

# Kentucky Disability & Accessibility

## Resource & Referral Guide

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Large Print Edition



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# **Workforce Development & Supported Employment Services**

*These organizations provide workforce development and supportive employment resources for Kentuckians with disabilities.*

## **Center for Accessible Living**

First Impression Suit Closet (men's professional clothing for job seekers); job placement, career advancement, training services (i.e. job readiness training, job skills training), supportive services, and assistance for individuals with disabilities in work settings.

[www.calky.org](http://www.calky.org)

Contact: 502-589-6620 (Louisville office)

## **Coalition for Workforce Diversity**

Workforce development services for individuals with disabilities including: personalized services, on the job training and support, and benefits analysis.

<http://www.coalition fwd.com/>

Contact: 502-955-7280

## **Down Syndrome of Louisville**

Supported employment services for individuals with disabilities.

[http://downsyndromeoflouisville.org/programs/career\\_solutions.html](http://downsyndromeoflouisville.org/programs/career_solutions.html)

Contact: 502-494-5088 (Louisville Office)

## **Dreams with Wings**

Supported employment services for individuals with disabilities.

<http://dreams.wpengine.com/services/adult-services/supported-employment/>

Contact: 502-459-4647

## **Goodwill Industries of Kentucky**

Goodwill's workforce development programs benefit people who are looking for and want to maintain a job. Goodwill's services include training in job seeking skills, job placement, referral services, vocational counseling, follow-up, and exit consultation. Help with academic skills is also available in Louisville through Goodwill's Alice H. James Adult Learning Center.

<http://www.goodwillky.org/>

Contact: 502-585-5221

## **Harbor House of Louisville**

Supported employment services for individuals with disabilities.

<http://www.hhlou.org/>

Contact: 502-719-0072

## **Kentuckiana Works**

Customized career advice, assistance with interview skills, specialized services for qualifying veterans, group workshops, resources for individuals with disabilities, and more.

<http://www.kentuckianaworks.org/>

Contact: 502-574-2500

## **Kentucky Career Center**

Job seeker services for individuals with disabilities, veteran services, job training, workforce development, and more.

<http://kentuckycareercenter.ky.gov/Office/Locations.aspx#info>

Contact: Visit website to find an office near you.

## **Kentucky Office for the Blind**

Individuals with significant visual disabilities seeking employment may receive services such as assessment to determine eligibility and needs, vocational guidance and counseling, job development, job placement services, assistive technology services and devices, orientation and mobility, work experience, bioptic driving, and other support services.

<http://blind.ky.gov/consumerservices/Pages/vr.aspx>

Contact: 502-429-4460; 800-346-2115 (toll free);

TTY: 502-429-7105

## **Kentucky Office of Vocational Rehabilitation**

Social Security Administration (SSA) Ticket to Work program provider. Provides access to services such as assessment, vocational counseling, training, rehabilitation technology, interpreter services, disability resource information, community resource information, educational support services, driver evaluation, attendant care, comprehensive rehabilitation center services, and job placement and follow-up.

<http://www.ovr.ky.gov/programservices/district.htm>

Contact: 502-595-4173

## **Options Unlimited**

Assists individuals with disabilities to become as independent as possible by obtaining opportunities to participate in and contribute to their community through work and educational programs.

<http://www.optionsunlimitedinc.org/>

Contact: 502-955-7271



## **Social Security Administration**

Information and resources related to the SSA's Ticket to Work program; access to Employment Support Services for Social Security Disability beneficiaries who want to work.

<https://yourtickettowork.com/web/ttw/en-home>

Contact: 601 W. Broadway, 866-716-9671 (toll free)

## **United States Department of Veterans Affairs**

Compensated Work Therapy (CWT) vocational rehabilitation program; Vocational Rehabilitation and employment services for veterans.

<http://www.benefits.va.gov/vocrehab/>

Contact: Vocational Rehab: Bernard Hayward,  
502-619-9103; CWT: 502-287-4230

## **Zoom Group**

Zoom Group offers assistance to adults with developmental disabilities with services, including: job training, employment services, and involvement in the community.

<http://zoomgroup.org/>

Contact: 502-581-0658

## **Disability Benefits Screening & Counseling**

*These organizations offer services that assist individuals apply for disability-based benefits or participate in work incentive programs.*

### **Center for Accessible Living**

Offers access to Community Work Incentives Coordinators (CWICs) to assist Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) beneficiaries, family members, and professionals with the following: information on medical benefits, Social Security, Transitional Assistance, assistive Housing, Workers Compensation, and more personalized work incentive planning, assistance information about how working will affect benefits, and ongoing assistance with general issues concerning benefits.

<http://www.calky.org/services/working-while-on-benefits/>

Contact: 888-813-8497 (toll free); 502-589-6620

## **Council on Developmental Disabilities**

The Council offers comprehensive workshops on eligibility for the Medicaid waiver service system. Offers limited crisis intervention & counseling to help families navigate the Medicaid service system. Provides comprehensive workshops on financial planning and special needs trusts led by professionals with decades of experience.

<http://councilondd.org/htdocs/>

Contact: 1151 So. Fourth Street Louisville, Kentucky 40203; 502-584-1239; info@councilondd.org

## **Goodwill Industries of Kentucky**

Benefits counseling for SSI/SSDI beneficiaries participating in work incentive programs.

<http://www.goodwillky.org/>

Contact: 502-585-5221

## **Kentucky Office of Vocational Rehabilitation**

Ticket to Work provider. Provides access to services such as assessment, vocational counseling, training, rehabilitation technology, interpreter services, disability resource information, community resource information, educational support services, driver evaluation, attendant care, comprehensive rehabilitation center services, job placement and follow-up.

<http://www.ovr.ky.gov/programservices/district.htm>

Contact: 600 Cedar St., Louisville, KY 40222;  
502-595-4173

## **Social Security Administration**

Assistance with applying for disability benefits and assistance for disability beneficiaries.

[www.ssa.gov](http://www.ssa.gov)

Contact: 601 W. Broadway, 866-716-9671 (toll free)

## **ADDITIONAL RESOURCES:**

# **Accessibility Resources for Individuals**

*These agencies assist individuals with disabilities gain access to accessibility equipment and transportation.*

## **Center for Accessible Living**

Ramp builders program: program that provides free home access ramps and railings construction for individuals with mobility impairments.

[www.calky.org](http://www.calky.org)

Contact: 502-589-6620 (Louisville office)

## **Kentucky Assistive Technology Loan Corporation (KATLC)**

Provides low interest loans for qualified applicants with disabilities who need assistive technology including modified vehicles, hearing aids, adapted computers, mobility devices, augmentative communication devices, and more.

<http://katlc.ky.gov/Pages/default.aspx>

Contact: 1-877-675-0195 (toll free)

## **Kentucky Assistive Technology Service (KATS) Network**

The KATS Network serves as the Assistive Technology Act Program for the Commonwealth of Kentucky. Its mission is to make assistive technology (AT) information, devices and services easily obtainable for people of any age and/or disability, their families, employers, and employment service providers, educators, healthcare, and social service providers.

<http://www.katsnet.org/>

Contact: 1-800-327-5287 (toll free)

## **Kentucky Relay Service**

Relays calls between deaf, hard of hearing, or speech impaired individuals who use a TTY, CapTel, or VCO to communicate on the telephone. TRS is a 24 hour-a-day, seven-day-a-week service, allowing the consumer to "talk" to anyone, anytime, anywhere without having to worry about communication barriers. Video Relay Services (VRS) are also available, allowing consumers using American Sign Language to communicate in their native language through video interpreters.

Contact: Dial 711

## **Kentucky's Assistive Technology Locator (KATL)**

Free service that connects Kentuckians to the Assistive Technology devices they need to live independently. Also, Kentuckians can borrow devices to try, find used devices for free or low-cost, sell used devices, give away devices, and place want ads for needed devices.

<https://katsnet.at4all.com/>

Contact: 502-489-8285

## **Transit Authority of River City Paratransit Service (TARC3)**

Provides public transportation for people with disabilities who cannot use regular fixed-route bus service.

<http://www.ridetarc.org/tarc3-paratransit-forms/>

Contact: 502-213-3217

## **ADDITIONAL RESOURCES:**

### **EyeNote**

EyeNote is a free mobile device application to identify denominations of Federal Reserve Notes (U.S. paper currency) as an aid for the blind or visually impaired. The app is available as a free download on the Apple

App Store. It runs without any special filters or background material. A data connection is not required for the app to work.

<http://www.eyenote.gov/>

### **Meaningful Access Program**

All U.S. citizens or persons legally residing in the U.S. who are blind or visually impaired can request a free currency reader from the Bureau of Engraving and Printing by downloading the application below. The application is provided in both English and Spanish. The application must be filled out completely, signed by a competent authority who can certify eligibility, and returned to the mailing address provided on the form.

<http://www.moneyfactory.gov/uscurrencyreaderform.html>



## **Accessibility Resources for Agencies/Service Providers**

*These agencies assist state agencies and organizations that serve the general public access to trainings, accessibility resources, and equipment and language access resources.*

### **ASL Interpreting Services**

Specializes in providing qualified and licensed sign language interpreters.

<http://aslinterpretingservices.com/>

Contact: 502-594-5109

### **Catholic Charities**

Language and interpreter services

<http://cclou.org/programs-services/interpreter-translation-services/>

Contact: 502-637-9786

## **Center for Accessible Living**

ASL interpreter services; ADA compliance consultation and accessibility surveys of public buildings. Non-profit and government rates are available.

[www.calky.org](http://www.calky.org)

Contact: 502-589-6620 (Louisville office)

## **FASTSIGNS**

Designs and creates Americans with Disabilities Act (ADA) compliant signage and signs in braille.

<https://www.fastsigns.com/203-louisville-ky/products/regulatory-signs>

Contact: 502-491-0437

## **Job Accommodation Network**

A service of the Office of Disability Employment Policy, U.S. Department of Labor. Leading source of free, expert, and confidential guidance on workplace accommodations and disability employment issues.

<http://askjan.org>

Contact: Visit Website

## **Kentucky Assistive Technology Service (KATS) network**

The KATS Network provides Technical Assistance to other state agencies and private organizations.

<http://www.katsnet.org/services/index.html#ta>

Contact: 1-800-327-5287 (toll free)

## **Kentucky Commission on the Deaf & Hard of Hearing**

Provides information, referral and advocacy services, and an interpreter referral service for state agencies. The Telecommunications Access Program (TAP) with devices such as TDDs, amplified phones, and CapTel, are available for eligible deaf and hard of hearing Kentuckians. KCDHH also publishes a directory of resources and services for individuals that are deaf or hearing impaired.

<http://www.kcdhh.ky.gov/index.html>

Contact: 502-573-2604; Videophone: 502-416-0607

## **Kentucky Refugee Ministries (KRM)**

Provides language interpreter services.

<http://kyrm.org/krm-interpreter-services/>

Contact: 502-479-9180

## **ADDITIONAL RESOURCES:**

## **Disability Rights**

*These organizations provide resources related to disability rights under local, state, and/or federal law.*

### **Equal Employment Opportunity Commission**

Federal agency that accepts and investigates complaints of discrimination in employment on the basis of disability.

<http://www.eeoc.gov/field/louisville/>

Contact: 1-800-669-4000 (toll free)

### **Kentucky Commission on Human Rights**

Accepts and investigates complaints of discrimination that occurred in the Commonwealth of Kentucky, on the basis of disability.

<http://kchr.ky.gov/>

Contact: 1-800-292-5566 (toll free)

## **Kentucky Office of the Americans with Disabilities Act**

Resource providing information on rights of individuals with disabilities and available community resources.

[http://ada.ky.gov/ada\\_information.htm](http://ada.ky.gov/ada_information.htm)

Contact: 502-564-3850; 877-423-2933 (toll free)

## **Kentucky Protection & Advocacy**

Independent state agency with a focus on promoting the rights of Kentuckians with disabilities through legally based individual and systemic advocacy and education.

[http://www.kypa.net/Home\\_Page.html](http://www.kypa.net/Home_Page.html)

Contact: 1-800-372-2988 (toll free)

## **Lexington Fair Housing Council**

Accepts and investigates complaints from individuals that have been discriminated against on the basis of their disability in their search for a home, homeowners insurance, renters insurance, or mortgage financing in the Commonwealth of Kentucky.

<http://lexingtonfairhousing.com/>

Contact: 859-971-8067; 866-438-8617 (toll free)

## **Louisville Metro Government, Disability-Accessibility Complaint Portal**

Online complaint portal that assists the public in reporting specific disability-accessibility issues in Louisville Metro

<http://louisvilleky.gov/government/humanrelationscommission/services/disability-accessibility-complaint-portal>

Contact: Visit Website

## **Louisville Metro Human Relations Commission**

Accepts and investigates disability accessibility and discrimination complaints that occur in Louisville Metro.

<http://louisvilleky.gov/government/human-relations-commission>

Contact: 502-574-3631

## **U.S. Department of Housing and Urban Development**

Accepts and investigates complaints of discrimination in housing on the basis of disability.

<http://portal.hud.gov/hudportal/HUD?src=/states/kentucky>

Contact: 502-582-5251

# Adaptive Banking Services

*These banks are members of the Bank On network and have affirmed their institution's commitment to provide accessible services through ADA compliance and additional accommodations.*

	ADA Compliant	Branch Customer Service	Online Banking	Website Accessibility	TDD Capable	Multilingual
5/3	✓	✓	✓		✓	✓
BB&T	✓	✓	✓	✓	✓	✓
Central Bank of Jefferson County	✓	✓				
Kentucky Telco Federal Credit Union	✓	✓	✓			✓
Republic Bank	✓	✓	✓			✓
US Bank	✓	✓	✓	✓	✓	✓
Your Community Bank	✓	✓	✓			✓



**5/3**

[www.53.com](http://www.53.com)

**BB&T**

[www.bbt.com](http://www.bbt.com)

**Central Bank of Jefferson County**

[www.centralbank.com](http://www.centralbank.com)

**Kentucky Telco Federal Credit Union**

[www.kytelco.com](http://www.kytelco.com)

**Republic Bank** [www.republicbank.com](http://www.republicbank.com)

**US Bank**

[www.usbank.com](http://www.usbank.com)

**Your Community Bank**

[www.yourcommunitybank.com](http://www.yourcommunitybank.com)

**ADDITIONAL RESOURCES:**

## **Adaptive Leisure**

*These organizations provide recreational activities for individuals with physical and/or mental disabilities.*

### **Louisville Metro Parks**

Offers a wide range of recreational activities for individuals with intellectual and/or physical disabilities, along with their friends and families. Programs include wheelchair basketball, aqua exercise, bowling, dances, assisted shopping and more. Adapted Leisure Activities is a Louisville Paralympics Sports Program and offers a wide variety of adapted sports for all ages.

<https://louisvilleky.gov/government/parks/adapted-leisure-activities>

Contact: 502-456-8148

### **ADDITIONAL RESOURCES:**

# **Helpful Hints for Printing**

*Use this information when printing for individuals with visual impairments.*

## **Large Print**

- Minimum **Large Print** standards require 18 pt font.
- The following fonts are recommended for continuous text: APHont, Antique Olive, Tahoma, Verdana, and Helvetica.
  - APHont can be Downloaded from <http://www.aph.org/products/aphont/>
- Additional guidelines can be found at <http://www.aph.org/research/lpguide.htm>

## Braille

- A heavier paper will be necessary for the embossing, so paper costs will be higher.
- Double-sided printing *IS* possible to help cut down on paper usage.
- No images or graphics will be printed.
- Your printing company will need to be equipped with an embosser.

### Braille Printing Services in Louisville:

#### **American Printing House for the Blind**

1839 Frankfort Avenue

Louisville, KY 40206

502-895-2405

<http://www.aph.org/>

#### **Kentucky Correctional Industries**

1041 Leestown Road

Frankfort, KY 40601

502-573-1040

<http://kci.ky.gov/Pages/home.aspx>

