

Louisville Metro Board of Health
Director's Report July – for Services in June

Health Operations

Human Resources

	Feb 2022	Mar 2022	April 2022	May 2022	June 2022
Total FTE	240	243	240	242	247
Total PTE	29	31	32	31	31
Total Contractors	14	14	14	13	12
Total Lacuna Contractors	93	91	84	81	72
Total ARP Contractors	23	23	23	23	23
Grand Total Workforce	399	402	393	390	385
Vacancies	58	62	69	76	71
Filled Pos.	10	6	6	9	11
Exits	4	0	0	2	4

Communications

	May-22
Total Pageviews	20,615
Most Viewed pages	
Health & Wellness	3,365
Birth and Death Records	1,543
Harm Reduction Outreach Services (Syringe Exchange)	1,284
Covid-19 Resource Center	1,169
Average time on page	1.58
Social Media	
Twitter Impressions	29.9K
Facebook Reach	15,529
Instagram Reach	278
Earned Media	\$49,022
	(Food safety during Derby Festival, COVID update - back in yellow, Mindfest, New aquatic pool data, Moyer leaving)
COVID News and Alerts e newsletter	
Recipients	36,102
Open rate	20%

	Jun-22
Total Pageviews	23,083
Most Viewed pages	
Health & Wellness	3,772
Birth and Death Records	1,657
Harm Reduction Outreach Services (Syringe Exchange)	1,380
Average time on page	0.08
Social Media	
Twitter Impressions	38.7K
Facebook Reach	24,137
Instagram Reach	1,390
Earned Media	\$45,393
Fentanyl's impact, new aquatic database, Spot a Tick and Share Program, investigation of chemical release at pool, COVID testing, COVID community spread update, 2021 KY Overdose Deaths Report	2 cases of Hep A unknown origin in children, precautions during extreme heat; Dr. Hartlage cause of death; maternal mortality disparities and solutions
COVID News and Alerts e newsletter	
Recipients	39,625
Open rate	38%

Health IT

Month	Total Tickets Created	Total Tickets Resolved	Avg Days to Resolution	% of Tickets Missed SLA	Same Month 2021, Total Tickets Created	Same Month 2021, Total Tickets Resolved	Same Month 2021, Avg Days to Resolution	Same Month 2021, % of Tickets Missed SLA
Apr-2022	89	92	2.12	1.1%	48	45	10.78	16.3%
May-2022	74	73	4.07	0.0%	68	67	11.78	22.4%
June-2022 MTD	69	77	4.34	0.0%	90	106	6.42	15.1%
Goal	n/a	n/a	5.00 days or less	<= 10.0%	n/a	n/a	5.00 days or less	10.0%

Additional Notes

Health IT continuing to improve on average days to resolution, and for Q2 2022, the Health IT is meeting every KPI SLA, and has resolved 100% of all the tickets month to date June 2022, as well as May 2022. Health IT team still has a perfect score of 5.00 as a team on Customer Satisfaction Surveys. The RFP for the E.H.R. is now closed and respective leaders are reviewing and scoring vendor submissions, with a tentative go live date of Spring 2023. The Project Team has its first scheduled round of evaluating the submitted E.H.R. RFPs on 6.30.22, followed by a final date of 7.5.2022 to score the vendor submissions. Health IT is almost complete with upgrading the “Health Services” SharePoint site and hosting multiple meetings with respective department and team leaders to gather input and modify the site

Environmental Health Division

The Environmental Health Division is pleased to announce two new hires. First, we now have a Training Coordinator, Lisa Howard. She comes to us with experience from the Army and FBI. Second, Sarah Hofmann has been hired as the Division new Childhood Lead Poisoning Prevention Program Supervisor. Sarah, comes to us the LMPHW COVID-19 operations and previously from Louisville Metro Emergency Medical Services.

Environmental Health Administration began enforcement of the Tobacco Retail License portion of the Smoke Free Law on June 9th. Inspectors have conducted approximately 226 compliance surveys resulting the in issuance of 40 orders to cease the sale tobacco and/or vaping products.

Public Health Preparedness

The LMPHW Project Team has been able to meet all deadlines including the budgeted spending plan the grant funded ENVIRONHEALTHLINK MINI-GRANT RFP: Extreme Heat Episodes: Identifying Trigger Conditions and Mitigation. Printed materials will be ready for distribution in early July and we will be making the effort to reach out the vulnerable populations affected by extreme heat and unhealthy AQI levels. Next steps are to engage Community Partners to verify established Cooling Center locations.

PHP re-engaged in Closed POD Partner discussions with MSD, LGE-KU, Louisville Water Company, and Brown Forman and have received all necessary signatures for the MSD MOU. Expectations are to have signed agreements from LWC and Brown Forman by July 30th. Initial joint organizational planning in preparation for follow up Table Top Exercises will commence in July as schedules permit

PHP continues to provide guidance, recommendations, and planning follow-up on the three (3) CIA Tier 1 Prioritization Preparedness Objectives: Documentation, ICS Training, and Equity/Stakeholder Involvement. PHP has realigned the three training tiers to be compatible with their potential assignments in an LMPHW Public Health Emergency response.

Discussions have been initiated surrounding a state-wide reorganization of the MRC Units into eight regional divisions coinciding with the Hospital Preparedness Program (HPP) regions. The Louisville Medical Reserve Corp Unit will be in the HPP Region 3 identified here as the Healthcare Emergency Response Association (HERA). LMPHW and the Louisville Metro MRC Unit leader already work in close collaboration on issues with the healthcare systems here in Louisville.

Laboratory

We continue to provide PCR testing to our clients such as corrections with more positives in June (20/107 positive as of 6/21/22). We still have three vacant lab positions; interviews are in progress for Management Assistant and Laboratory Technologist (round 2).

Tick testing project with Vector Control program is going well with lab having tested 92 ticks to date. The lab is working closely with Communicable Disease to coordinate shipment of suspect monkeypox sample to Frankfort (KY DLS).

PCR testing volume for COVID-19 has decreased slightly, but positivity rate is up. Pool testing volume has increased for summer season.

Food Safety

All areas have achieved a compliance rate of 86.16%, with the following areas achieving a 90% or better compliance rate; Areas 2, 3, 6, 7, 9, 10, and 11. Food Safety as provided training to the University of

Louisville Trager Institute, which also contributed to achieving Voluntary National Retail Standard 7 compliance for increasing Industry and Community Relations.

Tobacco Ordinance

To date it 666 retailers have acquired Tobacco retail licenses. Environmentalists have started visiting retailers to ensure compliance of posting licenses and issuing cease and desist orders to unlicensed establishments. There has been a 10% increase in applications since enforcement began 3 weeks ago.

Public Facilities

The Public Facilities Program has responded to and investigated near drowning and injury incidents at two facilities. The Program continues to assist the State in conducting its assessment of the incidents. Environmentalists are also conducting training and consultation with are fire departments regarding response to incidents. Public Facilities is coordinating with Environmental Health's new Training Coordinator to evaluate training needs and standardization of training for Program members due to high turnover in program.

CLPP (Lead Poisoning Prevention)

The new Community Health Clerk has been on boarded, and the Community Health Supervisor has been hired and started their first day on 06/27/2022. The current "open" cases have been reviewed and prioritized for follow-up.

Vector Control

Vector Control's newest team member is now a Registered Sanitarian after passing the state exam. Vector Control has also onboarded three summer workers who will be performing catch basin treatment and assist with mosquito surveillance trapping and speciation. All three new members have been on-boarded and out in the field treating catch basins. Mosquito surveillance trapping has begun and is being performed on a weekly basis.

HazMat Response

A 100% of 6 call outs were responded to within 40 minutes. Hazmat day responders assisted in verifying tobacco permits at establishments that do not hold a food permit, but that do sell tobacco products.

Center for Health Equity

Policy

- The US Conference of Mayors published a best practices report highlighting Louisville's collaboration with CityHealth to implement health-supportive policies. Read more here: https://www.usmayors.org/wp-content/uploads/2022/06/22.49.USCM_BC_Best_Practices.D2.2_v3.pdf
- Policy team is actively working on the hiring process for four policy analyst vacancies.
- The policy team has been supporting a redraft of the recently filed lead ordinance, which would create new compliance standards for lead in pre-1978 rental properties.
- The policy team recently completed an internal review of their processes and have executed a workplan to ensure that each process is fully functional and effective as we look to increase our team's capacity.
- To support the upcoming release of the new Health Equity Report, the policy team has been working to complete final drafting edits and additions.

Equity Infrastructure

- The equity team is now fully staffed; Daniel Stupp has joined the team as a policy analyst. New employees have been successfully onboarded.
- Staff met virtually with staff from City of Bloomington, MN government to learn about their racial equity work.
- The team continues to work on COVID Insights to Action projects related to training and equity in preparedness planning.
- Equity Team staff are collaborating with the Office of Management and Budget to conduct an evaluation of their department's equity curriculum program. With this collaboration, CHE plans to provide suggestions to improve equity educational practices and adopt lessons learned to develop best practices for LMPHW and other Metro agencies.

Research & Academic Partnerships

- The epidemiology team continues to work on two major dashboard projects, Health Equity Dashboard and Behavioral Health Equity Dashboard. Health Equity Dashboard is currently under review. Along with the two dashboard projects, the team is also supporting other teams on various projects, including extreme heat project with Preparedness, evaluation project with breastfeeding workshop series, etc.
- In this month, Jiaoyang Xu joined the epidemiology team as an Epidemiologist.
- We are currently collecting survey responses for the Essential Needs Program Evaluation project and expect the collection to be complete at the end of June, then move to the next phase.
- The academic health department has met and worked with the health services to share background on the community medicine rotation partnership with the University of Louisville Department of Family and Geriatric Medicine's Residency Program. A [family medicine resident guidebook](#) has been updated for a more streamlined process of collaboration.

Partnerships and Community Engagement

Hosted LMPHW leadership meeting with Columbia University Mailman School of Public Health professors Michael Sparer, JD and Lawrence Brown, PhD to contribute to their research into the impact of ARP funding on State and local public health workforce development in Kentucky and four other states.

Created internal resource document for Community Health Workers (CHWs) and other advocacy partners to use until Unite Us/United Community databases are updated with resources needed most often by CHWs.

Received 21 applications from local applicants for \$500,000 Food Systems RFA (funded by CDC COVID-19 Health Disparities grant) to improve food access, equity and education for Louisville Metro's food system.

Served on Planning Committee for 2022 Howard L. Bost Memorial Health Policy Forum, which is focusing on education as a social determinant of health.

Maternal and Child Health:

Influenced the Child Fatality Review board to implement community prevention discussions as part of monthly meetings. Historically, these monthly meetings include only a review of deaths of children birth to 18Y0.

Surveyed community partners to check quality of their experiences with the Cribs for Kids Safe Sleep Program and plan prevention efforts for providing safe sleep education and resources to families.

Healthy Babies Louisville:

LMPHW's *A Qualitative Assessment of Prenatal Care and Prenatal Care Access in Louisville / Jefferson County*, and Jan Rogers' presentation to the Women's Caucus of Louisville Metro Council have become a resources for local reporters and led to stories that highlight the work of Black women-led partner organizations:

[Louisville researchers spoke with 34 moms who recently had a baby. Here's what they found](#)

[Seeing a need for maternal care, often from experience, these Louisville women stepped up](#) (Subscribers only)

[Council seeks solutions to staggering Black maternal death rate](#)

Kentucky Senior Medicare Patrol: SMP subcontractors Katie Deno and Miranda Mason from the Brighton Center in Newport, KY received Fraud Prevention's Finest Award from ACL and the national SMP Resource Center. This award recognizes SMP team members who consistently excels in the area of casework, outreach, or partnership, models best practices, and encourages SMP peers to improve upon their efforts.

Engaged KY older adults in SMP's first national Fraud Prevention Week by creating a local Medicare Fraud Prevention Week promotional video featuring older adults sharing fraud prevention tips.

Behavioral Health Equity

The Suicide Prevention Program is finalizing its contract for an online mental health hub to link residents to services and resources. Community partners have been selected to support the development and implementation of the citywide suicide prevention plan and communications campaign. The program is also recruiting for the department's first ever Suicide Fatality Review Board Research Assistant position.

In its first year of operation, the Overdose Quick Response Team has provided services to 194 people who experienced overdose, spoken with 243 family members of people who experienced overdose, and conducted over 200 trainings in overdose prevention and reversal.

The Community Narcan supply has provided over 6,000 doses of Narcan to community members at high risk of experiencing or witnessing overdose.

CDC Grant

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Public Health Accreditation Board (PHAB)

On July 11, 2022, the PHAB will be performing a virtual site-visit. In preparation for the site visit, a walkthrough of the technology aspects of the meeting will take place on July 1, 2022. During the virtual site visit, the PHAB staff will be reviewing a number of domains to determine compliance:

Health Services

Program	Month	Number of clients served	Change from last month:	Upcoming program activities	Significant accomplishments for the last month	Current/Future challenges that may require assistance
TB Clinic	June	80	Decreased	July 4th celebration	Filled the Epi position	Front desk clerk position open
WIC	April	14914	Decreased	None to note	Filled some vacant positions	Need more staffing to accommodate increase in participants
WIC Breastfeeding	May	92	Increased	Breastfeeding baby shower, in person classes to start back	None to note	Getting open positions filled
Healthy Start	June	369	Increased	breastfeeding baby shower in June and July. Car seat class in July, Parenting cohort graduation in two weeks	Parenting cohort has been successful, increases in prenatal referrals, breastfeeding baby shower has been received well in the community.	positions need to be filled (CHSSAI and 2 PT RNs)
MORE Center	June	16	Increased	The MORE Center is continuing to expand their services within LMDC and to those residing at VOA-Freedom House. The staff is working inside LMDC several days a week to see clients and assess their needs when released to ensure they are able to continue in recovery	June 1st, staff appreciation luncheon at Roosters. Liz's last day was June 10th and her replacement Lindsay Jones has stepped into that role. June 11th Dr. Jorrisch hosted a cookout for staff at his home, it contributed to team building among staff.	A modification request was submitted to COSSAP related to that grant that will provide funding for one or more positions that will work with us at LMDC (one for a part-time corrections officer to be assigned to and work with staff within LMDC and another for an additional Peer Support Specialist). The positions cannot be posted and no one can be hired until we hear back from the funding source with approval of the requested modifications. The State Department

				<p>treatment with an OTP clinic in the community while making sure their basic needs are met. A Program Sponsor has been hired and will begin working at the MORE Center on 7/5/22. A new office location is pending DEA and SOTA sign off. Reclassification for 2 staff positions is pending Metro HR approval secondary to the new model of work. MORE Leadership will be meeting with other area OTPs to facilitate conversations regarding guest dosing.</p>		<p>of Behavioral Health issued a draft copy of potential changes to AODE regulation 908 KAR 1:374 that details the majority of NTP services and requirements. There will an official period for public comment before the changes become permanent. Once the changes are finalized, the MORE Center will have to follow these new regulations as an NTP.</p> <p>CARF reaccreditation documentation is due by end of July and we are working on gathering the necessary information to submit for our 3 year reaccreditation certificate.</p>
Specialty Clinic	June	276	Increased	<p>We do not have any scheduled activities yet for July. We will continue to meet with the PrEP clinic next month to</p>	<p>I began joining the DIS meetings bimonthly to learn more about the DIS workers roles in regard to following up with our patients</p>	<p>Advertisement for the clinic</p>

follow up
with the
patients we
have sent to
them this
month

Syringe Services	May	1440	Decreased	Zeroing In participant listening sessions.	Wound care program continues to expand and serve more participants.	Outreach is short staffed. We are beginning the hiring process to fill open positions.
Communicable Diseases	June	13,155	Increased	None to note	Epi Manager position filled	*See Chart below

HIV Prevention	May	150	Increased	None to note	Continue testing efforts with community partners KY Harm Reduction Coalition and KIRP	None at this time
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Investigating Condition Short Name	Investigation Count
Campylobacteriosis	4
Coronavirus Disease 2019 (COVID-19)	13014
Ehrlichia Chaffeensis	5
Hepatitis B, perinatal infection	1
Hepatitis C, acute	6
Hepatitis C, Chronic	109
Hepatitis C Positive Pregnant Female	1
Histoplasmosis	2
Legionellosis	1
Lyme disease	1
Pertussis	1
Salmonellosis (excluding S. typhi/paratyphi)	10
Shiga toxin-producing Escherichia coli (STEC)	1

COVID – 19 Response

Louisville is in the medium (yellow) level of risk. There were 2,700 confirmed cases in the previous week. The daily incidence rate is 50.3 per 100,000 and there were 17 deaths reported in the previous week. The percentage of residents who have completed a vaccine series is 66.4% and 76.7% of residents have had at least one dose. 47% of residents have received a booster dose.

Metro Council recently approved \$7.5M in ARP funding for Covid-19 response for Fiscal Year 23 which includes COVID -19 staffing, vaccination and testing. Vaccination is available in our clinics along with non-Covid vaccinations. We have ceased providing mobile missions however the LOU HEALTH helpline is open from 8am to 8pm daily. The helpline provides information, connects people to healthcare resources and assists with contact tracing.

LMPHW has developed an on-going COVID-19 testing surge plan that lists community partners and testing providers available on standby and we are the recipient of 30 cases of BinaxNow rapid COVID-19 test kits from the KY State Public Health, which allows LMPHW and KNA to provide continuous COVID-19 testing at 6 local homeless shelters.