre- and postoperative heart surgery patients and offer support through the ongoing process.
CALL:  425-8086

Veterans Administration Medical Center
800 Zorn Avenue, 40202
Support groups, counseling and information for caregivers of veterans with chronic or terminal diseases.
CALL:  287-4000; or 896-6783; or 1-800-827-1000 (Regional Office)

TRANSPORTATION SERVICES

Able Care, Inc.
P.O. Box 20332, 40250
Wheelchair and ambulatory transportation for the elderly & disabled. Door to Door service for medical appointments, social events, errands, etc. Limited to Jefferson County.
CALL:  267-1911

American Red Cross-WHEELS
510 E.Chestnut St. 40202
Medical transportation for persons age 60 & over, disabled or handicapped.
CALL:  561-3690

Oak and Acorn Intergenerational Center
631 S. 28th St. 40211
Transportation to/from center
CALL:  778-7418

Highland Community Ministries
Outreach Program for Older Persons
1230 E. Breckinridge St. 40204
Medical trips, shopping & essential trips. For persons age 60 & older who live in the service area.
CALL:  584-3834

Home Instead Senior Care
1512 Crums Lane, Ste 103, 40216
For ambulatory elderly in Jefferson & surrounding counties. One on one escort service for medical appointments, shopping, social events, etc.
CALL: 448-1511 or 1-866-311-1549
4610 Taylorsville Rd. Ste 100 40220
CALL: 515-9515 or 1-866-886-6831

Jewish Community Center
3600 Dutchmans Lane 40205
Transportation to Center activities & shopping trips. Service for persons age 60 & over who live in the service area.
CALL: 459-0660

Logisticare
Centralized point for Passport or Medicaid recipients to schedule medical appointments. 72 hr. notice required.
CALL: 1-866-251-7404

Mainstream Transportation
628 Eastern Blvd. Ste “H” Clarksville, IN.
Non-emergency medical transportation for the general public & disabled.
CALL: 288-1135

Park DuValle Community Health Center
1817 S. 34 St. 40211
Transportation for health center patient to & from Center.
CALL: 774-4401

Senior Citizens East, Inc.
4224 Shelbyville Rd. 40207
Shopping & essential trips, also medical trips. For persons age 60 & over who live in the service area.
CALL: 896-2316

Transit Authority of River City (TARC)
1000 W.Broadway 40203
Persons age 65 & over may ride TARC for 50 cents. All coaches are wheelchair accessible. Must obtain TARC I.D. Card.
CALL: 585-1234 (Customer Service)

Day On The Town
TARC transportation for groups of disabled persons or persons 65 or older. Must be scheduled in advance.

CALL: 561-5165 (voice); 587-8255 (TDD)
TARC 3
Door-to-Door service providing individual trips on a call in basis & scheduled in advance. Applications must be obtained & certified from TARC. Must obtain TARC I.D.
CALL: 213-3217 (Paratransit Dept.); (TTY Customers 213-3240)
CALL: 560-0333 (TARC 3 Reservations)
CALL: 589-9879 (Where’s My Ride? Line)

Yellow Enterprise Systems, Inc.
Care-A-Van
P.O. Box 2107 40201
Wheelchair equipped vans. Door-to-door service for medical trips.
CALL: 634-4444

VISITATION, PHONE REASSURANCE, CAREGIVER SUPPORT PROGRAMS

Eastern Area Community Ministries
11700 Main St., Middletown, KY 40253
Neighborhood Visitor Program.
www.eacm@bellsouth.net
CALL: 426-2824

ElderServe, Inc.
411 E. Muhammad Ali Blvd, 40202
Senior Companion Program
Visitation program for homebound elderly and disabled persons. Companions are supervised by different agencies throughout Louisville.
CALL: 587-8673

Telecare
Daily telephone calls to persons living alone. CALL: 587-8673

Kentuckiana Regional Planning and Development Agency (KIPDA)
Family Caregiver Support Program
11520 Commonwealth Dr., 40299
Referral to contractors providing support services in a variety of formats, whether in person, telephone, and/or internet, for family caregivers of persons aged 60 and over and grandparents aged 60 and older raising grandchildren.

CALL: 266-6084

VOLUNTEER OPPORTUNITIES

AARP
10401 Linn Station Rd., Ste. 121, 40223
A national organization with 15 local chapters with various volunteer opportunities. For information on meeting locations and programs:
CALL: 394-0227

Louisville Metro Community Action Partnership
1200 South Third, 40203
Family Friends Program
Matches volunteers age 55 plus with families who have a child with disabilities age 16 and under.
Foster Grandparent Program
Low-income persons age 60 & over work 20 hours per week with special needs children. Foster grandparents receive a tax-free stipend.
Retired Senior Volunteer Program (RSVP)
Recruits and places volunteers 55 years and older, to service in non-profit and proprietary health care organizations.
Kentucky Seniors Saving Medicare (KSSM)
Recruits people 55 and older to educate Medicare beneficiaries on how to read and understand Medicare Summary Notices and to recognize and report service and billing errors.
CALL: 574-1157 (for all programs)

Foster Grandparent Program
Seven Counties Services, Inc.
3717 Taylorsville Rd., 40220-1333
CALL: 459-5292
Hazelwood Center

1800 Bluegrass Avenue, 40205
CALL: 361-2301

Louisville Metro Human Services Volunteer Program-Nutrition
810 Barret Ave., Room 260, 40204
CALL: 574-6325

KIPDA Area Agency on Aging Counseling Corp
11520 Commonwealth Dr., 40299
Volunteers to provide counseling and assistance to persons 60 & over who received Medicare and/or Medicaid.
CALL: 266-6084

Senior Citizens East, Inc.
4224 Shelbyville Rd., 40207
CALL: 896-2316

Service Corp of Retired Executives (SCORE)
600 Martin Luther King Jr, Pl. Rm 188, 40202
Volunteer retired executives counsel businesses about loans, business plans and problems.
CALL: 582-5976

Seven Counties Services, Inc.
3717 Taylorsville Rd., 40220
Paid volunteer program for older adults to assist with children in need.
CALL: 459-5292

Veterans Administration Medical Center
800 Zorn Ave., 40206
Volunteers touch lives and lift spirits. If you are interested in volunteering at the VA, contact this office.
CALL: 895-3401 ext. 6221

Volunteer Connection Metro United Way
334 E. Broadway, 40204
CALL: 583-2821
Office for Aging and Disabled Citizens

Advocacy
Accessibility
Access to Information

Urban Government Center
810 Barret Avenue
Louisville, KY  40204

Contact :
Aging : (502) 574-5092
Disabled : (502) 574-6249
Elder Abuse Training: (502) 574-1977

For an electronic version of this guide visit the Louisville Metro Website:

www.louisvilleky.gov
Follow the links to Human Services,
Seniors/Aging Services,
Resources and Information
UPDATE FORM

This Guide for Seniors was updated at the end of 2005

Reliable sources of information were used to gather data for this publication. Things change rapidly, therefore, some listings may now be outdated, inaccurate, and new programs and services may have developed.

To aid in keeping this information available and up to date for the community, please detach and send any changes or additions by mail on this form, OR, email the changes to the Office for Aging and Disabled Citizens.

Mail: Cindy Venable
Office for Aging and Disabled Citizens
810 Barret Avenue
Louisville, KY  40204

OR email: cindy.venable@louisvilleky.gov

Thank you for your assistance in making this guide a valuable resource for senior citizens.

The following is a correction/addition to the 2006 edition of the Services Guide for Aging and Disabled Citizens.

Fill in information below…

For more information, contact (your name, address and phone number):
Office for Aging and Disabled Citizens
810 Barret Ave
Louisville, Ky 40204
IMPORTANT NUMBERS

DIAL 911 FOR EMERGENCIES  
(Fire, Police, Ambulance)

OTHER EMERGENCY NUMBERS
Adult/Child Abuse & Protection Hotline.................................................................1-800-752-6200
Crisis & Information Center (7 Counties Services, Inc.)..............................................589-4313
Dare to Care Emergency Food....................................................................................966-3821
Emergency Financial Assistance ................................................................................311
Energy Crisis Assistance (Community Action Partnership)......................................574-1157
FIRST CALL (Metro United Way) ...............................................................................566-4968
Jefferson County Sheriff’s Office ................................................................................574-5400
Louisville Gas & Electric (Gas Leaks) .....................................................................589-5511
Louisville Gas & Electric (Electrical Trouble)..........................................................589-3500
Metrocall (for Louisville Metro Government concerns)........................................311 or 574-5000
Poison Control Center...............................................................................................589-8222

OTHER IMPORTANT NUMBERS
Area Agency on Aging--KIPDA ..................................................................................266-6084
Better Business Bureau ..............................................................................................583-6546
Food Stamps...............................................................................................................595-4238
Home Delivered Meals ..............................................................................................574-6325
Internal Revenue Service ..........................................................................................1-800-829-1040
Jefferson County Medical Society .............................................................................589-2001
KY Office of Long-Term Care Ombudsman..............................................................1-800-372-2991
Louisville Fire Department, Fire Prevention Bureau (non-emergency) ....................574-3731
Louisville Metro Office for Aging & Disabled Citizens ............................................574-5092
Louisville Metro Police Department (non-emergency, suburban) .........................574-2111
Louisville Metro Police Department (non-emergency, urban).................................574-7111
Louisville Water Company .......................................................................................583-6610
Legal Aid Society .......................................................................................................584-1254
Medicaid ..................................................................................................................595-4238
Medicare ....................................................................................................................1-800-772-1213
Nutrition Program .....................................................................................................574-6325
Property Valuation Office ..........................................................................................574-6380
Social Security ..........................................................................................................1-800-772-1213
Supplemental Security Income (SSI) .......................................................................1-800-772-1213
TARC 3 Special Transportation ................................................................................561-5165
Time & Temperature .................................................................................................585-5961
WHEELS Transportation .........................................................................................561-3690
Jerry E. Abramson
Mayor

Metro Council

Leonard A. Watkins, 1st District
Barbara Shanklin, 2nd District
Mary C. Woolridge, 3rd District
David W. Tandy, 4th District
Cheri Bryant Hamilton, 5th District
George Unseld, 6th District
Kenneth C. Fleming, 7th District
Tom Owen, 8th District
Tina Ward-Pugh, 9th District
Jim King, 10th District
Kevin Kramer, 11th District
Rick Blackwell, 12th District
Ron Weston, 13th District
Robert Henderson, 14th District
George Melton, 15th District
Kelly Downard, 16th District
Glen Stuckel, 17th District
Julie Raque Adams, 18th District
Hal Heiner, 19th District
Stuart Benson, 10th District
Dan Johnson, 21st District
Robin Engel, 22nd District
James Peden, 23rd District
Madonna Flood, 24th District
Doug Hawkins, 25th District
Ellen Call, 26th District

www.louisvilleky.gov
Louisville Metro Human Services
Director: Joanne Weis

Office for Aging and Disabled Citizens
Cindy Venable
574-5092

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Points of view in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice.
Grant Awarded to the Louisville Metro Office for Aging and Disabled Citizens
Bonnie Buchanan, Program Specialist