



LIHEAP 2021 SPRING SUBSIDY



May 3rd - June 30th*

**Or until funding is depleted.*

- This program assists with electric/gas (LG&E) or other energy utilities (rent, if utilities included)
- You do not need to owe a past-due amount to receive this one time benefit.
- Be sure to Schedule a “drop off” appointment in advance.

<i>Income Guidelines 2020-21 LIHEAP 150%</i>	
Persons In Household	Maximum Gross Monthly Income
1	\$1,610.00
2	\$2,178.00
3	\$2,745.00
4	\$3,313.00
5	\$3,880.00
6	\$4,448.00
7	\$5,015.00
8	\$5,583.00
Each additional person	Add \$568.00

REQUIRED DOCUMENTATION

- ◆ Proof of all household income for the prior month (Ex. Food Stamp award letter, Social Security Award Letter, pay stubs, etc. or other proof of \$0 income). **Note:** Zero Income forms are available at the LIHEAP “Drop Box” locations or online at www.louisvilleky.gov/LIHEAP
- ◆ **Social Security Card(s)** (or official documentation with Social Security Numbers) or **Permanent Residence card** (Green Card) for each member of the household; and
- ◆ Your **most current electric bill**, OR **statement from your landlord** if electric expenses are included in your rent.

Scheduling an Appointment:

1) Call 502-991-8391 or 2) go online at louisvilleky.cascheduler.com

At this time, all LIHEAP offices are closed to foot traffic. Clients will be served remotely through “Drop Boxes”.

- After scheduling an appointment, drop off all required documentation in a secure drop box on the day of your appointment, anytime from 8 a.m. to 12 p.m.; or 1 p.m. to 4:30 p.m. **Please submit copies**, if possible.
- Fill out the Family Profile Forms and the Remote Processing Forms that are provided at the drop box or found online at www.louisvilleky.gov/LIHEAP. Place the forms and your documentation in an envelope and drop into the secure drop box at the site you selected when making your appointment (listed below). Please label the envelope “LIHEAP”. **You will not need to wait at the site, a LIHEAP staff member will call you to process your application.**
- You will be contacted within 72 hours (3 business days) of your appointment time. If you have dropped off original documents, the workers will make arrangements to return any original documents.
- **For a full list of required documentation**, LIHEAP eligibility & other instructions, visit louisvilleky.gov/LIHEAP.
- Residents may call Metro311 at 311 or 574-5000, or visit www.louisvilleky.cascheduler.com for more information.

DROP BOX LOCATIONS

◆ Bridges of Hope Neighborhood Place 1411 Algonquin Pkwy., 40210	◆ Newburg Community Center 4810 Exeter Ave., 40218	◆ Nia Center (*Dropbox on 1st Floor) 2900 W Broadway, 40211 SITE AVAILABLE THROUGH MAY 21st
◆ South Central Neighborhood Place 4255 Hazelwood Ave., 40215	◆ Cane Run Neighborhood Place 3410 Lees Ln, 40216	◆ Ujima Neighborhood Place 3610 Bohne Ave., 40211
	◆ Metro Police 8 th Division lobby 2927 Goose Creek Rd Suite 101., 40241 (DROP BOX ONLY)	

