**Scammers Want Your Money and Personal Information**

Be Ready. Protect your family. Sign up for Scam Alerts.

**Text KYOAG Scam to GOV 311** (468311)

Receive a text message from Attorney General Andy Beshear's Office when con artists and scammers are on the attack in Kentucky. Visit **ag.ky.gov/scams** to sign-up online or to report a scam to the Attorney General's Office.
Message and data rates may apply. To stop receiving Scam Alerts, text KYOAG Stop.

# Top Tips: *What to know and do about scams*

1. **Hang up.** If someone calls asking for money or personal information, hang up. If you think the caller might be telling the truth, call back to a number you know is genuine. To help avoid robocalls, visit nocall.ky.gov and register your number on Kentucky's "No Call" list.

2. **Do not pay in advance.** Scammers often offer prizes or threaten to take action against you if you don't pay a fee or provide your personal information. Legitimate businesses and government agencies will not threaten you for upfront payments.

3. **Do not wire money or send reloadable credit/gift cards to people that you don't know.** Legitimate businesses and government agencies will not require you to use these payment methods. It is nearly impossible to recover funds once they have been sent or released to the scammer.

4. **Slow down.** Con artists prey on fear and want to scare you in to taking action very quickly. Before you issue payment or provide your personal information, verify the business by researching it online – verify the website, contact information, search for customer reviews and company policies.

5. **If it sounds too good to be true, it probably is.** If someone is offering you something for free or a prize you never registered to win, it is more than likely a scam.

To report a scam, contact the **Office of the Attorney General** at **888-432-9257** or fill out a complaint form online at *ag.ky.gov*

To sign up for Kentucky's "No Call" list, visit *nocall.ky.gov*

DEPARTMENT OF COMMUNITY SERVICES

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