



OFFICE FOR  
**AGING/DISABLED  
CITIZENS**

A Division of Resilience and Community Services

# Resource Guide

Updated June 2022

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# Advocacy

## **AARP KY**

10401 Linn Station Rd, Suite 121  
A national organization with local chapters with various volunteer opportunities.

[www.aarp.org/ky](http://www.aarp.org/ky)

800.295.7275

## **Advocacy Action Network**

Includes the Kentucky Mental Health Coalition, United 874K Coalition and Behavioral Health Technical Advisory Committee

[www.advocacyactionnetwork.wildapricot.org](http://www.advocacyactionnetwork.wildapricot.org)

877.894.0222

## **Alzheimer's Association-Greater KY & Southern IN Chapter**

Advocates for people with Alzheimer's and related disorders, caregivers, friends, and families.

[www.alz.org/kyin](http://www.alz.org/kyin)

800.272.3900

## **The Arc of Kentucky**

706 E Main Street, Ste A  
Frankfort, Ky

Provides services and supports that will promote a life of value for Kentuckians with intellectual and developmental disabilities.

[www.arcofky.org](http://www.arcofky.org)

502.875.5225 or 800.281.1272

## **American Council of the Blind**

148 Vernon Ave

[www.kentucky-acb.org](http://www.kentucky-acb.org)

502.895.4598

## **Brain Injury Association of Kentuckiana**

BIAK seeks to share its philosophy, experience and skills with survivors, family members, students, caregivers, administrators, health professionals, legislators, the lay community and all those who desire to make a difference in the life of individuals with brain injuries and their families.

7321 New LaGrange Rd, Suite 100

[www.biak.us](http://www.biak.us)

502.493.0609

## **The Coalition for the Advancement of Regional Transportation**

The CART is a community service organization serving Kentucky and Southern Indiana.

[www.cartky.org](http://www.cartky.org)

## **Center for Accessible Living**

501 S. 2<sup>nd</sup> Street, Suite 200

A disability resource and advocacy organization. Advocates to promote issues, laws, and legislation that assures the community is accessible to all.

[www.calky.org](http://www.calky.org)

502.598.6620 or 844.689.6620

(VIDEO) 502.413.2689

## **Coalition for the Homeless**

1300 S. 4<sup>th</sup> St, Suite 250

To advocate for people who are homeless and for the prevention and elimination of homelessness.

[www.louhomeless.org](http://www.louhomeless.org)

502.636.9550

**Commonwealth Council on Developmental Disabilities**

656 Chamberlin Ave, Suite C  
Frankfort, KY

To create change through visionary leadership and advocacy so that people have choices and control over their own lives.

[www.kentucky.gov](http://www.kentucky.gov)

502.564.7841

**The Council on Developmental Disabilities**

2214 Dundee Rd, Suite A

A nonprofit serving the intellectual and developmental disabilities community in the greater Louisville area.

[www.the-council.org](http://www.the-council.org)

502.584.1239

**Epilepsy Foundation of Kentuckiana**

982 Eastern Parkway

The Epilepsy Foundation of Kentuckiana will ensure that people with seizures are able to participate in all life experiences; and will prevent, control and cure epilepsy through advocacy, education, services and research.

[www.efky.org](http://www.efky.org)

502.637.4440 or 866.275.1078

**Foundation for a Healthy Kentucky**

1640 Lyndon Farm Ct, Suite 100

A non-profit, philanthropic organization working to address the unmet health care needs of Kentuckians.

[www.healthy-ky.org](http://www.healthy-ky.org)

502.326.2583 or 877.326.2583

**Hearing Loss Association of America**

Kentucky Chapter

[www.hearinglosskentucky.org](http://www.hearinglosskentucky.org)

502.233.5774

**KY Senior Living Association (KSLA)**

133 Evergreen Rd, Suite 212

KSLA is solely dedicated to representing assisted living and other senior housing communities throughout the Commonwealth.

<https://kentuckyseniorliving.org/>

502.938.5102

**Kentucky Association of Health Care Facilities**

9403 Mill Brook Rd

KAHCF /KCAL provides a wide variety of services to member facilities including legislative and regulatory activities, professional development, statewide recognition programs, publications, media relations, research, and advocacy relations.

[www.kahcfkcal.org](http://www.kahcfkcal.org)

502.425.5000

**Kentucky Home Care Association**

Providing advocacy, education and leadership for home care providers and those they serve.

[www.khca.net](http://www.khca.net)

**Kentucky Protection & Advocacy**

5 Millcreek Park

Frankfort, KY

To protect and promote the rights of Kentuckians with disabilities through legally based individual and systemic advocacy, and education.

[www.kypa.net](http://www.kypa.net)

502.564.2967 or 800.372.2988

**KIPDA**

11520 Commonwealth Drive  
Serves as the public advocate for the development of community based systems of services, monitors and evaluates programs, hearings and community actions which affect older adults and persons with disabilities; represents the interests of older adults and persons with disabilities.

[www.kipda.org](http://www.kipda.org)

502.266.5571 or 888.737.3363

TDD 800.648.6056

**Kentuckians for Single Payer Healthcare**

Coalition of individuals and organizations working to pass universal, single payer health insurance as embodied in the plan of the Physicians for a National Health Program.

[www.kyhealthcare.org](http://www.kyhealthcare.org)

**Louisville Metro Government Office of Resilience & Community Services**

701 W. Ormsby Ave  
Provides access to information and resources. Advocates for rights, policies and funding.

[www.louisvilleky.gov](http://www.louisvilleky.gov)

**Homeless Services Division**

502.574.4377

**Office of Aging and Disabled Citizens**

502.574.5092

**Office for Veterans**

502.574.5758

**Metro Disability Coalition**

Independent disability advocacy organization.

**Metro Housing Coalition**

Advocates for affordable, decent housing policies in the metropolitan regions, state and nation.

[www.metropolitanhousing.org](http://www.metropolitanhousing.org)

502.384.6368

**National Alliance on Mental Health (NAMI)**

Offers support groups and educational programs for mentally ill citizens and their families.

800.950.6264

[www.namilouisville.org](http://www.namilouisville.org)

**New Directions Housing Corp**

1617 Maple Street

Develops and maintains affordable housing and vital communities in partnership with neighborhoods and other stakeholders.

<https://www.ndhc.org/>

502.589.2272

# **Care for Older Adults and Persons with Disabilities**

## **Adult Day Health Centers**

### **Access Care**

908 Dupont Road  
Access Care is dedicated to elongating and improving the quality of life of our most vulnerable populations. Access Care provides a true alternative to a nursing home and allows families to rest easy knowing their loved ones are being taken care of with the utmost care.

[www.accesscareadhc.com](http://www.accesscareadhc.com)

502.891.0029

### **Active Day**

At Active Day, every day is dedicated to the independence and dignity of seniors and disabled members of all abilities. While members enjoy themselves in our adult day care centers, their families experience a renewed sense of security and fulfillment.

[www.activeday.com](http://www.activeday.com)

### **Hikes Point**

3403 Breckenridge Ln, Suite C  
502.491.3302

### **Watterson Park**

1920 Goldsmith Lane, Unit 100  
502.360.5777

### **Caring Adult**

1015 Dispatchers Way  
Lagrange, Ky 40031  
Our seasoned staff of caring individuals received ongoing specialized training geared to the needs of individuals affected by Alzheimer's and Parkinson's.

[www.tccaaky.org](http://www.tccaaky.org)

502.222.1349

### **Cedar Lake**

9505 Williamsburg Plaza, Suite 200  
The Cedar Lake Enrichment Center provides a person-centered, structured environment for individuals with intellectual and developmental disabilities. CLEC offers a choice of scheduled classes with curriculum designed to enhance the quality of life. Vocational training and community inclusion are offered as well.

[www.cedarlake.org](http://www.cedarlake.org)

502.495.4946

### **Fern Creek-Highview United Ministries**

9300 Beulah Church Rd  
The adult day center balances cognitive activities with physical activities in a structured fun-filled day. An optional breakfast is offered, along with a hot lunch and an afternoon snack. Activities include exercise, games, music and other entertainment, intergenerational activities, pet visits, and much more

[www.fchum.org](http://www.fchum.org)

502.762.9612

**Harbor House**

2231 Lower Hunters Trace

The Adult Day Training services, provide person centered, goal-oriented day services for adults with disabilities. ADT staff encourages each participant to live up to their full potential. The ADT program provides life skills activities such as daily living skills, communication, budgeting, learning to count money, learning to write, learning computer skills, arts & crafts, cooking, gardening, friendship building and many more.

[www.hhlou.org](http://www.hhlou.org)

502.719.0072

**Heartsong**

9260 Stonestreet Rd

A licensed health care program specializing in care for persons with dementia and Alzheimer's. We also offer programs of care for those recently dismissed from a medical facility as well as socialization for the elderly.

[www.heartsong-mc.com](http://www.heartsong-mc.com)

502.935.3300

**Horizon**

960 S. 4<sup>th</sup> Street

Compassionate, experienced licensed nurses and assistive personnel are on staff. Our goal is keeping families together while ensuring the best possible quality of life for our clients.

[www.forhorizon.com](http://www.forhorizon.com)

502.815.6465

**Kaleidoscope Inc**

10330 Bunsen Way

A fully accredited and licensed facility through the Kentucky Division of Licensing and Regulation for the Cabinet of Health and Human Services.

[www.kaleidoscopeservices.org](http://www.kaleidoscopeservices.org)

502.495.1662

**Mariposa**

1520 Baxter Ave

Our adult day health center is a unique and exciting program that provides life-enhancing services to individuals with intellectual and developmental disabilities. We integrate individual choice and need with supportive-community based opportunities while offering experiences in the creative arts.

[www.Princecaregroup.com](http://www.Princecaregroup.com)

503.896.8147

**Geriatric Care Managers****Dr. Ed Wunsch**

2321 Lime Kiln Lane, Suite A

Services to Kentuckiana's elderly and their families include the following: Nursing home placement, counseling, Medicare/Medicaid, and Power of Attorney.

[www.dredwunsch.com](http://www.dredwunsch.com)

502.423.0909

**ElderCare 4 Families**

13806 Lake Point Circle, #200

Geriatric care management services by a licensed social worker or registered nurse.

[www.eldercare4families.com](http://www.eldercare4families.com)

502.244.8446



### **Jewish Family & Career Services**

2821 Klempler Way  
Older Adult Services  
[www.jfcsloisville.org](http://www.jfcsloisville.org)  
502.452.6341

### **U of L Trager Institute**

Flourish Program  
The Flourish Program delivers interdisciplinary patient-centered care coordination to adults with multiple chronic conditions living in rural Kentucky. This program uses health care navigation to link patients' clinical & behavioral health care plans with comprehensive community care plans.  
[www.optimalagininstitute.org/flourish](http://www.optimalagininstitute.org/flourish)  
502.852.5629

### **Luken Associates**

5110 MacIntosh Ave  
Luken Associates was established in 1981. We are an independent, professional, elderly care management consulting firm providing practical and innovative services to families, hospitals, nursing homes, and care facilities.  
[www.lukenassociates.com](http://www.lukenassociates.com)  
502.222.2065

### **Senior Helpers**

4043 Taylorsville Rd  
Providing personal and companion care by experienced, insured, and bonded caregivers.  
[www.seniorhelpers.com](http://www.seniorhelpers.com)  
502.208.3023

## **Home Health, Personal Care and Home Management Agencies:**

### **Medical In-Home Care**

#### **Affiliated Nursing Service**

2932 Breckenridge Ln, Suite 2  
Affiliated Nursing Services provides exceptional care within the home setting, designed to fit your unique needs or the needs of your loved one. We provide assistance with activities of daily living, personal care and skilled nursing services.  
[www.affiliatedbaptist.com](http://www.affiliatedbaptist.com)  
502.634.0918

#### **Allways Caring Home Care**

806 Stone Creek Pkwy, Suite 9  
Personal care and support services.  
[www.allwayscaring.com](http://www.allwayscaring.com)  
502.871.4901

#### **Amedisys Home Health Services**

Provider of home health care and hospice services.  
[www.amedisys.com](http://www.amedisys.com)

**833 Valley College Drive, Suite 5**  
502.933.1311

**9000 Wessex Place, Suite 304**  
502.429.4550

**13101 Magisterial Drive, Suite 101**  
502.244.5441

#### **Apria Healthcare**

10500 Bluegrass Pkwy  
Offering a comprehensive range of home respiratory therapy, diabetic supplies, medications and equipment, home infusion therapy and home medical equipment services.

9 [www.apria.com](http://www.apria.com)  
502.499.9099

### **Baptist Health Home Care**

6420 Dutchman's Parkway, Suite 360  
Experienced nurses, therapists and other health professionals provide the expert, compassionate home care that makes a difference to people who are recovering at home or have a chronic medical condition. Medicare and Medicaid certified in-home healthcare agency.

[www.baptisthealth.com](http://www.baptisthealth.com)

502.454.5656

### **Caretenders and Almost Family**

Medicaid Waiver program, nursing care, therapy, personal care and homemaking.

[www.lhcgroupp.com](http://www.lhcgroupp.com)

4545 Bishop Ln, Suite 200  
502.238.5150

972 Stonestreet Rd  
502.933.2785

### **Hosparus, Inc.**

3532 Ephraim McDowell Drive  
A fully accredited non-profit organization, provides care, comfort and counseling for people facing life-limiting illness.

[www.hosparushealth.org](http://www.hosparushealth.org)

800.264.0521

### **Kentuckiana Nursing Service**

5001 Crown Manor Place, Suite 200  
Personal Care, companionship, respite care and support for individuals with intellectual and developmental disabilities.

502.540.1482

### **Kindred @ Home**

Staff will help you learn to manage your condition and maintain your independence by surrounding you with the care and support you need to gain the confidence to get back to doing the things you love.

[www.kindredathome.com](http://www.kindredathome.com)

866.227.3524

### **Norton Home Health**

Home health professionals specially trained to deliver high-quality care that helps patients recover and regain strength, health, and independence. Specialized providers help with recovery or managing chronic conditions so that you can live your best life.

[www.nortonhealthcare.com](http://www.nortonhealthcare.com)

502.423.4336

### **Veterans Administration Medical Center**

800 Zorn Ave

Home and community-based services for veterans.

[www.louisville.va.gov](http://www.louisville.va.gov)

502.287.4000

### **VNA Health at Home**

5111 Commerce Crossing Drive, Suite 110  
The VNA Health at Home team provides the care and services you need to recover, all in the comfort of your home.

[www.chisaintjosephhealth.org/vnahealthathome](http://www.chisaintjosephhealth.org/vnahealthathome)

502.584.2456

## **Home Care, Personal Care and Home Management Agencies:**

### **Non-Medical In-Home Care**

#### **Affiliated Nursing Service**

2932 Breckenridge Ln, Suite 2  
Affiliated Nursing Services provides exceptional care within the home setting, designed to fit your unique needs or the needs of your loved one. We provide assistance with activities of daily living, personal care and skilled nursing services  
[www.affiliatedbaptist.com](http://www.affiliatedbaptist.com)  
502.634.0918

#### **All Best In-Home Care**

1114 E. 10<sup>th</sup> Street  
Jeffersonville, IN  
Professional assistance with activities of daily living, companionship, mediating depression, implementing prescribed orders and treatments, free consultation for senior living placement, respite care, veterans benefits, and long-term care financing information.  
[www.allbesthomecare.com](http://www.allbesthomecare.com)  
502.456.2273

#### **Assurance Home & Convalescent Care**

3004 Taylorsville Rd  
Trained, attentive caregivers who provide support for all activities of daily living including: Bathing, grooming, meal planning, light house keeping, assistance with scheduling and many more.  
[www.assurancecare.com](http://www.assurancecare.com)  
502.479.1906

#### **Capacity Care**

4033 Taylorsville Rd, Suite 100  
As our parents and grandparents age, we want them to remain as independent as possible while also being safe. Capacity Care provides a highly trained, insured staff that offers individualized in-home care to meet each individuals needs while providing their families the peace of mind and comfort they desire for their loved one.  
[www.capacitycare.com](http://www.capacitycare.com)  
502.893.8414

#### **Caretenders and Almost Family**

Medicaid Waiver program, nursing care, therapy, personal care and homemaking.  
[www.lhcgroupp.com](http://www.lhcgroupp.com)

4545 Bishop Ln, Suite 200  
502.238.5150

972 Stonestreet Rd  
502.933.2785

#### **Center for Accessible Living**

Personal Care Attendant Program  
501 S 2<sup>nd</sup> Street, Suite 200  
For adults who have at least two non-functional limbs and who are capable of managing the program.  
[www.calky.org](http://www.calky.org)  
502.589.6620

### **Comfort Keepers**

4113 Oechsli Ave, Suite A

By combining a caring spirit with the highest standards, we strive to offer an unsurpassed level of service, value and quality to our clients and to the Northern Kentucky community. We are proud to have established a new standard in the quality of home care services provided to seniors and disabled individuals in our community

[www.comfortkeepers.com](http://www.comfortkeepers.com)

502.721.0101

### **ElderCare 4 Families**

13806 Lake Point Cir #201

ElderCare 4 Families provides dedicated and warm-hearted local in-home care to Southern Indiana and Louisville. Delivering the best elder care Louisville has seen day and night for you and your family. We're proud to offer industry-leading in-home elder care services and around-the-clock in-home elderly care to seniors and those in need. Our services include personal care, companion care, homemaking services, 24 hour care, respite care, Alzheimer's, dementia and memory care, transportation and much more.

[www.eldercare4families.com](http://www.eldercare4families.com)

502.244.8446

### **Granny Nannies**

3044 Breckenridge Lane, Suite 101

Home, Alzheimer's, and stroke recovery care; Accident or surgery recovery, hospice care assistance.

[www.grannynannies.com](http://www.grannynannies.com)

502.454.9134

### **Helping Hands**

2301 Hurstbourne Village Dr, Suite 100  
Homemaking, transportation, and errands.

[www.home-companions.com](http://www.home-companions.com)

502.426.9783

### **Home Instead Senior Care**

4101 Taylorsville Rd, Suite 200

Provides reliable, compassionate, well trained caregivers to assist with: bathing, dressing, meal preparation, medication reminders, light housekeeping, laundry, and errands. Alzheimer respite and end-of-life care also available.

[www.homeinstead.com](http://www.homeinstead.com)

502.230.9682

### **Jewish Family and Career Services**

Senior Concierge HomeCare

2821 Klempner Way

This non-medical service offers personal care and grooming, meal planning and preparation, light housekeeping, laundry, medication reminders, respite, companionship and socialization. A comprehensive assessment is completed and a care plan is established to support safety and comfort in your preferred living situation.

[www.jfcsloisville.org](http://www.jfcsloisville.org)

502.452.6341

**KIPDA**

11520 Commonwealth Drive  
[www.kipda.org](http://www.kipda.org)  
502.266.5571 or 888.737.3363  
TDD 800.648.6056

**Consumer Directed Options**

CDO allows eligible Medicaid Waiver members to choose their own providers/staff/employees for non-medical waiver services. Home and Community based waiver (HCB), Supports for Community Living (SCL) or Acquired Brain Injury (ABI) and Michelle P waiver participants are eligible for CDO services.

**In-Home Emergency Services**

Temporary in-home services to persons 60+ to prevent premature or inevitable nursing home placement. The service is limited and will not extend beyond 8 weeks. Services may include homemaking, personal care, and respite.

**In-Home Services**

Assists persons 60+ who are either at risk of becoming institutionalized or who are already in a facility but could live at home with assistance. Services may include home delivered meals, homemaking, personal care, escort and respite. Fees are on a sliding scale.

**Personal Care Attendant Program**

Attendant services for severely physically disabled persons age 18+. The consumer must be mentally alert with permanent temporary or recurring functional loss of two or more limbs. The consumer has the management responsibility of hiring, supervising, and dismissing attendant.

**Maxim Health Care**

Home health care and companion  
[www.maximhealthcare.com](http://www.maximhealthcare.com)  
888.917.7962

**Right at Home**

500 Executive Park  
Companion, Personal and Specialty care.  
[www.rightathome.net](http://www.rightathome.net)  
502.897.0580

**Senior Helpers**

4043 Taylorsville Rd  
One on one personal and companion care provided in the home from 1 hour to 24 hours per day. Alzheimer's and dementia care, respite, transportation, food prep and light housekeeping by skilled and screened nurses aides.  
[www.seniorhelpers.com](http://www.seniorhelpers.com)  
502.208.3023

**Veterans Administration Medical Center**

800 Zorn Ave  
Home and community based services for veterans.  
[www.louisville.va.gov](http://www.louisville.va.gov)  
502.287.4000

**Visiting Angels**

126 S Sherrin Ave  
Our comprehensive home care is customized for seniors based on their individual needs and preferences. If you have a loved one who needs personalized in-home care, contact us today to schedule a free consultation.  
[www.visitingangels.com](http://www.visitingangels.com)

## **Residential Support**

### **Day Spring**

2210 Meadow Dr  
Staffed residences and family homes,  
community living supports, respite,  
personal care, therapy services and case  
management.

[www.dayspringky.org](http://www.dayspringky.org)

502.636.5990

### **Pillar**

7408 Hwy 329  
Crestwood, Ky  
Provides Residential supports for Clients on  
the Medicaid SCL Waiver. We have 17  
homes in our residential area. We also offer  
Behavior Supports, Case Management, and  
have 3 Adult Day Training Centers.

[www.pillarsupport.org](http://www.pillarsupport.org)

502.657.0103

## **Caregiver Resources**

### **Alzheimer's Association**

Family caregiver dementia training,  
resources and support groups.

[www.alz.org/kyin](http://www.alz.org/kyin)

800.272.3900

### **KIPDA**

11520 Commonwealth Drive  
Provides services to family caregivers such  
as information, assistance, training, support  
groups, respite, and supplemental services.

[www.kipda.org](http://www.kipda.org)

502.266.5571 or 888.737.3363

TDD 800.648.6056

### **Jewish Family & Career Services**

2821 Klempner Way  
Counseling, individual and group training,  
support groups for caregivers.

[www.jfclsouville.org](http://www.jfclsouville.org)

502.452.6341

## **Clothing**

### **Baptist Fellowship Center**

1351 Catalpa Street  
Serves residents of Louisville by  
appointment only.

[www.bfcenter.org](http://www.bfcenter.org)

502.774.2734

### **Fern Creek Highview United Ministries**

9300 Beulah Church Road  
Serves residents in the areas of 40291 and  
40228.

[www.fchum.org](http://www.fchum.org)

502.762.9611

### **Disabled American Veterans Thrift Store**

1701 Berry Blvd  
Small fee charged at all locations.

[www.davlouisville.com](http://www.davlouisville.com)

502.368.6431

**Goodwill Industries of KY**

Small fee charged at all locations

[www.goodwillky.org](http://www.goodwillky.org)

**Downtown**

909 East Broadway  
502.584.8821

**Jeffersontown**

12616 Taylorsville Rd  
502.456.4735

**Shively**

4840 Dixie Hwy  
502.448.5010

**Northfield**

4950 Hwy 42  
502.425.1365

**Hillview**

5117 Antle Drive  
502.964.6150

**Hurstbourne**

133 S. Hurstbourne Pkwy  
502.412.9374

**Okolona**

5601 Outer Loop  
502.964.4900

**St. Matthews**

4224 Shelbyville Rd  
502.895.7842

**Middletown**

100 Huntington Ridge  
502.253.9213

**Hikes Point**

4201 Goodwill Way  
502.456.4735

**Fern Creek**

5230 Bardstown Rd  
502.491.9336

**Newburg (2<sup>nd</sup> Chance Outlet)**

6210 Preston Hwy  
502.434.5100

**Immanuel Baptist Church**

850 S. 4<sup>th</sup> Street  
[www.immanuelky.org](http://www.immanuelky.org)  
502.585.2733

**Ministries United of South Central  
Louisville (MUSCL)**

1207 Hart Ave  
Serves zip codes 40213, 40217, 40219 and  
40229. Must call ahead.  
[www.muscl.org](http://www.muscl.org)  
502.363.9087

**Nearly New Shop**

Mid-City Mall, Lower Level #24  
1250 Bardstown Road  
small fee.  
[www.ncjwlou.org](http://www.ncjwlou.org)  
502.454.6633

**The Salvation Army Center of Hope**

911 S. Brook Street  
Call for appointment.  
[www.salvationarmylouisville.org](http://www.salvationarmylouisville.org)  
502.671.4900

**Schuhmann Center**

730 E Gray Street  
Must have ID; providing clothing to  
homeless or anyone in service area.  
[www.stmartinoftoursloisville.org](http://www.stmartinoftoursloisville.org)  
502.589.6696

**Shively Area Ministries**

4415 Dixie Hwy

Serves residents of Shively.

[www.shivelyareaministries.com](http://www.shivelyareaministries.com)

502.447.4330

**Sister Visitor Center**

2235 W Market

Serves residents of western Louisville. Call to confirm eligibility.

[www.cclou.org](http://www.cclou.org)

502.776.0155

**St. Vincent de Paul Thrift Stores**[www.svdplou.org](http://www.svdplou.org)**10280 Shelbyville Road**

502.253.2901

**248 E Market**

502.583.1370

**2217 Hikes Lane**

502.473.8856

**Walnut Street Baptist Church**1143 S. 3<sup>rd</sup> Street[www.walnutstreet.org](http://www.walnutstreet.org)

502.589.5290

**Wayside Christian Mission Bargain Center**

9125 Galene Drive

[www.waysidechristianmission.org](http://www.waysidechristianmission.org)

502.297.8784

**Shop Well with You**

Clothing for Cancer patients.

[www.shopwellwithyou.org](http://www.shopwellwithyou.org)**Specially for You LLC**

Adaptive clothing.

[www.speciallyforyou.net](http://www.speciallyforyou.net)

605.765.9396

**Wardrobe Wagon**

pecial needs clothing store

[www.wardrobewagon.com](http://www.wardrobewagon.com)

800.221.8929

## **Community Ministries**

The Association of Community Ministries (ACM) is an umbrella organization bringing 13 Louisville, KY based Community Ministries together to serve residents on a neighborhood level. The ACM network is proud to be a national model providing emergency assistance to neighbors in crisis across the entirety of our community. [www.louisvilleministries.org](http://www.louisvilleministries.org)

**Central Louisville Community Ministries**809 S 4<sup>th</sup> Street

502.587.1999

Serving Zip Codes: 40202 and portions of 40203 and 40208

**Eastern Area Community Ministries**

9104 Westport Road

502.426.2824

Serving Zip Codes: 40027, 40059, 40222, 40223, 40241, 40242, 40243, 40245



**Fern Creek/Highview Ministries**

9300 Beulah Church Road  
502.762.9608

Serving Zip Codes: 40218, 40228 and  
40291

**Highlands Community Ministries**

1228 E. Breckinridge Street  
502.451.3695

Serving Zip Codes: 40204 and 40205

**J-Town Area Ministries**

10617 Taylorsville Road  
502.267.1055

Serving Zip Codes: 40023, 40299 and  
portions of 40220

**Ministries United South Central  
Louisville**

1207 Hart Ave  
502.363.9087

Serving Zip Codes: 40213, 40217 and  
portions of 40218, 40219 and 40229

**Shively Area Ministries**

4415 Dixie Highway  
502.447.4330

Serving Zip Code: 40216

**St. Matthews Area Ministries**

201 Biltmore Road  
502.893.0205

Serving Zip Codes: 40207 and portions of  
40220

**Sister Visitor Center (West of 9<sup>th</sup> St)**

2235 W Market  
502.776.0155

Serving Zip Codes: 40203 and portions of  
40211 and 40212

**South Louisville Community Ministries**

415 ½ W Ashland Ave  
502.367.6445

Serving Zip Codes: 40118 and portions of  
40208, 40209, 40214, 40215 and 40219.

**Southwest Community Ministries**

8504 Terry Road  
502.935.0310

Serving Zip Codes: 40177, 40258, 40272

**United Crescent Hill Ministries**

150 State Street  
502.893.0346

Serving Zip Code: 40206

**West Louisville Community Ministries**

3146 W. Broadway  
502.409.7371

Serving Zip Codes: 40210 and portions of  
40211

# **Consumer Protection and Complaints**

## **Consumer Protection**

### **Better Business Bureau**

844 S. 4<sup>th</sup> Street

Issues reports to consumers requesting information on a particular firm. Handles consumer complaints and offers arbitration program to resolve disputes. Provides information on charitable solicitations.

[www.bbb.org](http://www.bbb.org)

502.583.6546 or 800.388.2222

### **Equal Employment Opportunity Commission**

600 Martin Luther King Jr. Place, Suite 268

Handles complaints of employment discrimination that violates Federal Law.

[www.eeoc.gov](http://www.eeoc.gov)

502.694.3940

### **Kentucky Board of Embalmers and Funeral Directors**

9114 Leesgate Road, Suite 4

Licenses embalmers, funeral directors and funeral establishments. Answers consumer questions and concerns about ethical practices.

[www.kentucky.gov](http://www.kentucky.gov)

502.426.4589

### **Kentucky Commission on Human Rights**

332 W. Broadway, Suite 1400

Handles complaints of violations of State Civil Rights Legislation in the areas of employment, housing and public accommodations.

[www.kentucky.gov](http://www.kentucky.gov)

502.595.4024

### **Kentucky Department of Insurance**

500 Mero Street

Frankfort, KY

The Kentucky Department of Insurance regulates the Commonwealth's insurance market, licenses agents and other insurance professionals, monitors the financial condition of companies, educates consumers to make wise choices, and ensures Kentuckians are treated fairly in the marketplace

[www.kentucky.gov](http://www.kentucky.gov)

502.564.3630

### **Kentucky Office of the Attorney General**

#### **Consumer Protection Division**

1024 Capital Center Drive, Suite 200

Protecting Kentuckians from bad actors in the marketplace. The Office has the power to civil investigative demands and civil subpoenas in order to investigate conduct alleged to violate Kentucky's consumer protection laws.

[www.kentucky.gov](http://www.kentucky.gov)

502.696.5389

### **Louisville Metro Government Human Relations Commission**

745 W Main Street

The Louisville Metro Human Relations Commission seeks to bridge the many ethnic, racial, and religious groups in Louisville Metro through a combination of civil law enforcement and education & outreach.

[www.Louisvilleky.gov](http://www.Louisvilleky.gov)

502.574.3631

**National Association for the Advancement of Color People (NAACP)**

The mission of the NAACP is to ensure the political, educational, social, and economic equality of rights for all persons and to eliminate racial hatred and racial discrimination.

[www.lounaACP.org](http://www.lounaACP.org)

502.776.7608

**US Department of Housing and Urban Development (HUD)**

Gene Snyder Courthouse  
601 W. Broadway, 1<sup>st</sup> Floor  
Handles complaints of housing discrimination that violates federal law.

[www.hud.gov](http://www.hud.gov)

502.582.5251

**Senior Medicare Patrol**

400 E Gray Street

SMP helps Medicare beneficiaries, their families and caregivers who have questions about billing issues or believe they may be a victim of healthcare fraud or scams. SMP empowers and assist Medicare beneficiaries, their families, and caregivers to prevent, detect, and report health care fraud, errors, and abuse through outreach, counseling, and education.

[www.louisvilleky.gov](http://www.louisvilleky.gov)

502.574.6960

**Legal Services**

**Jefferson County Attorney**

600 W. Jefferson Street, 2<sup>nd</sup> Floor  
Provides advocacy to crime victims.

[www.louisvilleky.gov](http://www.louisvilleky.gov)

502.574.6336

**Legal Aid Society**

416 W. Muhammad Ali Blvd, Suite 300  
Assists low-income persons with civil matters.

[www.laslou.org](http://www.laslou.org)

502.584.1254

**Louisville Bar Association**

600 W. Main Street, Suite 110

[www.loubar.org](http://www.loubar.org)

502.583.5314

**Call-A-Lawyer**

Talk directly with a volunteer attorney who will provide information based on a brief description of legal issues, including suggestions of where you may go for legal assistance. Held the third Tuesday of each month 6-8pm.

**502.583.1801**

## Neighborhood Problem

### **MetroCall 311**

To report unsafe conditions in the Louisville Metro and Jefferson County area, such as unsafe housing, trash, sewage problems, traffic control signals and other safety hazards.

311 or 502.574.5000

### **Metro Council**

601 W. Jefferson Street

[www.louisvilleky.gov](http://www.louisvilleky.gov)

502.574.1100

## Nursing Home Complaints and Problem Resolution

### **KIPDA Region -Long Term Care Ombudsman**

Catholic Charities

2911 S. 4<sup>th</sup> Street

Investigates complaints and helps nursing home residents resolve problems.

Operates certified volunteer program in area nursing homes to promote quality care for all residents.

[www.cclou.org/long-term-care-ombudsman](http://www.cclou.org/long-term-care-ombudsman)

502.637.9786

### **Kentucky Long Term Care Ombudsman**

Cabinet for Health and Family Services

3138 Custer Drive, Suite 110

Advocates for residents of nursing homes, personal care homes and family care homes. Ombudsman work to resolve problems of individual residents and to bring about improvements in care through changes at the local, state and national levels.

[www.kentucky.gov](http://www.kentucky.gov)

859.277.9215

## Counseling and Mental Health Services

### **Baptist Health Louisville Behavioral Health**

4000 Kresge Way

At Baptist Health Louisville, we understand the difficulty of living with a behavioral health condition. Even simple tasks can feel like significant challenges. That's why we offer a comprehensive program of treatment options for persons with behavioral health issues, including depression, anxiety, schizophrenia, bipolar disorders, and substance use disorder.

[www.baptisthealth.com](http://www.baptisthealth.com)

502.896.715

### **Bridgehaven Inc**

950 S. 1<sup>st</sup> Street

Psychosocial rehabilitation services for adults with mental illness with impaired ability to work and/or manage daily activities.

[www.bridgehaven.org](http://www.bridgehaven.org)

502.585.9444

**The Center for Women and Families**

927 S. 2<sup>nd</sup> Street

Empowers domestic and sexual violence victims to establish violence-free lives via supportive services including crisis intervention, emergency shelter, counseling and therapy.

[www.thecenteronline.org](http://www.thecenteronline.org)

844.237.2331

**Jewish Family & Career Services**

2821 Klempner Way

Individual, relationship, family and group counseling. Crisis intervention. Sliding scale and KIPDA funding available.

[www.jfclsouthern.org](http://www.jfclsouthern.org)

502.452.6341

**Ministries United of South Central Louisville (MUSCL)**

1207 Hart Ave

Counseling and services for persons age 60 and over. Serving zip codes 40213, 40217, 40219, 40229

[www.muscl.org](http://www.muscl.org)

502.363.9087

**Seven Counties Services**

Adult, developmental disabilities, prevention and addiction services.

[www.sevencounties.org](http://www.sevencounties.org)

502.589.8600

**24/7 Adult Crisis Line**

502.589.4313

**First Appointment Line**

502.589.1100

**University of Louisville****Peace Hospital**

2020 Newburg Road

Inpatient and outpatient services. 24-hour assessment and referral line.

[www.uoflhealthnetwork.org](http://www.uoflhealthnetwork.org)

502.451.3333

**Veterans Administration Medical Center**

800 Zorn Ave

If you're struggling with issues like PTSD, depression, grief, anger or trauma, we offer counseling and other support. All VA health care facilities offer same-day help. You may qualify even without enrolling in VA health care.

[www.louisville.va.gov](http://www.louisville.va.gov)

502.287.4000

**Wellspring**

225 Breckenridge Street

Rehabilitation and support services for person with severe mental illness.

[www.wellspringky.org](http://www.wellspringky.org)

502.637.4361

## Drug and Alcohol Dependency Treatment

### **Above & Beyond Counseling Services**

5330 S. 3<sup>rd</sup> Street, Suite 234

Outpatient counseling center for substance abuse.

<http://www.aboveandbeyondcounselingservice.com/>

502.896.8006

### **The Healing Place**

The Healing Place truly is where hope is found. Every day, we provide food, shelter, clothing, and our nationally-recognized recovery program to nearly 1,000 men and women at no cost to the client. All a person has to have is a desire to get sober. We want there to be no barriers to recovery.

[www.thehealingplace.org](http://www.thehealingplace.org)

#### **Men's and Women's Campus**

502.585.4848

#### **Outpatient Services**

502.357.1972

### **The Morton Center**

1028 Barret Ave

Outpatient treatment for substance abuse.

Family involvement and support.

[www.themortoncenter.org](http://www.themortoncenter.org)

502.451.1221

### **COPES-Council on Prevention and Education: Substances**

845 Barret Ave

Alcohol and drug prevention training, referrals for alcohol and drug abuse treatment.

[www.copes.org](http://www.copes.org)

502.583.6820

### **Seven Counties Services**

Substance Use Disorders are a chronic illness that can destroy families, end careers and ultimately, ruin lives. The Seven Counties Services Addiction Recovery Center is an 80-bed inpatient and outpatient facility for adults specializing in the effective treatment of substance use disorders.

[www.sevencounties.org](http://www.sevencounties.org)

502.589.8600

### **24/7 Addiction Help**

502.583.3951

### **Talbot House**

520 W. Saint Catherine Street

Short-term detox and treatment for addicted men.

[www.talbothouselouisville.org](http://www.talbothouselouisville.org)

502.587.0669

## **Hospital Inpatient and Outpatient Treatment: Mental Health and Dependency**

### **Baptist Health Louisville Behavioral Health**

4000 Kresge Way

At Baptist Health Louisville, we understand the difficulty of living with a behavioral health condition. Even simple tasks can feel like significant challenges. That's why we offer a comprehensive program of treatment options for persons with behavioral health issues, including depression, anxiety, schizophrenia, bipolar disorders, and substance use disorder.

[www.baptisthealth.com](http://www.baptisthealth.com)

502.896.715

### **Norton Behavioral Health NLPCC**

720 West Hill Street

[www.nortonhealthcare.com](http://www.nortonhealthcare.com)

502.636.3164

### **University of Louisville Peace Hospital**

2020 Newburg Road

Inpatient and outpatient services. 24-hour assessment and referral line.

[www.uoflhealthnetwork.org](http://www.uoflhealthnetwork.org)

502.451.3333

### **The Brook Hospital**

Since 1985, The Brook Hospitals have been providing quality mental health and addiction treatment services. The Brook Hospitals have two outstanding facilities located in Louisville, Kentucky.

[www.thebrookhospitals.com](http://www.thebrookhospitals.com)

#### **KMI**

8521 LaGrange Road

502.426.6380

#### **Dupont**

1405 Browns Lane

502.896.0495

### **University of Louisville Psychiatry and Depression Center**

401 E Chestnut Street, suite 610

[www.uoflphysicians.com](http://www.uoflphysicians.com)

502.588.4450

### **Veterans Administration Medical Center**

800 Zorn Ave

If you're struggling with issues like PTSD, depression, grief, anger or trauma, we offer counseling and other support. All VA health care facilities offer same-day help. You may qualify even without enrolling in VA health care.

[www.louisville.va.gov](http://www.louisville.va.gov)

502.287.4000

# **Crime and Personal Safety**

## **Crime, personal safety, and Victim Assistance**

### **Adult Protective Services Cabinet for Health and Family Services**

908 W. Broadway, 6W  
Investigates allegations of abuse, neglect or exploitation of persons age 18 & over.  
Provides case management services. Works with law enforcement agencies to protect abused, neglected or exploited adults.

[www.kentucky.gov](http://www.kentucky.gov)

502.595.4803 or 877.597.2331 (reporting)

### **Alzheimer's Association 24/7 Wandering Support**

The Alzheimer's Association, in collaboration with MedicAlert® Foundation, provides membership plans with 24/7 Wandering Support.

[www.alz.org](http://www.alz.org)

800.272.3900

### **The Center for Women and Families**

927 S. 2<sup>nd</sup> Street  
Empowers domestic and sexual violence victims to establish violence-free lives via supportive services including crisis intervention, emergency shelter, counseling and therapy.

[www.thecenteronline.org](http://www.thecenteronline.org)

502.581.7222

### **Jefferson County Attorney**

600 W. Jefferson Street, 2<sup>nd</sup> Floor  
Provides advocacy to crime victims.  
Prosecutes all crimes at the misdemeanor level.

[www.louisvilleky.gov](http://www.louisvilleky.gov)

502.574.6336

### **Louisville Metro Police Department**

633 W Jefferson Street  
[www.louisville-police.org](http://www.louisville-police.org)

502.574.7060

### **Downtown Area Patrol**

224 S. 2<sup>nd</sup> Street  
502.574.3370

### **First Division**

416 N 29<sup>th</sup> Street  
502.574.7167

### **Second Division**

3419 Bohne Ave  
502.574.2478

### **Third Division**

7219 Dixie Hwy  
502.574.2135

### **Fourth Division**

1340 S. 4<sup>th</sup> Street  
502.574.7010

### **Fifth Division**

2301 Douglass Blvd  
502.574.7636



## **Louisville Metro Police Department**

Continued...

### **Sixth Division**

5600 Shepherdsville Rd  
502.574.2187

### **Seventh Division**

7201 Outer Loop  
502.574.2133

### **Eighth Division**

2927 Goose Creek Rd  
502.574.2258

## **Louisville Metro Police Department Victim Services Unit**

The VSU supports crime victims and witnesses by helping them to navigate the criminal justice system and by responding to their emotional, physical, and financial needs.

502.574.8788

## **Office of the Attorney General Office of Senior Protection**

1024 Capital Center Drive, Suite 200  
Frankfort, KY

The Office of Senior Protection was established to protect senior citizens. The office is responsible for administering and offering a variety of services and training to equip senior Kentuckians, and collaborating senior stakeholders in protecting seniors against fraud, scams and financial exploitation.

[www.kentucky.gov](http://www.kentucky.gov)

502.696.5300

## **Office of the Attorney General Office of Victims Advocacy**

1024 Capital Center Drive, Suite 200  
Frankfort, KY 40601

The Office of Victims Advocacy (OVA) was formally established in 1985 to provide enhanced assistance to crime victims. OVA staff represent the Attorney General's Office throughout the state, providing a direct conduit with local victim service organizations to promote awareness of victims' rights.

[www.kentucky.gov](http://www.kentucky.gov)

502.573.1009

## **Office of the Commonwealth's Attorney 30<sup>th</sup> Judicial Circuit**

514 W. Liberty Street

Provides information and support services at the circuit court level to victims of felony crimes.

[www.louisvilleprosecutor.com](http://www.louisvilleprosecutor.com)

502.595.2300

## Emergency and Transitional Shelter

Reserve a bed/Single Point of Entry # 502.637.2337

### **American Red Cross**

510 E. Chestnut Street  
Provides shelter to victims of disaster or fire.

[www.redcross.org](http://www.redcross.org)

502.589.4450

### **The Center for Women and Families**

927 S. 2<sup>nd</sup> Street  
Empowers domestic and sexual violence victims to establish violence-free lives via supportive services including crisis intervention, emergency shelter, counseling and therapy.

[www.thecenteronline.org](http://www.thecenteronline.org)

844.237.2331

### **Choices Inc**

419 S. Shelby Street  
The head of household must be homeless, and someone in the household must be suffering from a mental or physical disability. Residents receive case management, other supportive services, and life skills programming, which help them to succeed in housing and make healthy life choices.

[www.choiceshome.org](http://www.choiceshome.org)

502.585.3780

### **The Healing Place**

The Healing Place truly is where hope is found. Every day, we provide food, shelter, clothing, and our nationally-recognized recovery program to nearly 1,000 men and women at no cost to the client. All a person has to have is a desire to get sober. We want there to be no barriers to recovery.

[www.thehealingplace.org](http://www.thehealingplace.org)

### **Men's and Women's Campus**

502.585.4848

### **Outpatient Services**

502.357.1972

### **House of Ruth**

607 E. St. Catherine  
Residential program for up to 10 homeless persons affected by HIV/AIDS. Case management, drug counseling and advocacy.

<https://houseofruth.net/>

502.587.5080

### **Jefferson Street Baptist Community at Liberty**

800 E. Liberty Street  
Day shelter for the homeless that provides coffee, phones, medical, clothing and shelter referrals. Provide a warm and safe place for anyone to be from 7-10am every weekday.

[www.jeffstbaptist.weebly.com](http://www.jeffstbaptist.weebly.com)

502.585.3737

**Rhonda's Another Chance**

710 S. 31<sup>st</sup> Street

Our mission is to guide women toward permanent lifestyle changes and self dependency. We aim to lend a hand to any woman who requests our assistance. We provide a short-term (6 months to a year) transitional home for homeless women. We generously offer our service of love, time and talent. We develop programs tailored to work one-on-one with each resident. Women can develop life skills, build their self-esteem and self worth, all while learning to build healthy relationships.

[www.rhondasanotherchance.org](http://www.rhondasanotherchance.org)

502.776.8830

**Salvation Army****The Center of Hope**

911 S. Brook Street

The Center of Hope provides homeless people and poverty-stricken families with a safe, secure alternative to living in the streets or parks, and to help these men and women develop and implement realistic goal plans that lead toward employment, housing, and self-sufficiency. We provide a healthy, substance-free environment that promotes healing and growth.

[www.salvationarmylouisville.org](http://www.salvationarmylouisville.org)

502.671.4900

**Society of St. Vincent de Paul**

1015 Preston Street

Programs offering emergency shelter to permanent housing for approximately 300 homeless or formerly homeless individuals. The downtown Louisville campus also operates the Open Hand Kitchen which serves two meals a day to guests and residents.

[www.svdplou.org](http://www.svdplou.org)

502.584.2480

**Volunteers of America Mid-States**

570 S. 4<sup>th</sup> Street, Suite 100

Family Housing Services provides shelter, individualized care and goal-setting for families experiencing homelessness. Theirs is an accredited, comprehensive program with a commitment to serving the whole family in one location. Building on their individual needs and strengths, the staff of professional case workers help clients to develop a specific plan with short-term and long-term goals for ending homelessness and returning to self-sufficiency.

[www.voamid.org](http://www.voamid.org)

502.636.9550

**Wayside Christian Mission**

432 E. Jefferson Street

Programs and facilities include: emergency shelter, day shelter, permanent supportive housing, family emergency shelter, transitional shelter and more.

[www.waysidechristianmission.org](http://www.waysidechristianmission.org)

502.584.3711

**Wellspring**

225 Breckenridge Street

Offer permanent supportive housing, transitional housing, and psychiatric crisis stabilization services.

[www.wellspringky.org](http://www.wellspringky.org)

502.637.4361

**YMCA of Greater Louisville****Chestnut Street Branch**

930 W. Chestnut St.

Long term shelter for men age 18 & over. Sliding scale fees.

[www.ymcainouisville.org/chestnut/](http://www.ymcainouisville.org/chestnut/)

502.587.7405

## **Guardianship**

In Kentucky, guardianship is a legal relationship between a court appointed adult who assumed the role of guardian for a ward. A ward is a person who has been declared “legally disabled” by the court and is unable to care for personal needs and/or unable to manage his/her financial needs.

### **Department of Aging and Independent Living**

#### **Division of Adult Guardianship**

Metro Section 1

908 W. Broadway, Suite 4W

[www.kentucky.gov](http://www.kentucky.gov)

502.595.4052 Ext 5327

### **Jefferson County Attorney’s Office Mental Inquest and Disability Division**

Hall of Justice

File for Guardianship

[www.louisvilleky.gov](http://www.louisvilleky.gov)

502.574.6333

**Before starting the Petition process for Guardianship, it is first important to consider these other options:**

### **Power of Attorney**

A competent individual may sign a document called a Power of Attorney. This allows another adult to handle their financial affairs while still maintaining personal rights. This may be done through a private attorney and does not require court involvement.

### **Health Care Surrogate**

The law also allows an adult to designate another adult to make medical decisions for him or her. This is similar to a Power of Attorney but focuses on medical issues versus financial affairs.

### **Representative Payee**

A representative of a consenting adult may become payee of government benefits like Social Security Income and Veterans’ benefits. This person then is able to manage these funds on behalf of the individual. Payees are established through the specific agencies and not through the court system.

### **Curator**

An aged or infirmed person may request a curator through the Probate court. The curator, appointed by the court, is responsible for managing the individual’s monies. The Curator must be insured or bonded and is accountable to the Probate court

# **Driving Assessment**

## **Norton Neurosciences & Spine Rehabilitation Center**

Norton Healthcare Pavilion, Suite 90  
315 E Broadway

The Norton Hospital Driving Assessment Program is a service of Norton Neurosciences & Spine Rehabilitation Center. The program is for individuals affected by neurological, orthopedic or developmental conditions, and those who have experienced age-related changes in function. Our goals are to evaluate and help restore driving ability so you can return to safe, independent driving

The program provides driving evaluations and training for:

- Aging drivers, including those with early-onset Alzheimer's disease, Parkinson's disease or dementia
- Drivers with disabilities, including physical or visual impairments from brain or spinal cord injury, stroke, multiple sclerosis and other medical conditions

The driving assessment program is not covered by health insurance at this time. There is a charge for services. Contact our office to discuss pricing.

[www.nortonhealthcare.com](http://www.nortonhealthcare.com)

502.629.2501

# **Educational Opportunities**

## **Adult and Continuing Education Programs**

### **American Red Cross**

510 E. Chestnut Street  
First aid, safety and health.  
[www.redcross.org](http://www.redcross.org)  
502.589.4450

### **Jefferson County Public Schools**

VanHoose Education Center  
3332 Newburg Road  
Vocational, adult & continuing education,  
GED classes.  
[www.jefferson.kyschools.us/adult-students](http://www.jefferson.kyschools.us/adult-students)  
502.313.4357

### **KIPDA**

#### **Family Caregiver Support Program**

11520 Commonwealth Drive  
Vouchers for supplies and respite care,  
education conferences, community  
resources, training, support groups and  
information.  
[www.kipda.org](http://www.kipda.org)  
502.266.5571 or 888.737.3363  
TDD 800.648.6056

### **UK College of Agriculture, Food and Environment**

#### **Jefferson County Cooperative Extension**

4200 Gardiner View Avenue, Suite 101  
Kentucky's two land-grant universities,  
the University of Kentucky and Kentucky State University, serve as partners in  
conducting educational programs through  
Cooperative Extension. The program  
delivery process involves Extension faculty,  
county agents, advisory council members,  
volunteer leaders and the general public.  
<https://jefferson.ca.uky.edu/>  
502.569.2344

### **The Salvation Army**

#### **Culinary Arts Training Program**

911 S. Brook Street  
The program is designed to provide an  
accessible, practical and cost-free training  
opportunity for homeless and low-income  
men and women who have a passion for  
cooking. Students are provided 10 weeks of  
classroom and hands-on kitchen training  
that leads to living wage employment  
opportunities and a life of dignity, purpose  
and self-sufficiency. At the end of the  
course instruction, students are given an  
opportunity to apply for an internship in a  
local restaurant as well as apply for a  
culinary scholarship offered by Sullivan  
University.  
[www.salvationarmylouisville.org](http://www.salvationarmylouisville.org)  
502.671.4900

## Books and Library Services

### Louisville Free Public Library

[www.lfpl.org](http://www.lfpl.org)

#### Services:

Printed materials, DVDs, Music, audio books, reference services, bookmobile, book discussion kits, computer classes, speakers/presentations, books to you and more.

#### Locations:

##### **Main Library**

301 York Street  
502.574.1781

##### **Bon Air**

2816 Del Rio Pl.  
502.574.1795

##### **Crescent Hill**

2762 Frankfort Ave.  
502.574.1793

##### **Fairdale**

10620 W. Manslick Road  
502.375.2051

##### **Highlands-Shelby Park**

1250 Bardstown Road #4  
502.574.1672

##### **Iroquois**

601 W. Woodlawn Ave  
502.574.1720

##### **Jeffersontown**

10635 Watterson Trail  
502.267.5713

##### **Middletown**

12556 Shelbyville Road  
502.245.7332

##### **Newburg**

4800 Exeter Ave  
502.479.6160

##### **Northeast Regional**

15 Bellevoir Circle  
502.394.0379

##### **Portland**

3305 Northwestern Pkwy  
502.574.1744

##### **St. Matthews**

3940 Grandview Ave  
502.574.1771

##### **Shawnee**

3912 West Broadway  
502.574.1722

##### **Shively**

3920 Dixie Hwy  
502.574.1730

##### **South Central Regional**

7300 Jefferson Blvd  
502.964.3515

##### **Southwest Regional**

9725 Dixie Hwy  
502.933.0029

##### **Western**

604 South Tenth street  
502.574.1779

# **Emergency Services**

## **Emergency Financial Assistance**

### **American Red Cross**

510 E. Chestnut Street  
Disaster assistance; assistance to Military families.

[www.redcross.org](http://www.redcross.org)

502.589.4450

### **Community Ministries**

The Association of Community Ministries (ACM) is an umbrella organization bringing 13 Louisville, Kentucky-based Community Ministries together to serve residents on a neighborhood level. The ACM network is proud to be a national model providing emergency assistance to neighbors in crisis across the entirety of our community. If you need assistance, please contact the Community Ministry that serves your area.

See Pgs 16-17 for the ACM directory

### **Louisville Metro Government Office of Resilience & Community Services**

#### **Low-Income Home Energy Assistance Program**

LIHEAP is a federally funded program to assist low-income households by offering seasonal financial assistance to prevent disconnection of utility service. Crisis assistance is available until funds run out for people facing disconnection of utilities; co-payment may be required for those who apply.

[www.Louisvilleky.gov](http://www.Louisvilleky.gov)

502.589.1444

### **Louisville Water Company**

[www.louisvillewater.com](http://www.louisvillewater.com)

502.583.6610

### **Drops of Kindness**

Whether you're a resident or business owner, Drops of Kindness<sup>SM</sup> offers a customized approach to manage through these difficult times and reduce future financial obligations.

### **Senior Citizen Discount**

Senior citizens who are age 65 or older and have a gross annual household income of \$35,000 or less may request an application for a 30 percent discount on MSD wastewater charges and the consent decree surcharge.

### **The Salvation Army**

911 S. Brook Street

The Salvation Army provides support for households who find themselves in a crisis that requires financial help and case management to overcome. The short-term goal of the program is to alleviate a household's crisis threatening their housing stability. The long-term goal is to guide households on a path to stable housing and reduce the likelihood of homelessness.

[www.salvationarmylouisville.org](http://www.salvationarmylouisville.org)

502.671.4904



## Emergency Food

### **Cathedral of the Assumption**

443 S. 5<sup>th</sup> Street

Serves lunch at 12:15, 7 days a week.

[www.cathedraloftheassumption.org](http://www.cathedraloftheassumption.org)

502.582.2971

### **The Salvation Army**

Center of Hope

911 S. Brook Street

Hot meals and food boxes.

[www.salvationarmylouisville.org](http://www.salvationarmylouisville.org)

502.671.4900

### **Dare to Care Food Bank**

#### **Main Office**

5803 Fern Valley Road

Distributes food to neighborhood distribution centers located throughout the Metro area. 4-7 day food boxes are distributed based on need.

[www.daretocare.org](http://www.daretocare.org)

502.966.3821

### **Wayside Christian Mission**

The mobile feeding van can be found serving breakfast outside St. John Day Center each morning from 7:00 - 8:00 AM. Folks can get lunch at the mobile feeding van outside Jefferson Street Baptist Community at Liberty from 11:30 AM until Noon, and also outside St. John Day Center from 12:15 PM to 1 PM. Supper is served from the mobile feeding van outside Jefferson Street Baptist Community at Liberty from 4:30 - 5:30 PM.

[www.waysidechristianmission.org](http://www.waysidechristianmission.org)

### **The Lord's Kitchen**

2732 S. 5<sup>th</sup> Street

Food Boxes 1 x per month serving zip codes 40210,40211 and 40216. Daily lunch served.

[www.thelordskitchen.com](http://www.thelordskitchen.com)

502.413.0198

## Emergency Home Repairs and Weatherization

### **Louisville Metro Government Home Repair Program**

The Home Repair Programs are committed to providing repairs to help stabilize the home for low- to moderate-income individuals who own and are currently living in single-family homes. These programs are funded by a U. S. Department of Housing and Urban Development (HUD) grant. Funding varies, check website for availability.

[www.louisvilleky.gov/government/housing/home-repair-programs](http://www.louisvilleky.gov/government/housing/home-repair-programs)

502.574.5850

### **New Directions Housing Corporation**

Repair Affair

Repair Affair makes critical improvements to homes of the elderly or disabled, allowing them to stay in their homes longer. Repair Affair provides free home repair for homeowners 60 and over or with a verified disability who own and live in their home, and make less than 50% of the Area Median Income.

[www.ndhc.org](http://www.ndhc.org)

502.371.4906

### **Project Warm**

800 S. Preston Street

Provide energy conservation services and education to promote energy-saving practices in the community. Project Warm delivers free services to low-income households, seniors, and the disabled living in Jefferson county.

[www.projectwarm.org](http://www.projectwarm.org)

502.636.9276

### **WeCare (Weatherization, Conservation Advice and Recycling Energy)**

#### **LG&E-KU Customers**

A voluntary program designed to create savings through weatherization and energy education to help income-eligible customers in need. The WeCare Program helps provide a more efficient, safe and comfortable home.

[www.lge-ku.com/wecare](http://www.lge-ku.com/wecare)

800.356.5467

## **Emergency Security Response Services**

### **ADT Medical Alert System**

Get protection while you're at home, or wherever you go. Add features to your medical alert system like Fall Detection\*, which can get you help even if you can't push the button. Fees range from \$30-40 per month.

[www.adt.com/health](http://www.adt.com/health)

800.453.4108

### **Guardian Medical Monitoring**

Whether you are looking to extend your independence, protect a loved one or provide continued care for a patient, Guardian Medical Monitoring is here to help. From Personal Emergency Response Systems (PERS) that summon emergency help in an instant to smart RX dispensers that help manage medication, Guardian's professionally trained experts have the perfect plan for every senior to feel safe and supported 24/7.

[www.guardianmedicalmonitoring.com](http://www.guardianmedicalmonitoring.com)

888.349.2400

## **Employment Services**

### **Center for Accessible Living**

Work Incentives Planning and Assistance

501 S. 2<sup>nd</sup> Street

This program helps SSI and SSDI disability beneficiaries, ages 14 through full retirement age, to understand their work options so that they may make more informed choices about going to work. The program provides information about federal, state and local work incentive and related programs.

[www.calky.org](http://www.calky.org)

502.589.6620

### **Coalition for Workforce Diversity**

8412 Westport Road

Helps supply local businesses with the help they need, while helping individuals with disabilities lead more productive and fulfilling lives.

[www.coalitionfwd.com](http://www.coalitionfwd.com)

502.955.7271

### **Harbor House**

Supported Employment  
2231 Lower Hunters Trace  
Employment Coordinators work with the Kentucky Department of Vocational Rehabilitation to help candidates find jobs in the community based on their skills and interests. Harbor House also provides on-the-job training and educational services to help participants further their skills for work force.

[www.hhlou.org](http://www.hhlou.org)

502.719.0072

### **Kelly Services**

8104 National Turnpike, Unit 103  
Places persons age 55 and older in jobs at all skill levels.

[www.kellyservices.com](http://www.kellyservices.com)

502.966.2303

### **Kentuckiana Works**

The regions workforce development board. That means we help job seekers in Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, and Trimble counties find jobs, education and training and we connect employers with skilled, qualified workers.

[www.kentuckianaworks.org](http://www.kentuckianaworks.org)

502.388.3010

### **Kentucky Career Center**

600 W. Cedar Street  
Services provided include job seeker, employer, training, disability, veterans and SNAP.

[www.kentucky.gov](http://www.kentucky.gov)

502.595.4003

### **Kentucky Office for the Blind**

Charles W. McDowell Center  
8412 Westport Rd

The vision of the McDowell Center is to provide high quality services and resources to Kentuckians who are blind or visually impaired in order to prepare them for employment, economic self-sufficiency and independence with complete integration into society.

[www.kentucky.gov](http://www.kentucky.gov)

502.429.4460

### **Louisville Central Community Center**

1300 W. Muhammad Ali Blvd  
LCCC's working solutions program provides workforce development services such as job readiness skills training, on-the-job training, and job search and placement support.

[www.lcccnews.org](http://www.lcccnews.org)

502.583.8821

### **Louisville Urban League**

Urban Senior Jobs Program  
1535 W. Broadway  
USJP provides subsidized, service-based training for low-income persons 55 or older. Participants receive training that helps them to upgrade their current skills for re-entry into the workplace. Participants work an average of 20 hours a week, and are paid the highest of federal, state or local minimum wage.

[www.lul.org](http://www.lul.org)

502.585.4622

### **The Zoom Group**

410 W. Chestnut Street, Suite 900  
Provides vocational support for adults with developmental disabilities through services & small business operation.

[www.zoomgroup.org](http://www.zoomgroup.org)

502.581.0658

# **Financial Matters**

## **Assistance Preparing Tax Returns**

### **AARP**

AARP Foundation Tax-Aide offers free tax preparation help to anyone. if you're 50 and older and can't afford a tax preparation service. With the help of our team of IRS-certified volunteers we make it easy for you.  
[www.aarp.org/ky](http://www.aarp.org/ky)  
888.687.2277

### **Kentucky Department of Revenue**

Taxpayer Assistance Center  
600 W. Cedar Street, 2<sup>nd</sup> Floor W  
Assists persons with tax law questions, tax preparation and general problems.  
[www.revenue.ky.gov](http://www.revenue.ky.gov)  
502.595.4512

### **Internal Revenue Service**

Taxpayer Assistance Center  
600 Dr. Martin Luther King Jr. Place  
Assists persons with tax law questions, tax preparation and general problems.  
[www.irs.gov](http://www.irs.gov)  
502.912.5060 or 844.545.5640

### **Louisville Asset Building Coalition**

A 501(c)(3) organization that is a broad public/private collaborative dedicated to promoting financial stability and asset building for individuals and families. By providing direct services and linkages to other community resources, LABC strives to build an economic foundation that will allow members of our community to reach their highest potential.  
[www.labcservices.org](http://www.labcservices.org)  
502.574.5687

## **Estate Planning**

### **Kentucky ElderLaw**

920 Dupont Road, Suite 200  
We are a life care planning firm offering elder care coordination, asset protection planning, Medicaid and VA Aid and Attendance applications, and estate planning.  
[www.kyelderlaw.com](http://www.kyelderlaw.com)  
502.581.1111

## Financial Management Services

### **Consumer Credit Counseling Service**

Helps people learn to manage money, balance their budgets and get out of debt through comprehensive personal finance education and credit counseling. Also provides educational programs on budgeting, credit and home ownership.

[www.credit.org/cccs/](http://www.credit.org/cccs/)

800.431.8157

### **Louisville Metro Government Office of Financial Empowerment**

701 W. Ormsby Ave

The Office of Financial Empowerment is part of the Office of Resilience and Community Services tasked with equipping residents of Louisville with the knowledge, skills and access they need to achieve greater financial security. Empowered people create and expand businesses, raise healthy families, support their community, and contribute to the tax base so critical to a sustainable city.

[www.louisvilleky.gov](http://www.louisvilleky.gov)

502.574.4377

### **Louisville Urban League Financially In Tune (FIT)**

A 2.5-hour orientation of the Center for Housing & Financial Empowerment services in addition to a budget and credit presentation. **This class is free and open to the public but you must RSVP ahead of time.** The FIT is a recommended comprehensive, classroom-based consumer education curriculum that provides you with the building blocks to financial management.

[www.lul.org](http://www.lul.org)

502.585.4622

## Funeral Planning

### **Cremation Society of Kentucky**

4059 Shelbyville Road  
[www.kycremation.com](http://www.kycremation.com)  
502.897.5898

### **Dignity Memorial-Arch L Heady & Son Funeral Home and Cremation Services**

7410 Westport Road  
We have been providing funeral and cremation services for Louisville, Kentucky, families since 1932. We are known for our personal and sincere service and for always responding to the changing needs of the Louisville community. Services include elegant, spacious funeral home facility, personalized funeral service, trusted provider, and a level two founding community partner with *We Honor Veterans*. Pre-planning options are available.

[www.dignitymemorial.com](http://www.dignitymemorial.com)  
502.426.9351

### **Funeral Consumers Alliance of Greater Louisville**

The purpose of FCAGL is to educate funeral consumers of the Greater Louisville area. The local Funeral Consumers Alliance is a not-for-profit organization run entirely by volunteers. We publish a newsletter that is usually mailed out in May and November.

[www.funerals.org](http://www.funerals.org)  
502.454.4855

### **Kentucky Board of Embalmers and Funeral Directors**

9114 Leesgate Road, Suite 4  
Licenses embalmers, funeral directors and funeral establishments. Answers consumer questions and concerns on ethical practices.

[www.kentucky.gov](http://www.kentucky.gov)  
502.426.4589

### **National Funeral Directors Association**

Funeral Service Helpline  
Representatives are here to listen and to assist you with any questions or concerns you have regarding funeral services.

[www.nfda.org](http://www.nfda.org)  
800.228.6332

## **Food**

### **Dare to Care Food Bank Main Office**

5803 Fern Valley Road  
Distributes food to neighborhood distribution centers located throughout the Metro area. 4-7 day food boxes are distributed based on need.

[www.daretocare.org](http://www.daretocare.org)  
502.966.3821

### **Department for Community Based Services**

#### **Supplemental Nutrition Assistance Program (SNAP)**

Helps low-income people buy food for healthy meals at participating stores. SNAP benefits increase household food buying power when added to the household's income.

[www.kentucky.gov](http://www.kentucky.gov)  
855.306.8959

## Home Delivered Meals

### **Eastern Area Community Ministries**

9104 Westport Road

This program provides an affordable meal, home-delivered by volunteers to over 100 vulnerable seniors per day. It is also the only alternative in Jefferson County to the government-sponsored Meals-on-Wheels program for seniors. If meal preparation has become a challenge for you or a loved one, let our team of local chefs prepare them. This program is open to seniors age 60+ as well as those under age 60, with a demonstrated need such as living with a disability.

[www.eacmonline.org](http://www.eacmonline.org)

502.896.2316

### **Jewish Community Center**

3600 Dutchman's Lane

Five days a week, the JCC Senior Adult Program offers hot, kosher congregational meals at noon in the Senior Adult Lounge on the lower level of the Jewish Community Center. Each meal is nutritionally balanced. The Senior Adult Program suggests that diners make a donation of \$3 per meal. Additional donations are welcome. Transportation can be arranged. The Senior Adult Program also offers home-delivered hot, kosher meals once a day, five days a week, through the Meals-on-Wheels program.

[www.jewishlouisville.org](http://www.jewishlouisville.org)

502.238.2749

### **Louisville Metro Senior Nutrition**

701 W Ormsby Ave

The Senior Nutrition Program provides nutritional lunchtime meals to active senior citizens at Congregate Meal Sites and delivers to homebound seniors through the Meals on Wheels Program, throughout the Louisville Metro area. These programs help to improve the lives of older adults by supporting good nutritional health and promoting their independence and well-being

[www.louisvilleky.gov](http://www.louisvilleky.gov)

502.574.6325

**Congregate Nutrition Sites** offer an opportunity for seniors age 60 and older to come to one of the neighborhood locations for a nutritious lunch, socialization and activities. Most sites are open from 9am to 1pm Monday through Friday. Reservations are required one day in advance.

502.574.6325

### **Buechel Park**

2403 Hikes Lane

### **Beechmont Community Center**

205 Wellington

### **Fairdale Playtorium**

10616 W Manslick Road

### **Highlands Community Ministries**

1228 E. Breckinridge Street

### **Hillebrand House**

1235 S. 3<sup>rd</sup> Street

### **Kling Center**

219 W Ormsby Ave

### **Lourdes Hall**

735 Eastern Parkway

### **Metro East**

39 9212 Taylorsville Road

**Neighborhood House**201 N. 25<sup>th</sup> Street**Okolona/Wilderness Rd**

8111 Blue Lick Rd

**Shawnee Community Center**607 South 37<sup>th</sup> Street**Shively**

1875 Farnsley Rd

**Sun Valley Community Center**

6505 Bethany Lane

**UCHM Senior Center**

150 S. State Street

**Watson Powell**

1340 Heafer Rd

**Rural Counties****Multi-Purpose Community Action**

(Bullitt, Spencer, Shelby)

502.633.7162

**Tri-County Community Action**

(Henry, Oldham, Trimble)

502.222.1349

**Geriatric Evaluation and Treatment****Advanced Care House Calls**

At Advanced Care House Calls of Kentucky, our goal is to provide primary care services for patients in rural and under-served areas, or for patients who cannot leave their home to see their primary care physician.

[www.lhcgroupp.com](http://www.lhcgroupp.com)

502.327.9100

**Jencare Senior Medical Locations****Newburg**

1918 Hikes Lane, Suite 102

502.473.4067

**Shively**3939 S. 7<sup>th</sup> Street

502.883.6800

**JenCare Senior Medical Center**

Medical centers that are led by compassionate, expert doctors who coordinate all aspects of their patients' care and hold themselves accountable for their results. Services include: Primary care, behavioral health, case management, Nutrition, Social work, Translation services and many other medical specialties.

[www.jencaremed.com](http://www.jencaremed.com)**Valley Station**

8019 Dixie Hwy, Suite 101

502.333.3121

**West Broadway**

2406 W. Broadway

502.775.1211



**Norton Neuroscience Institute Memory Center**

4915 Norton Healthcare Blvd,  
Medical Plaza III

Our specialists are leaders in neuroscience offering a broad range of treatment and services for brain and spinal cord conditions. Specialty clinics include but not limited to Memory Disorders, Movement Clinic, Headache Clinic, Stroke, Neuromuscular Disorders

[www.nortonhealthcare.org](http://www.nortonhealthcare.org)

502.446.4664

**U of L Trager Institute  
Republic Bank Foundation Optimal Aging Clinic**

We are your one-stop-shop health and wellbeing by providing everything you and your family need to maintain your health as you age as well as be your source of expert care. This clinic is grounded in our trademark FlourishCare service, an integrated life-long wellness care approach that is focused on lifestyle and preventative medicine for adults of all ages. We also provide specialized and acute care for those patients 65 and older.

[www.tragerinstitute.org](http://www.tragerinstitute.org)

502.588.4340

**Government Programs**

**Disabled Parking Permits**

Persons whose mobility, flexibility, coordination, respiration, or perceptiveness is significantly reduced by a permanent or temporary disability to the arms, legs, lungs, heart, ears, or eyes, may obtain a permit with a licensed physician, chiropractor, or advanced practice registered nurse’s original signature on the [application](#) for the permit. You may submit a request for a disabled placard by mail or drop box (available at the Motor Vehicle Branch locations). The application can be placed inside of a provided sealed envelope with the applicant’s contact information listed on the outside. Only one form will be needed for up to two requested placards. In addition, if you will be mailing in or dropping off the request, the applicant’s signature will also need to be notarized prior to being submitted. All mailed/dropped off applications should also include a \$2 processing/ mailing fee as the Disabled placard would be returned to the applicant via USPS mail once the request has been completed.

ATTN: Disabled Parking Permits

P.O. Box 33033

Louisville, KY 40232-3033

[www.jeffersoncountyclerk.org/disabled-parking-permits](http://www.jeffersoncountyclerk.org/disabled-parking-permits)

502.574.5700

**Dixie Branch**

4919-F Dixie Hwy

502.448.8499

**Downtown Branch**

First Trust Centre

200 S. 5<sup>th</sup> Street, Suite 228 South

502.584.3908

**East Branch**

12312-A Shelbyville Road

Middletown Plaza

502.244.1864

**Fairdale Branch**

10616 West Manslick Road

Fairdale Playtorium

502.368.3410

**Highview Branch**

7813 Beulah Church Road  
502.239.5724

**Jeffersontown Branch**

10420 Watterson Trail  
Bremer Ehrler Bldg.  
502.267.9001

**West Branch**

2900 W. Broadway, Suite 109  
NIA Center  
502.772.0464

**Westport Branch**

9451 Westport Road, Suite 117  
502.425.7861

**Medicare**

[www.medicare.gov](http://www.medicare.gov)

**Medicare is federal health insurance for anyone age 65 and older, and some people under 65 with certain disabilities or conditions.**

**Part A-Hospital Insurance:** Helps cover inpatient care in hospitals, skilled nursing facility care, hospice care, and home health care.

**Part B-Medical Insurance:** Helps cover services from doctors and other health care providers, outpatient care, home health care, durable medical equipment, and many preventative screenings.

**Supplemental Insurance-Medigap:** Extra insurance you can buy from a private company that helps pay your share of costs in Original Medicare. Policies are standardized, and in most states name by letters, like Plan G or Plan K. The benefits in each lettered plan are the same, no matter which insurance company sells it.

**Part D-Drug Coverage:** Helps cover the cost of prescription drugs (including recommended shots or vaccines).

**Medicare Advantage-Part C:** A Medicare approved plan from a private company that offers an alternative to Original Medicare for your health and drug coverage. These “bundled” plans include Part A, Part B, and usually Part D.

**KIPDA**

State Health Insurance Assistance Program  
11520 Commonwealth Drive  
Provides information, benefits counseling,  
and assistance to persons regarding  
Medicare, Medicaid and Social Security.

[www.kipda.org](http://www.kipda.org)

502.266.5571 or 888.737.3363  
TDD 800.648.6056

**Senior Medicare Patrol**

400 E Gray Street  
SMP helps Medicare beneficiaries,  
their families and caregivers who have  
questions about billing issues or  
believe they may be a victim of  
healthcare fraud or scams. SMP empowers  
and assist Medicare beneficiaries, their  
families, and caregivers to prevent, detect,  
and report health care fraud, errors, and  
abuse through outreach, counseling, and  
education.

[www.louisvilleky.gov](http://www.louisvilleky.gov)

502.574.6960

**Social Security Administration**

601 W. Broadway, Room 101  
[www.ssa.gov](http://www.ssa.gov)  
866.716.9671

**Medicaid**  
[www.kynect.ky.gov](http://www.kynect.ky.gov)  
**855.459.6328**

Kentucky Medicaid is a state and federal program authorized by Title XIX of the Social Security Act to provide health care for eligible low-income residents including children, families, pregnant women, the aged and the disabled. Eligibility is determined by a number of factors, including family size, income and the federal poverty level. Eligibility for Supplemental Security Income recipients, the aged, blind and disabled are based on additional requirements. Medicaid offers a number of programs and services directed at specific eligibility and medical needs.

**Additional Programs:**

**QMB (Qualified Medicare Beneficiary)**-For those who qualify, this Medicaid program pays for Part A, Part B and Medicare deductibles and coinsurance amounts on Medicare services.

**SLMB (Specified Low-Income Medicare Beneficiary)**-For those who qualify, this Medicaid program pays for Part B Premiums.

**QI (Qualified Individual)**- For those who qualify, this Medicaid program pays for Part B Premiums.

**Waiver Program**-Can provide Medicaid coverage for seniors to help them stay in their homes. To qualify you must meet nursing facility level of care criteria and Medicaid resource eligibility. You must have a physician's order.

**Metropolitan Sewer District (MSD)**

**Senior Citizens Discount Program**

700 W. Liberty Street

Attn: Senior Citizens Discount Program

A 30% Senior Citizen Discount of the amount billed for sanitary sewer service and the EPA Consent Decree Surcharge. You must print the application and return. You must be able to provide documentation verifying:

- you are the legal title/leaseholder/renter of the property
- you are 65 years of age or older
- your household gross income is \$35,000 or less per year

[www.louisvillewater.com](http://www.louisvillewater.com)

502.583.6610

## Neighborhood Place

Neighborhood Place works with communities to provide blended and accessible health, education, employment and human services that support children and families in their progress toward self-sufficiency [www.louisvilleky.gov](http://www.louisvilleky.gov)

### First Neighborhood Place

1503 Rangeland Road (Door # 16)  
502.313.4700

### Bridge of Hope

1411 Algonquin Parkway  
502.634.6050

### L&N Site

908 W. Broadway

### Charmoli

9100 Marksfield Rd, Ste 100  
502.574.5787

### Greater Cane Run Area

3410 Lees Lane  
502.485.6810

### Northwest

4018 W. Market  
502.574.5434

### South Central

4255 Hazelwood Ave

### South Jefferson

1000 Neighborhood Place

### Valley High Site

10200 Dixie Hwy  
502.485.7310

### Ujima

3610 Bohne Ave  
502.485.6710

## Social Security Administration

### Main Office

601 W. Broadway, Room 101  
866.716.9671

### East Office

10503 Timberwood Circle, Suite 50  
888.280.5851

**Apply for these Services at a local office or [www.ssa.gov](http://www.ssa.gov)**

**Retirement**-Social Security is part of the retirement plan for almost every American worker. It provides replacement income for qualified retirees and their families.

**SSI**-The Supplemental Security Income (SSI) program pays benefits to adults and children with disabilities who have limited income and resources

**SSDI**-The SSDI program pays benefits to you and certain family members if you are "insured." This means that you worked long enough – and recently enough - and paid Social Security taxes on your earnings.

**Medicare**- Medicare is our country's health insurance program for people age 65 or older. Certain people younger than age 65 can qualify for Medicare too, including those with disabilities and those who have permanent kidney failure.

## Vital Statistics

### Office of Vital Statistics

275 E Main Street 1E-A  
Frankfort, KY

The Office of Vital Statistics (OVS) collects, preserves and protects certificates for all births, deaths, marriages, divorces and stillbirths and issues certified copies. The Office of Vital Statistics records and provides for each person born in Kentucky a means of establishing legal identity, age, parentage and nationality. It also makes available a legal document of the date, place and cause of every death occurring in the state and provides a central repository for records of certain other vital events.

[www.kentucky.gov](http://www.kentucky.gov)

502.564.4212

## Grandparents Raising Grandchildren

### Hope's Closet

3936 Taylorsville Rd

Hope's Closet relies entirely on donations and volunteers to provide foster, adoptive, and kinship families with clothing and other necessities free of charge

[www.hopesclosetky.com](http://www.hopesclosetky.com)

502.299.2397

### Jewish & Family Career Services

2821 Klempner Way

Supportive services for grandparents and older relative caregivers of children to prepare for the health, educational, nutritional, and other needs of the children in their care, while maintaining their own physical, mental, and emotional well-being.

[www.jfcsloisville.org](http://www.jfcsloisville.org)

502.452.6341

### KIPDA

11520 Commonwealth Drive

The Kentucky Caregiver Program was established to assist Grandparents Raising Grandchildren who meet the low-income requirement and whose grandchildren reside in their homes without the parent. KIPDA's mission is to serve grandparents of any age who are caring for their grandchildren.

### Services Available:

Counseling, Training, Vouchers (clothing and some other supplies), Information and Referral, Support Groups, and Access.

[www.kipda.org](http://www.kipda.org)

502.266.5571 or 888.737.3363

TDD 800.648.6056

### Legal Aid Society

416 W. Muhammad Ali Blvd, Suite 300

Assists low-income persons with civil matters. Direct legal advice for grandparents by qualified individuals.

[www.yourlegalaid.org](http://www.yourlegalaid.org)

502.584.1254

# Health and Fitness

## Dental Care

### Family Health Centers

Provides services to anyone, regardless of the ability to pay. FHC accepts most insurance plans. FHC uses a sliding fee scale to determine “discounts” based on your family size and income. The sliding-fee-scale determines how much you will be asked to pay on the day of your visit, and how much you may be billed afterward. FHC’s minimum fee for Dental Services is \$30.00.

[www.fhclouisville.org](http://www.fhclouisville.org)

502.774.8631

#### East Broadway

502.569.7332

#### Portland

502.772.8160

#### Phoenix (must be homeless)

502.569.1667

### Kentucky Dental Association

1920 Nelson Miller Parkway  
Referrals to dentists that offer reduced income rates to eligible patients

[www.kyda.org](http://www.kyda.org)

502.489.9121

### Park Duvalle Community Health Center

PDHC is committed to your health care and endeavors to provide the highest quality, culturally sensitive, prompt and effective care to each and every patient regardless of race, religion, creed, ethnic origin, disability, age or economic or social status.

[www.pdchc.org](http://www.pdchc.org)

#### Main Office

3015 Wilson Ave

502.774.4401

#### Newburg

2237 Hikes Lane

502.479.8930

#### Russell Neighborhood

1425 W. Broadway

502.584.2992

### U of L School of Dentistry

501 S. Preston Street

Provides dental care at reduced rates.

General appointments and orthodontics.

[www.louisville.edu/dentistry](http://www.louisville.edu/dentistry)

502.852.5096

## Fitness and Wellness Programs

### Baptist Health/Milestone Wellness Center

750 Cypress Station Drive

[www.baptistmilestone.com](http://www.baptistmilestone.com)

502.896.3900

### Community Fitness and Wellness Gym

250 E. Liberty Street

A fully accessible gym for people with disabilities. It has an extensive array of wheelchair accessible cardiovascular and strength training equipment as well as specially trained staff to assist members, reasonable membership, and activity fees. Financial assistance may be available for eligible members.

[www.uoflhealth.org](http://www.uoflhealth.org)

502.582.7411

**Jewish Community Center**

3600 Dutchman's Lane

The J seniors enjoy a multitude of enriching and fulfilling programs in fitness, cultural events, the arts, Jewish life, education and more.

[www.jewishlouisville.org](http://www.jewishlouisville.org)

502.459.0660

**MUSCL Senior Wellness Center**

1016 E. Burnett Street

Our wellness center is open to anyone 55 or over and is free of charge. Seniors can learn computer skills, take an art class, work out in our fully-equipped fitness center, participate in handbells or chorale, bowl on the Wii, watch a movie, play cards, work a puzzle or simply enjoy a cup of coffee with friends.

[www.muscl.org](http://www.muscl.org)

502.363.9087

**YMCA of Greater Louisville**

Offers membership based on a sliding-scale. Programming for Active Older Adults.

[www.ymcalsouthern.org](http://www.ymcalsouthern.org)

**Bullitt County Family YMCA**

409 Joe B Hall Avenue

502.955.6433

**Chestnut Street Family YMCA**

930 W. Chestnut Street

502.587.7405

**Clark County Family YMCA (IN)**

4812 Hamburg Pike

812.283.9622

**Downtown Family YMCA**555 S. 2<sup>nd</sup> Street

502.587.6700

**Floyd County Family YMCA (IN)**

33 State Street

812.206.0688

**Northeast Family YMCA**

9400 Mill Brook Road

502.425.1271

**Oldham County Family YMCA**

20 Quality Place

502.222.9358

**Republic Bank Foundation YMCA**

1720 W. Broadway

502.935.9622

**Southeast Family YMCA**

5930 Six Mile Lane

502.491.9622

**Southwest Family YMCA**

2800 Fordhaven Road

502.933.9622

**YMCA at Norton Commons**

11000 Brownsboro Road

502.882.9622

**Health Centers and Clinics****Family Health Centers**

Provides services to anyone, regardless of the ability to pay. FHC accepts most insurance plans. FHC uses a sliding fee scale to determine "discounts" based on your family size and income. The sliding-fee-scale determines how much you will be asked to pay on the day of your visit, and how much you may be billed afterward.

[www.fhclouisville.org](http://www.fhclouisville.org)

**West Market**

2500 W. Market Street

502.778.8400

**Portland**

2215 Portland Ave.

502.774.8631

**47 East Broadway**

834 E Broadway

502.583.1981

**Family Health Centers  
Continued...**

**Fairdale**

1000 Neighborhood Place  
502.361.2381

**Americana**

4805 Southside Drive  
502.772.8860

**Iroquois**

4100 Taylor Blvd  
502.366.4747

**Southwest**

9702 Stonestreet Rd  
Medical Office Building 1, Suite 220  
502.995.5051

**Phoenix Health Care for the  
Homeless**

712 E. Muhammad Ali Blvd.  
502.568.6972

**Louisville Metro Department of Public  
Health and Wellness Clinics**

Clinics provide preventative health services  
and health education to community  
members regardless of their residency  
status or ability to pay.

[www.louisvilleky.gov](http://www.louisvilleky.gov)

**Dixie Health Center**

7219 Dixie Hwy  
WIC, Immunizations on Thursdays  
502.574.7975

**Fairdale**

1000 Neighborhood Place  
WIC  
502.574.7975

**L&N**

908 W. Broadway  
WIC  
502.574.7975

**Newburg Health Center**

4810 Exeter Ave  
WIC, Immunizations on Tuesdays  
502.574.7975

**Specialty Clinic**

914 E. Broadway, Suite 102  
Tests, diagnoses, and treats STIs.  
502.574.6699

**Syringe Services Program (SSP)**

10 Locations across Jefferson County.  
502.574.6520

**Tuberculosis (TB) Clinic**

400 E. Gray Street  
502.574.6617

**Park Duvalle Community Health  
Centers**

PDHC is committed to your health care and  
endeavors to provide the highest quality,  
culturally sensitive, prompt and effective  
care to each and every patient regardless of  
race, religion, creed, ethnic origin,  
disability, age or economic or social status.

[www.pdchc.org](http://www.pdchc.org)

**Main Office**

3015 Wilson Ave  
502.774.4401

**Newburg**

2237 Hikes Lane  
502.479.8930

**Russell Neighborhood**

1425 W. Broadway  
502.584.2992

**@ Central High School**

1130 W. Chestnut  
502.916.7573



## Hospice and Palliative Care

### Hosparus Health

6200 Dutchman's Lane  
Provides care, comfort and counseling for people facing life-limiting illnesses.

[www.hosparushealth.org](http://www.hosparushealth.org)

800.264.0521 or 502.456.6200

### Kindred at Home

Our hospice care provides medical, emotional and spiritual support, allowing patients and families to focus on what's truly important when life matters most.

[www.kindredathome.com](http://www.kindredathome.com)

866.227.3524

### Hospitals

#### Baptist Health Louisville

[www.baptisthealth.com](http://www.baptisthealth.com)

502.897.8100

4000 Kresge Way  
502.897.8100

1025 New Moody Lane  
502.222.5388

#### Norton Healthcare

[www.nortonhealthcare.com](http://www.nortonhealthcare.com)

##### Audubon

One Audubon Plaza  
502.636.7111

##### Brownsboro

4960 Norton Healthcare Blvd  
502.446.8000

##### Downtown

200 E. Chestnut Street  
502.629.8000

##### Women's and Children's

4001 Dutchman's Lane  
502.893.1000

### Norton Palliative Program

The Norton Palliative Care Program provides a special kind of care and extra layer of support for people experiencing serious illness. Palliative care addresses your emotional, physical, spiritual, cultural and social needs. Available at Norton Audubon Hospital and Norton Hospital.

[www.nortonhealthcare.org](http://www.nortonhealthcare.org)

502.629.2806

#### U of L Health Network

[www.uoflhealthnetwork.org](http://www.uoflhealthnetwork.org)

##### Jewish

200 Abraham Flexner Way  
502.587.4011

##### Mary & Elizabeth

1850 Bluegrass Ave  
502.361.6000

##### UofL

530 S. Jackson Street  
502.562.3000

#### Veterans Affairs Medical Center

##### Robley Rex

800 Zorn Avenue  
[www.louisville.va.gov](http://www.louisville.va.gov)  
502.287.4000

## In-Home Medical Care

### Advanced Care House Calls

At Advanced Care House Calls of Kentucky, our goal is to provide primary care services for patients in rural and under-served areas, or for patients who cannot leave their home to see their primary care physician.

[www.lhcgroup.com](http://www.lhcgroup.com)

502.327.9100

### Dispatch Health

9100 Marksfield Road # 300

Dispatch Health provides advanced on-demand, in-home healthcare. Our board certified medical teams can treat common to complex injuries and illnesses in the comfort of your home.

[www.dispatchhealth.com](http://www.dispatchhealth.com)

502.206.2703

## Medical Equipment

### Gould's Discount Medical

[www.gouldsdiscountmedical.com](http://www.gouldsdiscountmedical.com)

#### Dutchman's

3901 Dutchman's Lane

502.491.2000

#### Dixie

6802 Dixie Hwy

502.935.1100

#### Clarksville (IN)

504 East Lewis & Clark Pkwy

812.282.5200

### Kentucky Assistive Technology Loan Corporation (KATLC)

500 Mero Street, 4<sup>th</sup> Floor NE

Frankfort, KY

Offers low interest loans for qualified applicants with disabilities who need assistive technology.

[www.kentucky.gov](http://www.kentucky.gov)

877.675.0195

### Lincare

4518 Robards Lane

[www.lincare.com](http://www.lincare.com)

502.238.4454

### National Seating & Mobility

11003 Bluegrass Pkwy, Suite 460

[www.nsm-seating.com](http://www.nsm-seating.com)

502.266.5213

### Project CARAT

(Coordinating & Assisting the Reuse of Assistive Technology) supports the reuse of assistive technology that is no longer needed or used by its original owner and is acquired by a new owner at no cost.

[www.katsnet.org/services/at-reuse/](http://www.katsnet.org/services/at-reuse/)

502.992.2448

### Superior Van and Mobility

1506 Lake Shore Court

[www.superiorvan.com](http://www.superiorvan.com)

800.458.8267

## Organ Donation

### **Kentucky Organ Donor Affiliates**

10301 Linn Station Road  
KODA is dedicated to saving lives through organ and tissue donation and transplantation. KODA was formed to establish a statewide educational and procurement network. KODA is an independent, non-profit organ and tissue procurement agency.

[www.donatelifeky.org](http://www.donatelifeky.org)

502.581.9511

### **UofL School of Medicine**

Willed Body Program

[www.louisville.edu](http://www.louisville.edu)

502.852.5744

## Support groups

### **Alcoholics Anonymous**

332 W. Broadway, Room 1204

A fellowship of people who come together to solve their drinking problem. Membership is open to anyone who wants to do something about their drinking problem.

[www.loukyaa.org](http://www.loukyaa.org)

502.582.1849

### **The ALS Association**

13102 Eastpoint Park Blvd, #101

ALSA covers research, patient and community services, public education, and advocacy, providing help and hope to those facing the disease.

[www.alsaky.org](http://www.alsaky.org)

877.916.6045 or 502.495.3672

### **Alzheimer's Association**

The Alzheimer's Association leads the way to end Alzheimer's and all other dementia — by accelerating global research, driving risk reduction and early detection, and maximizing quality care and support.

[www.alz.org/kyin](http://www.alz.org/kyin)

800.272.3900

### **American Cancer Society**

The American Cancer Society is a nationwide, community-based voluntary health organization dedicated to eliminating cancer as a major health problem. [www.cancer.org](http://www.cancer.org)  
800.227.2345

### **American Heart Association**

Louisville Division

240 Whittington Parkway

[www.heart.org](http://www.heart.org)

877.693.6208

### **American Lung Association**

The leading organization working to save lives by improving lung health and preventing lung disease through education, advocacy and research.

[www.lung.org](http://www.lung.org)

800.586.4872

### **Arthritis Foundation**

Live Yes! Connect Groups bring together people with arthritis, friends, loved ones and caregivers for fun social and informative educational events and activities focused on mutual support and positive coping strategies for living well.

[www.arthritis.org](http://www.arthritis.org)

800.282.7800

**Baptist Health**

various support groups.  
[www.baptisthealth.com](http://www.baptisthealth.com)

**Better Breathers Club (COPD)**  
502.896.3900

**Brain Injury Support Group**  
502.896.7620

**Diabetes Support Group**  
502.897.8831

**Friends for Life Cancer Support**  
502.893.0643

**Living Beyond**  
(Advanced Breast Cancer)  
502.897.0075

**Living Beyond**  
(Lymphoma)  
502.897.1166 or 502.719.0542

**Moving Forward**  
(Limb Loss Support Group)  
502.509.6780

**Sharing Our Stories**  
(Newly Diagnosed Breast Cancer)  
502.896.7325

**Stroke Club**  
502.896.7441

**Brown Cancer Center**

M. Krista Loyd Resource Center  
529 S. Jackson Street  
Provides a peaceful environment for cancer patients to learn, relax and heal emotionally.  
[www.uoflbrowncancercenter.org](http://www.uoflbrowncancercenter.org)  
502.562.7092

**Center for Accessible Living**

501 S. 2<sup>nd</sup> Street, Suite 200  
Information, support groups and other services for persons with disabilities.  
[www.calky.org](http://www.calky.org)

502.589.6620 (VIDEO) 502.413.2689

**The Center for Women and Families**

927 S. 2<sup>nd</sup> Street  
Empowers domestic and sexual violence victims to establish violence-free lives via supportive services including crisis intervention, emergency shelter, counseling and therapy.  
[www.thecenteronline.org](http://www.thecenteronline.org)  
844.237.2331

**The Compassionate Friends**

Supporting families after a child dies.  
St. Matthew's City Hall  
3940 Grandview Ave  
[www.compassionatefriends.org](http://www.compassionatefriends.org)  
502.889.1629

**Depressed Anonymous**

Incarnation Church  
2229 Lower Hunter's Trace  
Thursdays 6:30-7:30pm  
[www.depressedanon.com](http://www.depressedanon.com)  
502.569.1989

**Epilepsy Foundation of Kentuckiana**

982 Eastern Parkway  
The Epilepsy Foundation of Kentuckiana leads the fight to overcome the challenges of living with epilepsy, and helps accelerate therapies to stop seizures, find cures and save lives.  
[www.efky.org](http://www.efky.org)  
502.637.4440

**Gamblers Anonymous**

UofL Health Peace Hospital  
2020 Newburg Road  
Thursdays 7:00-8:30pm  
[www.uoflhealthnetwork.org](http://www.uoflhealthnetwork.org)  
502.451.3330

**Grief Recovery Method**

UofL Peace Hospital-Adult Outpatient Center  
4414 Churchman Ave  
8 week program. Mondays 6:00-8:00pm  
[www.uoflhealthnetwork.org](http://www.uoflhealthnetwork.org)  
502.363.7900

**Hosparus Grief Counseling**

3526 Ephraim McDowell Drive  
Hosparus Health is so committed to grief counseling that we offer services at no cost for up to 13 months after the death of a loved one previously in our care. This includes pre-death counseling for anticipated deaths. Grief counseling is also available for anyone in the community, regardless of a previous engagement with Hosparus Health.  
[www.hosparushealth.org](http://www.hosparushealth.org)  
502.456.5451

**Huntington's Disease Society of America**

Kentucky Chapter  
982 Eastern Parkway  
The premier nonprofit organization dedicated to improving the lives of everyone affected by Huntington's disease. From community services and education to advocacy and research, HDSA is the world's leader in providing help for today, hope for tomorrow for people with Huntington's disease and their families. In the battle against Huntington's disease no one fights alone.  
[www.hdsa.org/ky](http://www.hdsa.org/ky)

**Jewish Family & Career Services**

2821 Klempner Way  
Older Adult Services  
[www.jfclsouville.org](http://www.jfclsouville.org)  
502.452.6341

**Kentucky Hemophilia Foundation**

1850 Taylor Ave, Suite 2  
The mission of this Chapter is to assist persons with hemophilia or related inherited bleeding disorders by providing education, advocacy, support services, and promoting research toward a cure.  
[www.kyhemo.org](http://www.kyhemo.org)  
502.456.3233

**Leukemia & Lymphoma Society**

Ohio River Valley Region  
The Leukemia & Lymphoma Society's Ohio River Valley Region offers a wide range of free educational and support programs for patients, their families, caregivers and healthcare professionals.  
[www.lls.org](http://www.lls.org)  
317.519.3593

**Lupus Foundation**

The Lupus Foundation of America is the largest nonprofit organization that is dedicated to finding the causes and cure for lupus, as well as, providing support, services and hope to all the people affected with lupus in the United States.  
[www.lupus.org](http://www.lupus.org)  
877.865.8787

### **The Mended Hearts**

To inspire hope and improve the quality of life of heart patients and their families through ongoing peer-to-peer support, education, and advocacy.

[www.mendedhearts.org](http://www.mendedhearts.org)

888.432.7899

### **Muscular Dystrophy Association**

Families are at the heart of MDA's mission. We wake up every morning to create more hope and answers for families living with muscular dystrophy and related neuromuscular diseases that take away physical strength and mobility. We fund groundbreaking research for promising treatments and provide families with the highest quality care from the best doctors in the country.

[www.mda.org](http://www.mda.org)

800.572.1717

### **Narcotics Anonymous**

Support groups for persons who are drug dependent. Meetings are held at various times and locations.

[www.nalouisville.net](http://www.nalouisville.net)

502.569.1769

### **National Alliance on Mental Health (NAMI)**

Support groups for families of mentally ill persons.

[www.namilouisville.org](http://www.namilouisville.org)

800.950.6264

### **National Kidney Foundation**

12468 LaGrange Road, #207

Support groups, counseling and other services.

[www.kidney.org](http://www.kidney.org)

502.585.5433 or 855.653.2273

### **National Multiple Sclerosis Society**

We will cure MS while empowering people affected by MS to live their best lives.

[www.nationalmssociety.org](http://www.nationalmssociety.org)

800.344.4867

### **Norton Cancer Institute Resource Centers**

[www.nortonhealthcare.com](http://www.nortonhealthcare.com)

#### **Brownsboro**

4955 Norton Healthcare Blvd  
502.636.8308

#### **Downtown**

234 E. Gray Street, Suite 164  
502.629.5500

#### **St. Matthews**

3991 Dutchman's Lane, Suite 111  
502.899.6888

#### **Pat Harrison Center (IN)**

1206 Spring Street  
Jeffersonville, IN  
812.288.1156

### **Norton Neuroscience Institute Resource Centers**

Help to educate patients and their families about new diagnoses, available treatments and ways to manage their disease. Diseases include: ALS, dementia, movement disorders, MS, Parkinson's, stroke and many more.

[www.nortonhealthcare.com](http://www.nortonhealthcare.com)

#### **Brownsboro**

4915 Norton Healthcare Blvd, Suite 400  
502.559.3221

#### **St. Matthews**

3991 Dutchman's Lane, Suite 302  
502.559.3230

### **Oley Foundation**

Information regarding ostomy care.

[www.oley.org](http://www.oley.org)

### **Sex Addicts Anonymous**

Support for persons recovering from sexual and/or relationship addictions.

[www.saalouisville.org](http://www.saalouisville.org)

502.438.8722

### **Southeast Christian Church**

920 Blankenbaker Pkwy

Support groups and meetings for seniors, widowers, grief counseling, family of children with disabilities and more.

[www.southeastchristian.org](http://www.southeastchristian.org)

502.253.8411

### **Uplift**

2022 Bonnycastle Ave

Self-help and support for persons with depression, fear, anxiety and more.

[www.upliftmentalhealthsupport.org](http://www.upliftmentalhealthsupport.org)

502.458.8016

### **Veterans Administration Medical Center**

800 Zorn Ave

If you're struggling with issues like PTSD, depression, grief, anger or trauma, we offer counseling and other support. All VA health care facilities offer same-day help.

[www.louisville.va.gov](http://www.louisville.va.gov)

502.287.4000

### **Widower Club**

Maloney Center: Archdiocese of Louisville  
1200 S. Shelby Street

[www.archlou.org](http://www.archlou.org)

502.637.2379

## **Homeless Resources**

### **Day Centers for Homeless Persons**

#### **Jefferson Street Baptist Community at Liberty**

800 E. Liberty Street

Day center open 7am-10am Monday-Friday.

[www.jeffstbaptist.weebly.com](http://www.jeffstbaptist.weebly.com)

502.585.3787

#### **St. John Center**

700 E. Muhammad Ali Blvd

Day center for homeless men. Must have proof that they are free and clear of TB disease.

[www.stjohncenter.org](http://www.stjohncenter.org)

502.568.6758

## Daily Food Sites

### **Cathedral of the Assumption**

443 S. 5<sup>th</sup> Street  
Serves Lunch at 12:15, 7 days a week.  
[www.cathedraloftheassumption.org](http://www.cathedraloftheassumption.org)  
502.582.2971

### **The Lord's Kitchen**

2732 S. 5<sup>th</sup> Street  
Food Boxes 1 x per month serving zip codes  
40210,40211 and 40216. Daily lunch  
served.  
[www.thelordskitchen.com](http://www.thelordskitchen.com)  
502.413.0198

### **The Salvation Army**

Center of Hope  
911 S. Brook Street  
Hot meals and food boxes.  
[www.salvationarmylouisville.org](http://www.salvationarmylouisville.org)  
502.671.4900

### **St. Vincent de Paul**

Open Hands Kitchen  
1026 South Jackson St.  
Serves free meals to shelter clients as well  
as the poor and working poor in our  
community. Two nutritious meals each day,  
at 12 pm and 5 pm.  
[www.svdplou.org](http://www.svdplou.org)  
502.584.2480

### **Wayside Christian Mission**

The mobile feeding van can be found  
serving breakfast outside St. John Day  
Center each morning from 7:00 - 8:00  
AM. Folks can get lunch at the mobile  
feeding van outside Jefferson Street Baptist  
Community at Liberty from 11:30 AM until  
Noon, and also outside St. John Day Center  
from 12:15 PM to 1 PM. Supper is served  
from the mobile feeding van outside  
Jefferson Street Baptist Community at  
Liberty from 4:30 - 5:30 PM.  
[www.waysidechristianmission.org](http://www.waysidechristianmission.org)

## Emergency and Transitional Shelters

### **Adult Protective Services**

Provides protective services including  
assistance with emergency placement for  
abused, neglected or exploited adults.  
[www.kentucky.gov](http://www.kentucky.gov)  
502.564.7043 or 877.597.2331

### **American Red Cross**

510 E. Chestnut Street  
Provides shelter to victims of disaster or  
fire.  
[www.redcross.org](http://www.redcross.org)  
502.589.4450

### **The Center for Women and Families**

927 S. 2<sup>nd</sup> Street  
Empowers domestic and sexual violence  
victims to establish violence-free lives via  
supportive services including crisis  
intervention, emergency shelter, counseling  
and therapy.  
[www.thecenteronline.org](http://www.thecenteronline.org)  
844.237.2331



**Choices Inc**

419 S. Shelby Street

The head of household must be homeless, and someone in the household must be suffering from a mental or physical disability. Residents receive case management, other supportive services, and life skills programming, which help them to succeed in housing and make healthy life choices.

[www.choiceshome.org](http://www.choiceshome.org)

502.585.3780

**The Healing Place**

The Healing Place truly is where hope is found. Every day, we provide food, shelter, clothing, and our nationally-recognized recovery program to nearly 1,000 men and women at no cost to the client. All a person has to have is a desire to get sober. We want there to be no barriers to recovery.

[www.thehealingplace.org](http://www.thehealingplace.org)

**Men's and Women's Campus**

502.585.4848

**Outpatient Services**

502.357.1972

**House of Ruth**

607 E. St. Catherine

Residential program for up to 10 homeless persons affected by HIV/AIDS. Case management, drug counseling and advocacy.

<https://houseofruth.net/>

502.587.5080

**Jefferson Street Baptist Community at Liberty**

800 E. Liberty Street

Day shelter for the homeless that provides coffee, phones, medical, clothing and shelter referrals. Also provide a warm and safe place for anyone to be from 7-10am every weekday.

[www.jeffstbaptist.weebly.com](http://www.jeffstbaptist.weebly.com)

502.585.3737

**Rhonda's Another Chance**

710 S. 31<sup>st</sup> Street

Our mission is to guide women toward permanent lifestyle changes and self dependency. We aim to lend a hand to any woman who requests our assistance. We provide a short-term (6 months to a year) transitional home for homeless women. We generously offer our service of love, time and talent. We develop programs tailored to work one-on-one with each resident.

Women can develop life skills, build their self-esteem and self worth, all while learning to build healthy relationships.

[www.rhondasanotherchance.org](http://www.rhondasanotherchance.org)

502.776.8830

**Salvation Army****The Center of Hope**

911 S. Brook Street

The Center of Hope provides homeless people and poverty-stricken families with a safe, secure alternative to living in the streets or parks, and to help these men and women develop and implement realistic goal plans that lead toward employment, housing, and self-sufficiency. We provide a healthy, substance-free environment that promotes healing and growth.

[www.salvationarmylouisville.org](http://www.salvationarmylouisville.org)

502.671.4900

**Society of St. Vincent de Paul**

1015 Preston Street

Programs offering emergency shelter to permanent housing for approximately 300 homeless or formerly homeless individuals. The downtown Louisville campus also operates the Open Hand Kitchen which serves two meals a day to guests and residents.

[www.svdplou.org](http://www.svdplou.org)

502.584.2480

**Volunteers of America Mid-States**570 S. 4<sup>th</sup> Street

Family Housing Services provides shelter, individualized care and goal-setting for families experiencing homelessness. Theirs is an accredited, comprehensive program with a commitment to serving the whole family in one location. Building on their individual needs and strengths, the staff of professional case workers help clients to develop a specific plan with short-term and long-term goals for ending homelessness and returning to self-sufficiency.

[www.voamid.org](http://www.voamid.org)

502.636.9550

**Wayside Christian Mission**

432 E Jefferson Street

Programs and facilities include: emergency shelter, day shelter, permanent supportive housing, family emergency shelter, transitional shelter and more.

[www.waysidechristianmission.org](http://www.waysidechristianmission.org)

502.584.3711

**Wellspring**

225 Breckenridge Street

Offers permanent supportive housing, transitional housing, and psychiatric crisis stabilization services.

[www.wellspringky.org](http://www.wellspringky.org)

502.637.4361

**YMCA of Greater Louisville****Chestnut Street Branch**

930 W. Chestnut St.

Long term shelter for men age 18 & over. Sliding scale fees.

[www.ymcainlouisville.org/chestnut/](http://www.ymcainlouisville.org/chestnut/)

502.587.7405

## Housing

### **Downsizing and Organizing**

**Harmony Home Organizers**

Packing & Unpacking - moving preparation (especially downsizing) Legacy Services - organize and earmark items for physical estate planning. Home Organization: most popular areas include master closet, kitchen/pantry, garage, & more. Hoarding Help: sorting items for disposal, donation, and sale.

[www.harmonyhomeorganizers.com](http://www.harmonyhomeorganizers.com)

513.675.2656

**Smooth Transitions**

Household downsizing, estate dispersal, and moving services for seniors

<https://louisville.smoothtransitions.com/>

502.724.2987

## Help Finding a Place to Live

### Center for Accessible Living

501 S. 2<sup>nd</sup> Street

Educating and assisting individuals in securing affordable, accessible housing options.

[www.calky.org](http://www.calky.org)

502.589.6620 or (VIDEO) 502.413.2689

### Community Ministries

The Association of Community Ministries (ACM) is an umbrella organization bringing 13 Louisville, Kentucky-based Community Ministries together to serve residents on a neighborhood level. If you need assistance please contact the Community Ministry that serves your area.

See Pgs 16-17 for the ACM directory

### KIPDA

11520 Commonwealth Drive

Provides information and assistance regarding housing options for seniors in Louisville and the surrounding Counties.

[www.kipda.org](http://www.kipda.org)

502.266.5571 or 888.737.3363

TDD 800.648.6056

### Oasis Senior Advisor

12468 Lagrange Rd, #338

At Oasis, we focus on our five step process when assisting you with senior housing services. Our five step process involves: (1) Initial, No-Obligation Consultation (2) Identifying Lifestyle Needs (3) Review Your Monthly Costs (4) Personalized List of Local Housing Options (5) Touring Communities. Our services are privacy protected and unbiased. If you have questions, concerns or challenges, feel free to call. We will gladly support you on your journey.

[www.oasisenioradvisors.com/louisville](http://www.oasisenioradvisors.com/louisville)

502.547.9164

### Senior Home Transitions

Deciding what's best for an aging parent or loved one is an overwhelming process. Senior Home Transitions is a FREE senior living placement assistance service that works with you to navigate the choices, costs, and process of finding the senior community best suited for you or your loved one.

[www.seniorht.com](http://www.seniorht.com)

502.386.3361

## Home Design, Repairs, Modifications, Universal Design and Ramps

### Amramp

A national provider of modular wheelchair ramps and portable roll-in wheelchair showers. The team meets with each Amramp client/family to design a safe and usable wheelchair ramp for people using wheelchairs and scooters. But Amramp offers more than just wheelchair ramps.

[www.amramp.com](http://www.amramp.com)

888.715.7598

### Capable Living LLC

4033 Taylorsville Road, #100

Home remodeling and modifications, handicap accessibility, aging in place, home evaluations, consulting and project design.

[www.capablelivingllc.com](http://www.capablelivingllc.com)

502.309.4231

### **Center for Accessible Living**

501 S. 2<sup>nd</sup> Street

The Rampbuilders Program has been providing custom-designed home access ramps and railings to persons with disabilities since the incorporation of the Center for Accessible Living in 1981. Whenever possible, ramps are provided at no cost to the recipient.

[www.calky.org](http://www.calky.org)

502.589.6620 or (VIDEO) 502.413.2689

### **New Directions Housing**

Repair Affair

1617 Maple Street

Makes critical improvements to homes of the elderly or disabled, allowing them to stay in their homes longer. Repair Affair provides free home repair for homeowners 60 and over or with a verified disability who own and live in their home and make less than 50% of the Area Median Income.

[www.ndhc.org](http://www.ndhc.org)

502.371.4906

### **Custom Home Elevator and Lift Co**

10200 Forest Green Blvd, Suite 112

[www.customhomeelevator.com](http://www.customhomeelevator.com)

502.357.1094 or 800.730.5438

### **RampUp! Ky**

Portable ramp loaner program

[www.katsnet.org](http://www.katsnet.org)

800.327.5287

## **Homestead Exemption**

Kentucky's Constitution allows property owners who are 65 or older to receive the Homestead Exemption on their primary residence. If you are eligible to receive the Homestead Exemption, the exemption amount is subtracted from your property's assessed value, reducing your property tax liability.

To qualify for the Homestead Exemption a property owner must:

- Be 65 years or older
- **Own** and **Occupy** the property as your primary residence on January 1 of the year in which you apply for the exemption

**IT'S EASY TO APPLY!** Mail the completed Homestead Application, along with a copy of your valid Jefferson County Driver's License, Real ID or other valid Jefferson County ID (issued by the Jefferson County Circuit Clerk or Kentucky Transportation Cabinet) to:

Jefferson County PVA

Attn: Homestead

815 W. Market Street, Suite 400

Louisville, KY 40202-2654

For more information or to download the application, click [HERE](#)

# **Insurance and Long-Term Care Insurance**

## **Imagine Insurance Advisors**

3036 Breckenridge Lane, Suite 101  
At Imagine Insurance we specialize in making the complicated, uncomplicated. We work hard to provide easy to understand information that helps you to make the best choices for your insurance needs.

As independent insurance agents we offer products from many companies to meet these personal needs.

[www.imagineinsadv.com](http://www.imagineinsadv.com)

502.742.4979

## **KY Department of Insurance**

The Kentucky Department of Insurance regulates the Commonwealth's insurance market, licenses agents and other insurance professionals, monitors the financial condition of companies, educates consumers to make wise choices, and ensures Kentuckians are treated fairly in the marketplace.

[www.kentucky.gov](http://www.kentucky.gov)

502.564.3630

## **KIPDA**

State Health Insurance Assistance Program  
11520 Commonwealth Drive

The SHIP Mission is to empower, educate, and assist Medicare-eligible individuals, their families, and caregivers through objective outreach, counseling, and training to make informed health insurance decisions that optimize access to care and benefits.

[www.kipda.org](http://www.kipda.org)

502.266.5571 or 888.737.3363

TDD 800.648.6056

## **International Services and Resources**

### **Americana World Community Center**

4801 Southside Drive

Americana's mission is to provide holistic services to Louisville's refugee, immigrant, and underserved population to build strong and healthy families, create a safe and supportive community and help every individual realize their potential.

[www.americanacc.org](http://www.americanacc.org)

502.366.7813

### **Catholic Charities**

2911 S. 4<sup>th</sup> Street

Migration and Refugee Services "welcomes the stranger" with open arms, helping those escaping persecution begin new lives with dignity. Our multilingual, multicultural staff offers comprehensive services and begins assisting refugee clients pre-arrival by finding suitable housing and stocking the home with food and furnishings. They also assist with employment search and placement, school registration, English language training, and cultural orientation classes.

[www.cclou.org](http://www.cclou.org)

502.637.9786

### **Centro Latino**

120 Main Street

Shelbyville, KY

Provides services to the Latino Community including but not limited to: resource referrals, advocacy, crisis intervention, health prevention programs etc.

[www.centro-latino.org](http://www.centro-latino.org)

502.647.3349

### **Kentucky Refugee Ministries**

969-B Cherokee Road

Together as a community, we resettle refugees and welcome immigrants. Through KRM, you encourage hope, advocate for newcomers, and transform the lives of those seeking safety. Services include ESL & cultural orientation, employment, family & youth, immigration & citizenship, interpretation and more.

[www.kyrm.org](http://www.kyrm.org)

502.479.9180

## **Recreational and Social Activities**

### **Baptist Health Milestone**

750 Cypress Station

[www.baptistmilestone.com](http://www.baptistmilestone.com)

502.896.3900

### **Louisville Free Public Library**

[www.lfpl.org](http://www.lfpl.org)

502.574.1611

See Branch Listings on Pg 29

### **Jewish Community Center**

3600 Dutchman's Lane

[www.jewishlouisville.org](http://www.jewishlouisville.org)

502.459.0660

**Louisville Metro Government  
Public Health & Wellness**

Senior Medicare Patrol (SMP)  
400 E. Gray Street  
Recruits residents 55 and older to educate Medicare beneficiaries on how to protect, detect and report Medicare errors, fraud and abuse.

[www.louisvilleky.gov](http://www.louisvilleky.gov)

502.574.6960

**Louisville Metro Government  
Office of Resilience and Community Services**

701 W. Ormsby Ave, Suite 201

[www.louisvilleky.gov](http://www.louisvilleky.gov)

**Foster Grandparent Program**

As a Foster Grandparent, you're a role model, a mentor, and a friend. Serving at local organizations—including faith-based groups, Head Start Centers, schools, day care centers and other youth facilities that serve children with exceptional needs—you help children learn to read, provide one-on-one tutoring, and guide children at a critical time in their lives. Put simply, you give the kind of comfort and love that sets a child on the path toward a successful future.

502.574.1529

**Retired Senior Volunteer Program**

RSVP recruits, supports, and promotes recognition of adult volunteers age 55 and better for their volunteer service with local agencies.

502.574.1530

**Louisville Metro Parks**

P.O. Box 37280  
Community Centers  
[www.louisvilleky.gov](http://www.louisvilleky.gov)  
502.574.7275

**Beechmont**

205 West Wellington Ave  
502.361.5484

**Berrytown**

1300 Heafer Road  
502.456.8148

**California**

1600 West Saint Catherine Street  
502.574.2658

**Cyril Allgier**

4101 Cadillac Court  
502.456.3261

**Douglass**

2305 Douglass Blvd  
502.456.8120

**Metro Arts**

8360 Dixie Hwy  
502.937.2055

**Newburg**

4810 Exeter Ave  
502.456.8122

**Parkhill**

1703 S. 13<sup>th</sup> Street  
502.637.3044

## **Louisville Metro Parks**

Continued...

### **Portland**

640 N. 27<sup>th</sup> Street  
502.776.0913

### **Shawnee**

607 S. 37<sup>th</sup> Street  
502.775.5268

### **South Louisville**

2911 Taylor Blvd  
502.574.3206

### **Southwick**

3621 Southern Ave  
502.775.6598

### **Sun Valley**

6505 Bethany Lane  
502.937.8802

### **Wilderness Road**

8111 Blue Lick Rd  
502.964.5151

## **Louisville Tennis Center**

3783 Illinois Ave  
[www.louisvilleky.gov](http://www.louisvilleky.gov)  
502.456.8140

## **Olmsted Parks Conservancy**

1299 Trevillian Way  
The mission is to restore, enhance and preserve one of Louisville's most valued treasures, the historic Olmsted Parks and Parkways.  
[www.olmstedparks.org](http://www.olmstedparks.org)  
502.456.8125

## **Mary T. Maegher Aquatic Center**

201 Reservoir Road  
Year-round swim and fitness opportunities.  
[www.louisvilleky.gov](http://www.louisvilleky.gov)  
502.987.9949

## **Walnut Street Baptist Church**

220 W. Saint Catherine Street  
OASIS (older adults still in service) an exciting luncheon club, meets monthly except in December. \$5  
[www.walnutstreet.org](http://www.walnutstreet.org)  
502.589.5290

## **Cultural Opportunities**

### **21C Museum Hotel**

700 W. Main Street  
A 90-room hotel dedicated to world-class luxury, southern-style hospitality and contemporary art from living artists.  
[www.21cmuseumhotels.com](http://www.21cmuseumhotels.com)  
502.217.6300

### **Actors Theatre of Louisville**

316 W. Main Street  
Actors Theatre of Louisville unlocks human potential, builds community and enriches quality of life by engaging people in theatre that reflects the wonder and complexity of our time.  
[www.actorstheatre.org](http://www.actorstheatre.org)  
502.584.1265



**American Printing House for the Blind**

1839 Frankfort Ave

[www.aph.org](http://www.aph.org)

502.895.2405

**Belle of Louisville**

401 W. River Road

Public sightseeing cruises and special events available May through October.

[www.belleoflouisville.org](http://www.belleoflouisville.org)

502.574.2992

**Carnegie Center for Art & History**

201 E. Spring Street

New Albany, IN

[www.carnegiecenter.org](http://www.carnegiecenter.org)

812.944.7336

**Cathedral of the Assumption**

433 S. 5<sup>th</sup> Street

[www.cathedraloftheassumption.org](http://www.cathedraloftheassumption.org)

502.582.2971

**Cave Hill Cemetery**

701 Baxter Ave

[www.cavehillcemetary.com](http://www.cavehillcemetary.com)

502.451.5630

**Commonwealth Theatre Center**

1123 Payne Street

To develop youth and community through excellence in comprehensive theatre education and performance

[www.commonwealththeatre.org](http://www.commonwealththeatre.org)

502.589.0084

**The Conrad-Caldwell House Museum**

1402 St. James Court

Tours and special programs. Wheelchair accessible. Open Wednesday-Sunday.

[www.conrad-caldwell.org](http://www.conrad-caldwell.org)

502.636.5023

**Derby Dinner Play House**

525 Marriott Drive

Clarksville, IN

A 500 seat dinner theater in-the-round featuring Broadway musicals and comedies. Performances Tuesday through Sunday.

[www.derbydinner.com](http://www.derbydinner.com)

812.288.8281

**Falls of the Ohio Interpretive Center**

201 W. Riverside Drive

Clarksville, IN

[www.fallsoftheohio.org](http://www.fallsoftheohio.org)

**Farmington Historic Plantation**

3033 Bardstown Road

Tours Tuesday through Saturday

[www.farmingtonhistoricplantation.org](http://www.farmingtonhistoricplantation.org)

502.452.9920

**Filson Historical Society**

1310 S. 3<sup>rd</sup> Street

Nationally recognized center for the study of the Ohio Valley region's history and culture.

[www.filsonhistorical.org](http://www.filsonhistorical.org)

502.635.583

**Flame Run Hotshop & Gallery**

815 W. Market Street

Visitors can watch as teams of artists blow and shape 1,500 degree glass into vessels, sculptures and decorative art.

[www.flamerun.com](http://www.flamerun.com)

502.584.5353

**Frazier History Museum**

829 W. Main Street

[www.fraziermuseum.org](http://www.fraziermuseum.org)

502.753.5663

**Historic Homes Foundation**

3110 Lexington Road  
Three historic homes all owned and managed.

[www.historichomes.org](http://www.historichomes.org)

502.899.5079

**Iroquois Amphitheater**

1080 Amphitheater Road  
Providing an attractive, safe, unique, outdoor theater venue in which to experience outstanding cultural, artistic entertainment and educational opportunities.

[www.iroquoisamphitheater.com](http://www.iroquoisamphitheater.com)

502.368.5865

**Jeffersontown Museum**

10635 Watterson Trail

[www.jeffersontownky.com](http://www.jeffersontownky.com)

502.261.8290

**Kentucky Center for African American Heritage**

1701 W. Muhammad Ali Blvd  
KCAAH's mission is to enhance the public's knowledge about the history, heritage and cultural contributions of African-Americans in Kentucky.

[www.kcaah.org](http://www.kcaah.org)

502.583.4100

**Kentucky Derby Festival**

1001 S. 3<sup>rd</sup> Street

[www.kdf.org](http://www.kdf.org)

800.928.3378

**Kentucky Derby Museum**

704 Central Ave

[www.derbymuseum.org](http://www.derbymuseum.org)

502.637.1111

**Kentucky Museum of Arts & Crafts**

715 W. Main Street

Dedicated to promoting the art and craft heritage of Kentucky. KMAC has four exhibition galleries, a permanent collection and a gallery shop featuring artwork from over 400 artists. Open Wednesday through Sunday.

[www.kmacmuseum.org](http://www.kmacmuseum.org)

502.589.0102

**Kentucky Opera**

708 Magazine Street

[www.kyopera.org](http://www.kyopera.org)

502.584.4500

**Kentucky Performing Arts**

[www.kentuckyperformingarts.org](http://www.kentuckyperformingarts.org)

502.584.7777

**Kentucky Center**

501 W. Main Street

**Brown Theater**

315 W. Broadway

**Old Forester's Paristown Hall**

724 Brent Street

**Little Loom House**

328 Kenwood Hill Road

[www.littleloomhouse.org](http://www.littleloomhouse.org)

502.367.4792

**Kentucky Science Center**

727 W. Main Street

[www.kysciencecenter.org](http://www.kysciencecenter.org)

502.561.6100

**Locust Grove**

561 Blankenbaker Lane

A national historic landmark on 55 acres of the original 694-acre farm established in 1790. Open Tuesday through Saturday

[www.locustgrove.org](http://www.locustgrove.org)

502.897.9845

**Louisville Art Gallery-Main Library**

301 York Street

Free and open to the public

[www.lfpl.org](http://www.lfpl.org)

502.574.1611

**Louisville Ballet**

315 E. Main Street

[www.louisvilleballet.org](http://www.louisvilleballet.org)

502.583.2623

**Louisville Nature Center**

3745 Illinois Ave

[www.louisvillenaturecenter.org](http://www.louisvillenaturecenter.org)

502.458.1328

**Louisville Orchestra**

620 W. Main Street, Suite 600

[www.louisvilleorchestra.org](http://www.louisvilleorchestra.org)

502.587.8681

**Louisville Slugger Museum & Factory**

800 W. Main Street

[www.sluggermuseum.com](http://www.sluggermuseum.com)

877.775.8443

**Louisville Visual Arts Association**

1538 Lytle Street

Workshops and exhibits of sculpture, paintings and prints.

[www.louisvillevisualart.org](http://www.louisvillevisualart.org)

502.584.8166

**Louisville Zoo**

1100 Travilian Way

[www.louisvillezoo.org](http://www.louisvillezoo.org)

502.459.2181

**Middletown Museum**

11700 Main Street

[www.cityofmiddletownky.org/historical-sites](http://www.cityofmiddletownky.org/historical-sites)

502.254.4303

**The Muhammad Ali Center**

144 N. 6<sup>th</sup> Street

An international cultural and educational center that is guided and inspired by the ideals of Muhammad Ali

[www.alicenter.org](http://www.alicenter.org)

502.584.9254

**Portland Museum**

2308 Portland Ave

Housed in an 1852 Italianate mansion with a modern addition, the Portland Museum uses long-term and temporary exhibits to tell the story of Portland. Open Wednesday through Saturday.

[www.portlandky.org](http://www.portlandky.org)

502.776.7678

**Riverside, The Farnsley-Moremén Landing**

7410 Moorman Road

300 acre historic site in Louisville.

[www.riverside-landing.org](http://www.riverside-landing.org)

502.935.6809

**Speed Art Museum**

2035 S. 3<sup>rd</sup> Street

[www.speedmuseum.org](http://www.speedmuseum.org)

502.634.2700

**Thomas Edison House**

729 E. Washington Street  
Tours Tuesday through Saturday  
[www.edisonhouse.org](http://www.edisonhouse.org)  
502.585.5247

**Whitehall**

3110 Lexington Road  
Tours Monday through Friday  
[www.historicwhitehall.org](http://www.historicwhitehall.org)  
502.897.2944

**Waterfront Botanical Gardens**

1435 Frankfort Ave  
[www.waterfrontgardens.org](http://www.waterfrontgardens.org)  
502.276.5404

**Yew Dell Gardens**

6220 Old LaGrange Road  
[www.yewdellgardens.org](http://www.yewdellgardens.org)  
502.241.4788

**Youth Performing Arts Schools**

1517 S 2<sup>nd</sup> Street  
<https://ypas.jcps-ky.com/>  
502.485.8355

## **Services for the Blind**

**American Printing House for the Blind**

1839 Frankfort Ave  
[www.aph.org](http://www.aph.org)  
502.895.2405

**Charles W McDowell Center  
8412 Westport Road**

State government rehabilitation agency that offers assistance to person who are blind or visually impaired. Also provides services for employers interested in hiring or accommodating workers who have a vision loss. Opportunities for employment and independence to individuals with visual disabilities.  
[www.kentucky.gov](http://www.kentucky.gov)  
502.429.4460 (VIDEO) 866.761.0818

**Kentucky Assistive Technology Services**

KATS  
8412 Westport Road  
Network for individuals with any type of disability. Information referral regarding funding and listing of statewide resource centers.  
[www.katsnet.org](http://www.katsnet.org)  
800.327.5287

**Kentucky Council for the Blind**

148 Vernon Ave  
[www.kentucky-acb.org](http://www.kentucky-acb.org)  
502.895.4598

### **Kentucky Lions Eye Foundation**

301 E. Muhammad Ali Blvd

A charitable non-profit organization whose mission is to provide vision services through education, detection, prevention, treatment and empowerment.

[www.kylionseye.org](http://www.kylionseye.org)

502.583.0564

### **Kentucky School for the Blind**

1867 Frankfort Ave

The mission of the Kentucky School for the Blind is to provide comprehensive services to all Kentucky students who are blind and visually impaired, birth to 21.

[www.ksb.kyschools.us](http://www.ksb.kyschools.us)

502.897.1583

### **Radio Eye**

1906 Goldsmith Lane

Radio Eye broadcasts the reading of current news, public service and general interest programming to people who are blind and print-disabled, with the vision of producing quality programming designed to help our listening audience lead enriched, productive, and independent lives. All services and listening devices are provided free of charge.

[www.radioeye.org](http://www.radioeye.org)

502.509.5184

### **Veterans Administration Medical Center**

800 Zorn Ave

Comprehensive blind and low vision rehabilitation services for veterans.

[www.louisville.va.gov](http://www.louisville.va.gov)

502.287.4000

## **Services for Deaf, Hard of Hearing and Speech Difficulties**

### **American Sign Language Interpreter (ASL)**

Center for Accessible Living

Provides certified ASL interpreter for non-profit, government and public events.

[www.calky.org](http://www.calky.org)

502.792.0626

### **Catholic Deaf Society**

Epiphany Catholic Church

914 Old Harrods Creek Road

To provide ministry to the deaf and hard-of-hearing and their families. 9am mass in ASL Interpreted.

[www.archlou.org](http://www.archlou.org)

502.245.9733

### **CapTel**

Captioned telephone services. Multiple models and variations.

[www.captel.com](http://www.captel.com)

888.233.9130

### **Hearing Loss Association of Kentucky**

Information, virtual Meetings and helpline.

[www.hearinglosskentucky.org](http://www.hearinglosskentucky.org)

502.233.5774

### **Heuser Hearing Institute**

Heuser Hearing & Language Academy is a comprehensive educational community that exists to empower those with hearing loss or speech, language and communication disorders to reach their full potential and effectively participate in the community.

[www.thehearinginstitute.org](http://www.thehearinginstitute.org)

502.584.3573

### **Academy**

111 E Kentucky Street

502.636.2084

### **Downtown Clinic**

117 E. Kentucky Street

502.584.3573

### **Dupont Clinic**

3900 Dupont Square S, Suite D

502.584.3573

### **Lyndon Clinic**

417 Benjamin Lane, Suite 202

502.584.3573

### **Masonic Homes Care Clinic**

240 Masonic Home Drive

502.584.3573

### **Kentucky Commission on Deaf and Hard of Hearing**

KCDHH

632 Versailles Road

Frankfort, KY

[www.kcdhh.ky.gov](http://www.kcdhh.ky.gov)

502.573.2604 (VIDEO) 502.416.0607

### **Kentucky Relay Services**

A public service which guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically individuals who are deaf, deaf-blind, hard of hearing or have difficulty speaking, can communicate on the telephone via TTY, Voice Carry Over (VCO) hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone.

[www.tgtel.com](http://www.tgtel.com)

606.785.9500

## **Transportation Services**

### **Able Care**

10488 Bluegrass Parkway

Wheelchair and ambulatory transportation for seniors or disabled citizens. Door to door service for medical appointments, social events, errands and more. Jefferson county only.

[www.ablecaretransport.com](http://www.ablecaretransport.com)

502.267.1911

### **CareConextion**

10200 Forest Green Blvd, Suite 112

Non-emergency medical transportation.

[www.careconextion.com](http://www.careconextion.com)

502.466.7000

### **Federated Transportation Services of the Bluegrass**

Medicaid eligible transportation for Jefferson and surrounding counties.

[www.ftsbo.org](http://www.ftsbo.org)

859.258.2722

### **JenCare Senior Medical Center**

JenCare Senior Medical Center offers door-to-doctor, non-emergency transportation for our Medicare Advantage patients who qualify. Contact the office staff to learn more.

[www.jencaremed.com](http://www.jencaremed.com)

855.845.9333

### **Jewish Family & Career Services**

2821 Klempner Way

PALS Transportation Service

PALS provides seniors with an affordable and convenient transportation option for non-emergency medical appointments, personal appointments, grocery shopping, general errands and more.

[www.jfcsloisville.org](http://www.jfcsloisville.org)

502.452.6341

### **Louisville WHEELS Transportation**

1134 S. Preston Street

Medical transportation for persons age 60 and over or disabled.

502.561.3690

### **Park DuValle Community Health Center**

Transportation for health center patients to and from the center.

[www.pdchc.org](http://www.pdchc.org)

502.774.4401

### **TARC 3**

Door to door shared ride service for eligible, disabled citizens. Advanced registration required. Must live within ¾ mile of a fixed bus route.

[www.ridetarc.org](http://www.ridetarc.org)

Eligibility Office 502.213.3217

Reservations 502.560.0333

TTY 502.213.3240

## **Veteran's Services**

Veterans Crisis Line 800.273.8255

### **American Legion of KY**

State Headquarters

970 S. 4<sup>th</sup> Street

[www.kylegion.org](http://www.kylegion.org)

502.587.1414

### **Disabled American Veterans**

VA Regional Office, Suite 390

321 W. Main Street, Room 322

Advocacy organization and office for those disabled during military service.

[www.dav.org](http://www.dav.org)

502.566.4482

**Louisville Metro Government  
Office for Veterans**

701 W. Ormsby Ave, Suite 201  
The Louisville Metro Office for Veterans strives to promote community awareness of the sacrifices our Veterans have made, and provides Veterans in need with knowledge and access to services needed to achieve self-sufficiency and a better quality of life. The Office for Veterans connects homeless Veterans and honorably discharged Veterans with local resources; and provides information on available services through local nonprofit, federal and community business partners to include referrals for housing, financial assistance, training and education.

[www.louisvilleky.gov](http://www.louisvilleky.gov)

502.574.5748

**Louisville Vet Center**

1347 S. 3<sup>rd</sup> Street  
Counseling and support groups

[www.va.gov](http://www.va.gov)

502.287.6710

**Paralyzed Veterans of America**

a congressionally chartered veterans service organization founded in 1946, has developed a unique expertise on a wide variety of issues involving the special needs of our members – veterans of the armed forces who have experienced spinal cord injury or dysfunction.

[www.pva.org](http://www.pva.org)

800.424.8200

**Veterans Affairs Regional Office**

321 W. Main Street, Suite 390  
Veterans benefits

[www.benefits.va.gov](http://www.benefits.va.gov)

502.566.4356 or 800.827.1000

**Veterans Affairs Medical Center  
Robley Rex**

800 Zorn Ave  
The Robley Rex VAMC, located in Louisville, KY, is a tertiary care facility classified as a Clinical Referral Level 1b Facility. The Robley Rex VAMC is pleased to offer hospital-based and outpatient care to Veterans residing in 35 counties in Kentucky and southern Indiana.

[www.louisville.va.gov](http://www.louisville.va.gov)

502.287.4000

**Veterans Affairs Medical Clinics:**

Local primary care clinics for veterans and dependents.

**Newburg**

3430 Newburg Road, Suite 200  
502.287.6223

**Greenwood**

7410 Dixie Highway  
502.287.6000

**Stonybrook**

9208 Taylorsville Road  
502.287.6986

**New Albany (IN)**

4347 Security Parkway  
502.287.4100

**Veterans of Foreign Wars**

State headquarters  
3031 Poplar Level Road

[www.vfwky.org](http://www.vfwky.org)

**Vietnam Veterans of America**

[www.vva.org](http://www.vva.org)

800.882.1316



# Volunteer Opportunities

## **AARP Kentucky**

A national organization with local chapters and various volunteer opportunities.

[www.aarp.org/ky](http://www.aarp.org/ky)

866.295.7275

## **Cedar Lake**

9505 Williamsburg Plaza, Suite 200

Volunteers are the backbone of our organization. They serve in many capacities within Cedar Lake by contributing time and talent to help us fulfill our mission and enrich the lives of those we support.

[www.cedarlake.org](http://www.cedarlake.org)

502.495.4946

## **The Center for Women and Families**

927 S. 2<sup>nd</sup> Street

Volunteers are at the heart of the The Center's mission. All volunteers must complete an application, background check, sign a pledge of confidentiality and complete required training and orientation.

[www.thecenteronline.org](http://www.thecenteronline.org)

502.581.7200

## **Dare to Care**

5803 Fern Valley Road

[www.daretocare.org](http://www.daretocare.org)

502.966.3821

## **KIPDA**

State Health Insurance Assistance Program  
11520 Commonwealth Drive

Volunteers are an integral part of providing assistance and benefits counseling to those who receive Medicare and Medicaid.

[www.kipda.org](http://www.kipda.org)

502.266.5571 or 888.737.3363

TDD 800.648.6056

## **Louisville Asset Building Coalition (LABC)**

Assists persons with tax prep, asset building opportunities and financial education classes.

[www.labcservices.org](http://www.labcservices.org)

502.305.0005

## **Louisville Metro Government Office of Resilience and Community Services**

[www.louisvilleky.gov](http://www.louisvilleky.gov)

### **Foster Grandparent Program**

As a Foster Grandparent, you're a role model, a mentor, and a friend. Serving at local organizations—including faith-based groups, Head Start Centers, schools, day care centers and other youth facilities that serve children with exceptional needs—you help children learn to read, provide one-on-one tutoring, and guide children at a critical time in their lives.

502.574.1529

### **Retired Senior Volunteer Program**

RSVP recruits, supports, and promotes recognition of adult volunteers age 55 for their volunteer service with local agencies.

502.574.1530

### **Senior Nutrition Program**

Volunteers provide essential assistance at congregate meal sites and in delivering Meals on Wheels to homebound clients.

502.574.6325

### **Metro United Way**

334 E. Broadway  
Various corporate and community  
volunteerism opportunities.  
[www.metrounitedway.org](http://www.metrounitedway.org)  
502.583.2821

### **Neighborhood Place Council**

Multiple locations.  
Click [HERE](#) to access the application.

### **New Directions Housing Corporation**

1617 Maple Street  
Volunteering is the essence of showing that  
you care about your fellow citizens and the  
city's neighborhoods. It's also an  
opportunity to work side-by-side with your  
own neighbors, further strengthening the  
bonds that are critical to a community's  
success.  
[www.ndhc.org](http://www.ndhc.org)  
502.589.2272

### **The Salvation Army**

From its inception, The Salvation Army has  
relied heavily on volunteers who support its  
programs and play a crucial role in the  
Army's ability to provide quality social  
services for the entire community. Through  
the skills and experience they bring,  
volunteers make significant contributions to  
society by positively impacting the lives of  
those they assist.  
[www.salvationarmylouisville.org](http://www.salvationarmylouisville.org)  
502.671.4900

### **Service Corp of Retired Executives**

614 W. Main Street, Suite 6000  
Volunteer retired executives counsel  
businesses about loans, business plans and  
problems.  
[www.score.org](http://www.score.org)  
502.888.4543

### **Seven Counties Services**

10401 Linn Station Road, Suite 100  
You can help make a difference by providing  
the most personal gift you can give, your  
time and talent. Each year, thousands of  
volunteers generously give of themselves to  
a variety of our programs in order to help  
our community flourish. We provide a  
number of opportunities for individuals,  
groups and families.  
[www.sevencounties.org](http://www.sevencounties.org)  
502.589.8600

## **Voting**

### **Jefferson County Clerk Election Center**

1000 East Liberty Street  
Voter registration for residents of Jefferson County, absentee ballots, party changes,  
and help finding polling locations.  
[www.elections.jeffersoncountyclerk.org](http://www.elections.jeffersoncountyclerk.org)  
502.574.6100

**The OADC Resource Guide will be updated on a bi-annual basis. To submit a new service or to edit a current service listed in the Resource Guide click [HERE](#). The Resource Guide was created and is maintained by the Office for Aging and Disabled Citizens, a Division of Resilience and Community Services with Louisville Metro Government.**

## **Office for Aging and Disabled Citizens**

### **Mission:**

The Office for Aging & Disabled Citizens provides leadership to and participates in community activities, advocating for rights, policies and funding that can enhance the lives and independence of seniors and disabled individuals.

### **What we do:**

- The office works to ensure efficient and timely access to information and resources by and for aging and disabled citizens. We do this by providing information on community resources to the community at large.
- We educate the community on the needs of aging and disabled citizens; serve as a resource for giving information and referrals to individual citizens and provide consultation to community groups on aging and disability issues.
- We participate in community initiatives to sustain and improve services and funding to aging and disabled citizens.

### **Contact:**

Alli Woosley, OADC Coordinator  
701 W. Ormsby Ave, Suite 201  
[Allison.woosley@louisvilleky.gov](mailto:Allison.woosley@louisvilleky.gov)  
502.574.5092