



# LIHEAP 2020 SPRING SUBSIDY



**May 4 - June 30, 2020**

**Eligibility includes:**

- Jefferson County residents within 150% of the 2019-20 Income Guidelines
- Schedule a “drop off” appointment in advance.

New Income Guidelines	
Persons In Household	Maximum Gross Monthly Income
1	\$1,595.00
2	\$2,155.00
3	\$2,715.00
4	\$3,275.00
5	\$3,835.00
6	\$4,395.00
7	\$4,955.00
8	\$5,515.00
Each addl' person	Add \$560.00

**DOCUMENTATION REQUIREMENTS**

- ◆ Proof of **all household income** for the **prior month** (Ex. Food Stamp award letter, Social Security Award letter, pay stubs, etc. or other proof of \$0 income). Note: Zero Income forms are available at the LIHEAP “Drop Box” locations or online at [www.louisvilleky.gov/LIHEAP](http://www.louisvilleky.gov/LIHEAP)
- ◆ **Social Security Card(s)** (or official documentation with Social Security Numbers) or **Permanent Residence card** (Green Card) for **each member of the household**; and
- ◆ Your **most current heating bill**, **OR statement from your landlord if heating expenses are included in your rent.**

## Scheduling an Appointment:

- 1) Call 502-991-8391
- 2) Or go online at [louisvilleky.cascheduler.com](http://louisvilleky.cascheduler.com)

***At this time, all LIHEAP offices are closed for public foot traffic. Clients will be served remotely.***

- ◆ After scheduling an appointment, drop off all required documentation in a secure drop box on the day of your appointment, anytime between 8 a.m. and noon; or 1 and 4:30 p.m. Please drop off clean copies of your documents instead of originals, if possible.
- ◆ Fill out the Family Profile Forms and the Remote Processing Forms that are provided at the drop box or found online at [www.louisvilleky.gov/LIHEAP](http://www.louisvilleky.gov/LIHEAP). Place the forms and your documentation in an envelope and drop into the secure drop box at the site you selected when making your appointment (listed below). Please label the envelope “LIHEAP”.
- You will not need to wait at the site for a LIHEAP staff member to call you to process in person.
- You will be contacted within 72 hours (3 business days) of your appointment time. If you have dropped off original documents, the workers will make arrangements to return any original documents.
- For more a full list of required documentation, LIHEAP eligibility & other instructions, visit [louisvilleky.gov/LIHEAP](http://louisvilleky.gov/LIHEAP).
- Residents may call Metro311 at 311 or 574-5000, or visit [www.louisvilleky.cascheduler.com](http://www.louisvilleky.cascheduler.com) for more information.

## DROP BOX LOCATIONS

◆ Bridges of Hope Neighborhood Place 1411 Algonquin Pkwy., 40210	◆ Newburg Community Center 4810 Exeter Ave., 40218	◆ Nia Center (*Dropbox on 1st Floor) 2900 W Broadway, 40211
◆ South Central Neighborhood Place 4255 Hazelwood Ave., 40215	◆ Cane Run Neighborhood Place 3410 Lees Ln, 40216	◆ Ujima Neighborhood Place 3610 Bohne Ave., 40211
	◆ East Government Center 200 Juneau Drive, 40243 <i>*Starting May 27, 2020</i>	