Kentucky Disability & Accessibility
Resource & Referral Guide

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Large Print Edition

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These organizations provide workforce development and supportive employment resources for Kentuckians with disabilities.

**Center for Accessible Living**
First Impression Suit Closet (men’s professional clothing for job seekers); job placement, career advancement, training services (i.e. job readiness training, job skills training), supportive services, and assistance for individuals with disabilities in work settings.

[www.calky.org](http://www.calky.org)
Contact Information: 502-589-6620 (Louisville office)

**Coalition for Workforce Diversity**
Workforce development services for individuals with disabilities including: personalized services, on the job training and support, and benefits analysis.

Contact Information: 502-955-7280
**Goodwill Industries of Kentucky**
Goodwill’s workforce development programs benefit people who are looking for and want to maintain a job. Goodwill’s services include training in job seeking skills, job placement, referral services, vocational counseling, follow-up, and exit consultation. Help with academic skills is also available in Louisville through Goodwill’s Alice H. James Adult Learning Center.

http://www.goodwillky.org/
Contact Information: 502-585-5221

**Kentucky Career Center**
Job seeker services for individuals with disabilities, veteran services, job training, workforce development, and more.

http://kentuckycareercenter.ky.gov/Office/Locations.aspx#info
Contact Information: Visit website to find an office near you.

**Kentuckiana Works**
Customized career advice, assistance with interview skills, specialized services for qualifying veterans, group workshops, resources for individuals with disabilities, and more.

http://www.kentuckianaworks.org/
Contact Information: 502-574-2500
Kentucky Office for the Blind
Individuals with significant visual disabilities seeking employment may receive services such as assessment to determine eligibility and needs, vocational guidance and counseling, job development, job placement services, assistive technology services and devices, orientation and mobility, work experience, bioptic driving, and other support services.
http://blind.ky.gov/consumerservices/Pages/vr.aspx
Contact Information: 502-429-4460; 800-346-2115 (toll free); TTY: 502-429-7105

Kentucky Office of Vocational Rehabilitation
Social Security Administration (SSA) Ticket to Work program provider. Provides access to services such as assessment, vocational counseling, training, rehabilitation technology, interpreter services, disability resource information, community resource information, educational support services, driver evaluation, attendant care, comprehensive rehabilitation center services, and job placement and follow-up.
http://www.ovr.ky.gov/programs/services/district.htm
Contact Information: 502-595-4173

Options Unlimited
Assists individuals with disabilities to become as independent as possible by obtaining opportunities to participate in and contribute to their community through work and educational programs.
http://www.optionsunlimitedinc.org/
Contact Information: 502-589-6620; TTY: 502-589-69690
**Social Security Administration**
Information and resources related to the SSA’s Ticket to Work program; access to Employment Support Services for Social Security Disability beneficiaries who want to work.  
https://yourtickettowork.com/web/ttw/en-home  
Contact Information: 601 W. Broadway, 866-716-9671 (toll free)

**United States Department of Veterans Affairs**
Compensated Work Therapy (CWT) vocational rehabilitation program; Vocational Rehabilitation and employment services for veterans.  
http://www.benefits.va.gov/vocrehab/  
Contact information: Vocational Rehab: Bernard Hayward, 502-619-9103; CWT: 502-287-4230

**Zoom Group**
Zoom Group offers assistance to adults with developmental disabilities with services, including: job training, employment services, and involvement in the community.  
http://zoomgroup.org/  
Contact Information: 502-581-0658

**ADDITIONAL RESOURCES:**
Disability Benefits Screening & Counseling

These organizations offer services that assist individuals apply for disability-based benefits or participate in work incentive programs.

Center for Accessible Living
Offers access to Community Work Incentives Coordinators (CWICs). CWICs assist Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) beneficiaries, family members, and professionals with the following: information on medical benefits, Social Security, Transitional Assistance, assistive Housing, Workers Compensation, and more personalized work incentive planning, assistance information about how working will affect benefits, and ongoing assistance with general issues concerning benefits.

http://www.calky.org/services/working-while-on-benefits/
Contact Information: 888-813-8497 (toll free); 502-589-6620

Goodwill Industries of Kentucky
Benefits counseling for SSI/SSDI beneficiaries participating in work incentive programs.

http://www.goodwillky.org/
Contact Information: 502-585-5221
Kentucky Office of Vocational Rehabilitation
Ticket to Work provider. Provides access to services such as assessment, vocational counseling, training, rehabilitation technology, interpreter services, disability resource information, community resource information, educational support services, driver evaluation, attendant care, comprehensive rehabilitation center services, job placement and follow-up.
http://www.ovr.ky.gov/programservices/district.htm
Contact Information: 600 Cedar St., Louisville, KY 40222; 502-595-4173

Social Security Administration
Assistance with applying for disability benefits and assistance for disability beneficiaries.
www.ssa.gov
Contact Information: 601 W. Broadway, 866-716-9671 (toll free)

ADDITIONAL RESOURCES:
Accessibility Resources for Individuals

These agencies assist individuals with disabilities gain access to accessibility equipment and transportation.

Center for Accessible Living
Ramp builders program: program that provides free home access ramps and railings construction for individuals with mobility impairments.

www.calky.org
Contact Information: 502-589-6620 (Louisville office)

Kentucky Assistive Technology Loan Corporation (KATLC)
Provides low interest loans for qualified applicants with disabilities who need assistive technology including modified vehicles, hearing aids, adapted computers, mobility devices, augmentative communication devices, and more.

http://katlc.ky.gov/Pages/default.aspx
Contact Information: 1-877-675-0195 (toll free)

Kentucky’s Assistive Technology Locator (KATL)
Free service that connects Kentuckians to the Assistive Technology devices they need to live independently. Also, Kentuckians can borrow devices to try, find used devices for free or low-cost, sell used devices, give away devices, and place want ads for needed devices.

https://katsnet.at4all.com/
Contact Information: 502-489-8285
Kentucky Assistive Technology Service (KATS) Network
The KATS Network serves as the Assistive Technology Act Program for the Commonwealth of Kentucky. Its mission is to make assistive technology (AT) information, devices and services easily obtainable for people of any age and/or disability, their families, employers, and employment service providers, educators, healthcare, and social service providers.
http://www.katsnet.org/
Contact Information: 1-800-327-5287 (toll free)

Kentucky Relay Service
Telecommunications Relay Service that relays calls between deaf, hard of hearing, or speech impaired individuals who use a TTY, CapTel, or VCO to communicate on the telephone. TRS is a 24 hour-a-day, seven-day-a-week service, allowing the consumer to "talk" to anyone, anytime, anywhere without having to worry about communication barriers. Video Relay Services (VRS) are also available, allowing consumers using American Sign Language to communicate in their native language through video interpreters.
Contact Information: Dial 711

Transit Authority of River City Paratransit Service (TARC3)
Provides public transportation for people with disabilities who cannot use regular fixed-route bus service.
http://www.ridetarc.org/tarc3-paratransit-forms/
Contact Information: 502-213-3217
ADDITIONAL RESOURCES:
Accessibility Resources for Agencies/Service Providers

These agencies assist state agencies and organizations that serve the general public access to trainings, accessibility resources, and equipment and language access resources.

**ASL Interpreting Services**
Specializes in providing qualified and licensed sign language interpreters.
http://aslinterpretingservices.com/
Contact Information: 502-594-5109

**Catholic Charities**
Language and interpreter services
http://cclou.org/programs-services/interpreter-translation-services/
Contact Information: 502-637-9786

**Center for Accessible Living**
ASL interpreter services; ADA compliance consultation and accessibility surveys of public buildings. Non-profit and government rates are available.
www.calky.org
Contact Information: 502-589-6620 (Louisville office)

**FASTSIGNS**
Designs and creates Americans with Disabilities Act (ADA) compliant signage and signs in braille.
https://www.fastsigns.com/203-louisville-ky/products/regulatory-signs
Contact Information: 502-491-0437
Job Accommodation Network
http://askjan.org/index.html
Contact Information: Visit Website

Kentucky Assistive Technology Service (KATS) network
The KATS Network provides Technical Assistance to other state agencies and private organizations.
http://www.katsnet.org/services/index.html#ta
Contact Information: 1-800-327-5287 (toll free)

Kentucky Commission on the Deaf & Hard of Hearing
Provides information, referral and advocacy services, and an interpreter referral service for state agencies. The Telecommunications Access Program (TAP) with devices such as TDDs, amplified phones, and CapTel, are available for eligible deaf and hard of hearing Kentuckians. KCDHH also publishes a directory of resources and services for individuals that are deaf or hearing impaired.
http://www.kcdhh.ky.gov/index.html
Contact Information: 502-573-2604; Videophone: 502-416-0607

Kentucky Refugee Ministries (KRM)
Provides language interpreter services.
http://kyrm.org/krm-interpreter-services/
Contact Information: 502-479-9180
ADDITONAL RESOURCES:
Disability Rights
These organizations provide resources related to disability rights under local, state, and/or federal law.

Equal Employment Opportunity Commission
Federal agency that accepts and investigates complaints of discrimination in employment on the basis of disability.
http://www.eeoc.gov/field/louisville/
Contact Information: 1-800-669-4000 (toll free)

Kentucky Commission on Human Rights
Accepts and investigates complaints of discrimination that occurred in the Commonwealth of Kentucky, on the basis of disability.
http://kchr.ky.gov/
Contact Information: 1-800-292-5566 (toll free)

Kentucky Protection & Advocacy
Independent state agency with a focus on promoting the rights of Kentuckians with disabilities through legally based individual and systemic advocacy and education.
http://www.kypa.net/Home_Page.html
Contact Information: 1-800-372-2988 (toll free)

Kentucky Office of the Americans with Disabilities Act
Resource providing information on rights of individuals with disabilities and available community resources.
http://ada.ky.gov/ada_information.htm
Contact Information: 502-564-3850; 877-423-2933 (toll free)
**Lexington Fair Housing Council**
Accepts and investigates complaints from individuals that have been discriminated against on the basis of their disability in their search for a home, homeowners insurance, renters insurance, or mortgage financing in the Commonwealth of Kentucky.
http://lexingtonfairhousing.com/
Contact Information: 859-971-8067; 866-438-8617 (toll free)

**Louisville Metro Government, Disability-Accessibility Complaint Portal**
Online complaint portal that assists the public in reporting specific disability-accessibility issues in Louisville Metro
Contact Information: Visit Website

**Louisville Metro Human Relations Commission**
Accepts and investigates disability accessibility and discrimination complaints that occur in Louisville Metro.
http://louisvilleky.gov/government/human-relations-commission
Contact Information: 502-574-3631

**U.S. Department of Housing and Urban Development**
Accepts and investigates complaints of discrimination in housing on the basis of disability.
Contact Information: 502-582-5251
ADDITIONAL RESOURCES: