

About the Program

The Louisville Metro Visitation and Exchange Center offers supervised visitation and exchange services for families with a history of or potential for domestic violence, child abuse, sexual assault, or stalking.

The program is designed with safety as a key concern; there is no contact between parents during visits or exchanges. Security is on site during all hours of operation. Parents are given staggered arrival and departure times.

Parents are required to attend orientation appointments and complete necessary paperwork prior to scheduling visits or exchanges. All children must complete a site visit prior to beginning visits or exchanges.

Program staff members document complete and incomplete visits and exchanges, and may record observations made during the use of these services. No recommendations are made to the Courts.



GREG FISHER
MAYOR

Louisville Metro Council

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Louisville Metro Visitation and Exchange Center



**Domestic violence
affects everyone in
the community.**

Louisville Metro Office For Women

For more information, brochures, or presentations regarding the Louisville Metro Visitation and Exchange Center:

Project Director - (502) 574-5360



Collaborative Partners

- The Center for Women and Families
- Jefferson County Domestic Violence Intake Center
- Family and Children's Place
- Home of the Innocents
- Jefferson County District Court
- Jefferson County Family Court
- Jefferson County Sheriff's Office
- Louisville Metro Office for Women
- Louisville Metro Police Department



The Visitation Center at Family & Children's Place

Phone: (502) 636-2801

Fax: (502) 636-2857

1800 Neville Drive
Louisville, KY 40216

www.familyandchildrensplace.org

The Exchange Center at Home of the Innocents

Phone: (502) 596-1244

Fax: (502) 596-1417

1100 E. Market Street
Louisville, KY 40206

www.homeoftheinnocents.org

Hours of operation may vary.

Eligibility

- Children must be in the custody of one or both of their parents and visiting a parent. We cannot accept foster or kinship care cases.
- Families must have a history of or potential for domestic violence, child abuse, sexual assault, or stalking.

Things to Know

Visitation and exchange services can be arranged at both locations.

There are family friendly waiting and visitation rooms for families using the program.

Scheduling is dependent upon the completion of orientation visits by both parents and the availability of time, space and staff. At times, there may be a waiting list.